

# **Assessment of the Usefulness of the Products of the Office of Policy Development and Research**

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## Foreword

HUD's Office of Policy Development and Research (PD&R), established in 1973, provides advice and information to the Secretary to guide HUD's policy choices; maintains current information to monitor housing needs, housing market conditions, and HUD program operations; and conducts research projects that span a broad spectrum of urban and metropolitan issues.

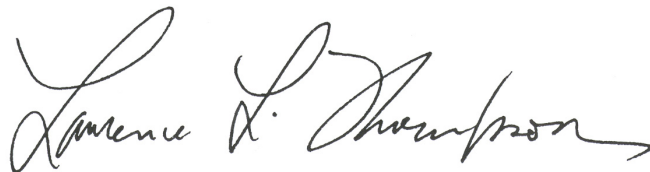
Each year PD&R releases an average of 60 publications, many of which PD&R disseminates on an ongoing basis. Currently PD&R's information clearinghouse, HUD USER, serves more than 17,000 active customers. The public can request PD&R's archived and latest reports, newsletters, data sets, and brochures by contacting the clearinghouse through its 1-800 toll-free line, mail, fax, or the Internet. Available publications cover topics such as homelessness, youth intervention, fair housing, public housing, crime issues, community development, FHA programs, building technology, and affordable housing.

HUD's *Fiscal Year 2001 Annual Performance Plan* set objectives to ensure HUD's leadership in housing and urban research and policy development nationwide. As HUD's research and policy development office, PD&R contracted with Aspen Systems Corporation to develop a report that is the first of its type, that ascertains the usefulness of PD&R publications released between January 1995 and October 2000. Three areas were examined:

- Circulation of publications through PD&R's information clearinghouse and Internet site.
- Use of PD&R documents for journal article development.
- Customer satisfaction with PD&R publications as determined through brief, informal discussions.

Nearly 282,000 different users have visited the [www.huduser.org](http://www.huduser.org) Web site since December 1999. From December 1999 to November 2000, customers downloaded more than 671,944 files from the HUD USER, PATH, and OUP Web sites. PD&R products most often cited in recent journal literature include several issues of *Cityscape* and the *American Housing Survey* data sets. Results from informal discussions with 75 users revealed general customer satisfaction with the document development and distribution system. Participants cited the need to improve the timeliness of reports, and suggested the reports be posted on the Web site as soon as they are available. To increase the ease of publication use, participants emphasized the importance of readable, concise executive summaries and reports.

We found this exercise of self-assessment constructive and plan to use the report's results to further improve our publications. We hope you too will find this report interesting and useful.



Lawrence L. Thompson  
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for Policy Development and Research

## Table of Contents

Executive Summary .....	v
Overview .....	1
Measurable Objectives .....	1
Report Contents.....	2
PD&R Document Distribution.....	3
Measuring Demand .....	3
Online Product Dissemination .....	4
Top PD&R Publications.....	10
Level of Marketing.....	12
PD&R Audience.....	13
Citations in Literature.....	16
Search Limitations.....	16
Findings.....	17
PD&R Customer Feedback.....	19
Discussion Guide Development.....	19
Selection of Discussion Partners.....	21
Limitations of the Methodology.....	21
Trends in Publication Use .....	22
Document Limitations.....	24
Packaging and Distribution .....	25
Conclusions.....	27
Research Recommendations .....	27
Publication Packaging Suggestions.....	28
Improving Marketing and Dissemination .....	28
Appendix A: HUD Reports Primary to PD&R Mission Used to Guide Informal Discussions.....	A-1
Appendix B: Top 10 Publications Ordered Through HUD USER, 1995-2000 .....	B-1
Appendix C: Marketing Dissemination for HUD and PD&R Documents, 1998-2000. ....	C-1
Appendix D: PD&R Publications Marketed Through Recent Research Results, 1995-2000.....	D-1
Appendix E: Customer Type Ordering Top 10 PD&R Publications Over the Internet, September 1, 1998-October 31, 2000.....	E-1
Appendix F: Journals Searched for PD&R Citations.....	F-1
Appendix G: Journals Citing PD&R Publications, 1995-2000.....	G-1
Appendix H: Most Frequently Cited PD&R Publications, 1995-2000 .....	H-1
Appendix I: Total Number of PD&R Citations by Journal, 1995-2000.....	I-1
Appendix J: Informal Discussions Report Notable Quotes .....	J-1
Appendix K: PD&R Publications by HUD's Strategic Goals and Authors .....	K-1
Appendix L: Publications Ordered by Customer Type.....	L-1

## List of Exhibits

Exhibit 1: Top 20 Downloads from www.huduser.org, www.pathnet.org, and www.oup.org, December 1999–November 2000.....	5
Exhibit 2: Top 20 HUD Downloads from www.huduser.org, December 1999–November 2000.....	7
Exhibit 3: Top HUD Downloads from www.pathnet.org, December 1999–November 2000.....	8
Exhibit 4: Top HUD Downloads from www.oup.org, December 1999–November 2000.....	9
Exhibit 5: Top 25 Requested PD&R Publications, 1995–October 2000 .....	10
Exhibit 6: Top 10 PD&R Publications Ordered Online, September 1998–October 2000.....	12
Exhibit 7: Affiliation of Customers Ordering Top 10 PD&R Publications for Each Year, 1995–2000.....	15
Exhibit 8: Total PD&R Publications Cited by Journal Year.....	17
Exhibit 9: Cited PD&R Publications and HUD Strategic Goals, 1995–2000.....	20
Exhibit 10: Representative PD&R Publications Used by Discussion Partners.....	22
Exhibit 11: Measures of Customer Satisfaction.....	25

## Executive Summary

This report provides the U.S. Department of Housing and Urban Development's (HUD's) Office of Policy Development and Research (PD&R) with a tool to evaluate the impact of its current programs and to measure its dissemination efforts. This report creates a baseline to study the opinions of stakeholders and of people who request PD&R products, and examines the extent to which PD&R research makes a difference and contributes to the development of best practices. PD&R will also use the baseline to establish long-term performance goals that further HUD's strategic goals to:

- Create opportunities for homeownership.
- Provide housing assistance for low-income persons.
- Work to create, rehabilitate, and maintain the Nation's affordable housing.
- Enforce the Nation's fair housing laws.
- Help the homeless.
- Spur economic growth in distressed neighborhoods.
- Help local communities meet their development needs.

Each year PD&R produces and facilitates the dissemination of approximately 60 publications through its distribution clearinghouse, HUD USER. In 1978 PD&R established HUD USER as an information source for housing and community development researchers and policymakers. Today, HUD USER serves more than 17,000 active customers.

**Methods.** To determine the level of customer satisfaction and the usefulness of PD&R publications, Aspen Systems Corporation was engaged to perform an analysis of various sources, including a 6-year search of literature for PD&R citations; an examination of customer orders and Web site downloads, including HUD USER, Partnership for Advancing Technology in Housing (PATH), and Office of University Partnerships (OUP); and informal discussions with 75 customers with a variety of interests. Feedback from Congressional staff and from other Federal policymakers will be included in a future study.

**Findings.** Analysis of publication orders provides a clear picture of HUD USER customer types and the wide range of topics that interest them. University and college faculty and researchers comprise the primary customer type, but State and local government, community-based organizations, and private industry also comprise a large portion of PD&R customers.

Nearly 282,000 different users have visited the [www.huduser.org](http://www.huduser.org) Web site since December 1999. From December 1999 to November 2000, customers downloaded more than 671,944 files from the HUD USER, PATH, and OUP Web sites. PD&R products most often cited in recent journal literature include several issues of *Cityscape* and the *American Housing Survey* data sets. Other top-cited publications analyze rental assistance programs, housing discrimination, and housing assistance needs.

A review of document orders, journal citations, and results from the informal discussions reveals general customer satisfaction with the document development and distribution system. More than 80 percent of discussion partners rated PD&R documents as valuable. However, analysis

reveals several ways in which PD&R can improve its research, publication packaging, marketing, and dissemination efforts to better serve HUD's constituents.

Customers ordering PD&R documents have varying interests and needs for data. The institution of more rigorous, objective research standards would increase the likelihood that more researchers will cite PD&R publications in their work. Also, making additional data sets available can make PD&R publications more accessible and functional for academics and researchers who wish to conduct further analysis.

Downloading publications is an increasingly popular way to retrieve PD&R and HUD documents. Participants cited the need to improve the timeliness of reports, and suggested the reports be posted on the Web site as soon as they are available. To increase the ease of publication use, participants emphasized the importance of readable, concise executive summaries and reports.

Currently, only a fraction of organizations in the housing and urban development field access PD&R documents. Targeted marketing and adding and updating group mailing lists can help ensure that potential users know about documents and resources available from PD&R. Linking document downloads, the online Web store, and publication summaries on the HUD USER Web site can facilitate easier access to publications. Adding a more prominent link to HUD USER from HUD's homepage will increase the Web site's visibility

## Overview

The Office of Policy Development and Research (PD&R) provides important information to guide the U.S. Department of Housing and Urban Development (HUD) programs and policy development, as it works to fulfill its mission of encouraging the development of adequate and affordable housing, economic opportunity, and a suitable living environment free from discrimination. HUD publications also serve as a resource to community groups, nonprofit organizations, universities, and State and local governments as they conduct research and tackle housing and urban issues.

The Office of Policy Development and Research plays a central role in the implementation of the Department's research and development. Founded in 1973, PD&R provides advice and information to the Secretary to guide HUD's policy choices; maintains current information to monitor housing needs, housing market conditions, and HUD program operations; and conducts research and development projects that span a broad spectrum of urban and metropolitan issues.

Each year PD&R releases an average of 60 publications, many of which PD&R develops and disseminates on an ongoing basis. Publications, such as *A Picture of Subsidized Households*, reports to Congress on *Worst Case Housing Needs*, *U.S. Housing Market Conditions*, and data files and reports of the *American Housing Survey*,<sup>1</sup> provide regular updates on the state of the Nation's housing and economic conditions. Developing these reports is considered one of PD&R's primary functions, providing reliable and objective data and analysis to inform policymakers. PD&R furnished Aspen Systems Corporation with a list of reports that are regarded as critical to PD&R's mission, in order to assist with organizing and focusing the informal discussions.<sup>2</sup> (See Appendix A for a complete list of PD&R critical mission publications.)

**Measurable objectives.** HUD's *Fiscal Year 2001 Annual Performance Plan* set objectives to ensure HUD's leadership in housing and urban research and policy development nationwide. As HUD's lead research and policy development office, PD&R contracted with Aspen Systems Corporation to develop a baseline report that ascertains the usefulness of PD&R publications released between January 1995 and October 2000.

Aspen Systems Corporation was selected because it has primary responsibility for maintaining PD&R's distribution clearinghouse, HUD USER, which is a call center and an Internet site.

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<sup>1</sup> For this report, analysis of the *American Housing Survey (AHS)* was limited to the 1993, 1995, 1997, and 1999 United States reports. Other data sets and accompanying reports were not included, due to time constraints. To accurately determine total use of the *AHS*, analysis would need to consider the data set and all *AHS* reports produced by PD&R.

<sup>2</sup> Aspen was selected for this project, because it was able to quickly produce this report, due to existing expertise in accessing records indicating usage of the call center and Internet site.

Three areas were examined to establish baseline data:

- Circulation of PD&R publications through HUD USER, for example, through the call center and Internet site.
- Use of PD&R documents for journal article development.
- Customer satisfaction with PD&R publications as determined through brief, informal discussions.

Analysis in these areas provides important quantitative and qualitative data about the users of PD&R publications, the demand for and use of PD&R publications, and ways to better meet the needs of users. The analysis also reveals the role PD&R publications play in facilitating HUD's strategic goals<sup>3</sup> of:

- Increasing the availability of decent, safe, and affordable housing in American communities.
- Ensuring equal opportunity in housing for all Americans.
- Promoting self-sufficiency and asset development of families and individuals.
- Improving community quality of life and economic vitality.
- Ensuring public trust in HUD.

**Report contents.** The methodology and findings from the examination are summarized in the following sections:

- PD&R Document Distribution.
- Citations in Literature.
- PD&R Customer Feedback.

PD&R plans to gather information and feedback from congressional staff and other Federal policymakers in a future study.

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<sup>3</sup> See *Fiscal Year 2001 Annual Performance Plan*, March 1, 2000.



## PD&R Document Distribution

In 1978 PD&R established HUD USER as an information source for housing and community development researchers and policymakers. The clearinghouse is the primary source for Federal Government reports and information on housing policy and programs, building technology, economic development, urban planning, and other housing-related topics, as well as serving as the distribution point for PD&R research and publications.

Currently, HUD USER serves more than 17,000 active customers. Each year an additional 1,500 new users, including public housing agencies, local and State governments, community organizations, members of the construction industry, economic developers, and consumers, access HUD USER. Available publications cover topics such as homelessness, youth intervention, fair housing, public housing, crime issues, community development, FHA programs, building technology, and affordable housing. The public can request PD&R's archived and latest reports, newsletters, data sets, and brochures by contacting the clearinghouse through its 1-800 toll-free line, mail, fax, or the Internet.

**Measuring demand.** Distribution totals measure direct demand for PD&R publications, serving as a proxy for the usefulness of PD&R publications. The following sections present the analysis of PD&R publications distributed through all facets of HUD USER and, then more specifically, publication orders and downloads from the HUD USER Web site ([www.huduser.org](http://www.huduser.org)) between 1995 and 2000. HUD USER tracks individual publication orders and requesters' employment affiliation. Using these records, rankings were developed for the period from 1995 to 2000 to determine:

- The top PD&R downloads from HUD USER, the Partnership for Advancing Technology in Housing (PATH)<sup>4</sup>, and the Office of University Partnerships (OUP)<sup>5</sup> Web sites.
- The top 10 most ordered PD&R publications for each individual year.
- The top 25 most ordered publications during the period.
- The top 10 PD&R publications ordered online.
- The affiliation of persons requesting the top PD&R publications.
- The top affiliation groups ordering PD&R publications.

Since HUD USER also distributes publications not authored by PD&R, a master list of 315 documents was created to identify PD&R publications published between 1995 and 2000. The master list is based on publications located in the HUD USER inventory database and distributed by HUD USER for PD&R and other HUD offices.

Top publications are ranked by the number of individual orders placed by HUD USER customers instead of the quantity of publications distributed by HUD USER. The numbers differ based on

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<sup>4</sup> PATH is a voluntary initiative that seeks to accelerate the creation and widespread use of advanced technologies to radically improve the quality, durability, environmental performance, energy efficiency, and affordability of our Nation's housing, and to strengthen the technology infrastructure of the United States.

<sup>5</sup> Recognizing the crucial role that America's institutions of higher education can play in rebuilding communities, large and small, HUD established OUP in 1994 to encourage and expand the efforts of institutions of higher education that are striving to make a difference in their communities through funding opportunities.

individual customers ordering multiple copies of publications. The number of individual orders provides an accurate picture of who orders HUD and PD&R publications through HUD USER. HUD USER's tracking system links customer affiliation with the publication requested, providing some indication of publication use.

Total orders represent the number of individuals ordering PD&R documents by phone, fax, mail, and online. Due to technical limitations, downloads (or information about individuals who download reports) could not be included in the tally. The quantity distributed reflects the number of publications distributed for the orders placed from 1995 to 2000.

**Online product dissemination.** HUD USER's Web site is a valuable dissemination tool for PD&R products and an important resource to housing and urban development professionals. Visitors have access to recently released PD&R publications, in PDF, HTML, and MS Word formats, and can download data sets, such as the *American Housing Survey*. They can find out about ongoing research, and they can search the bibliographic database for a variety of housing and community development publications.

In December 1999 HUD USER installed new statistical software to provide a more accurate measurement and description of Web site traffic. Prior to installation, only the number of Web site hits could be tracked. Now, statistics are available on the number of hits and visitor sessions, the most requested pages and downloaded files, the activity level, and the top search engines referring users to the site.

Analysis of the statistics from December 1, 1999, to November 1, 2000, continues the trend seen in reports generated by HUD USER prior to the use of the new software.

Use of the HUD USER Web site continues to increase each year. Since the Web site first went live in February 1997, more than 5.6 million hits have been registered at the site, with more than 2.5 million hits occurring between January 1, 2000 and November 1, 2000. The increase in hits may be attributed to more people becoming aware of the Web site and a concentrated effort by PD&R and HUD USER to register the Web site with search engines. The top search engines referring visitors to the site include Yahoo, Google, AltaVista, Microsoft Network, and GoTo. Other search engines include AOL NetFind, Northern Light, Excite, Lycos, and WebCrawler. Many users access the site directly, while more than 58,000 visitor sessions resulted from referrals from various Web pages at [www.hud.gov](http://www.hud.gov). The most frequent [www.hud.gov](http://www.hud.gov) pages referring customers include News, Library/Bookshelf, and Public Housing Program pages. Since HUD recently adopted a new design, specific Web pages are not available.

Nearly 282,000 different users have visited [www.huduser.org](http://www.huduser.org) since December 1999. The software analysis reveals that a majority visited the site only once during the time period, with 16 percent visiting the site more than once. Visitors spent an average of 11 minutes and 28 seconds on the Web site.

Downloading publications is an increasingly popular way to retrieve PD&R and HUD documents. Publication and data downloads offer easy, quick access to recent and archived

reports issued by PD&R. In addition to HUD USER's Web site, PATH and OUP provide links to download documents specific to their mission.

From December 1999 to November 2000, customers downloaded more than 671,944 files from the HUD USER, PATH, and OUP Web sites. As Exhibit 1 shows, 8 PD&R documents are among the top 20 most downloaded files and are highlighted in the exhibit. Many other publications are based on data developed in PD&R, but are not classified here as PD&R reports.

**Exhibit 1: Top 20 downloads from www.huduser.org, www.pathnet.org, and www.oup.org, December 1999–November 2000**

Rank	Document/File	Number of Download	% of Total Downloads	Web Site(s)
1	24 CFR Part 888 Fair Market Rents for the Section 8 Housing Assistance Payments Program; Final Rule	118,105	17.58	HUD USER
2	The State of the Cities 2000: Megaforces Shaping the Future of the Nation's Cities	64,257	9.56	HUD USER
3	<b>Residential Rehabilitation Inspection Guide</b>	<b>42,476</b>	<b>6.32</b>	<b>HUD USER</b>
4	24 CFR Part 888 Fair Market Rents for the Housing Choice Voucher Program and Moderate Rehabilitation Single Room Occupancy Program—Fiscal Year 2001 Proposed Rule	24,642	3.67	HUD USER
5	<b>Building Innovation for Homeownership</b>	<b>22,443</b>	<b>3.34</b>	<b>PATHNET/ HUD USER</b>
6	Part VI 24 CFR Part 888 Fair Market Rents FOR THE Section 8 Housing Assistance Payments Program Fiscal Year 1999: Final Rule	18,235	2.71	HUD USER
7	Homelessness: Programs and the People They Serve: Summary Findings of the National Survey of Homeless Assistance Providers and Clients, December 1999	17,594	2.62	HUD USER
8	Part II 24 CFR Part 888 Fair Market Rents for Fiscal Year 2001 Final Rule	17,012	2.53	HUD USER
9	<b>Creating Defensible Space</b>	<b>14,306</b>	<b>2.13</b>	<b>HUD USER</b>
10	2000 Final Fair Market Rent Data	10,840	1.61	HUD USER
11	<b>Residential Structural Design—Guide 2000 Edition: A State-of-the-Art Review and Application of Engineering Information for Light Frame Houses, Apartments, and Townhomes</b>	<b>10,040</b>	<b>1.49</b>	<b>PATHNET/ HUD USER</b>
12	2000-2001 Qualified Census Tracts-Metropolitan Areas	9,418	1.40	HUD USER
13	<b>Building Communities and New Markets for the New Century, 1998 Consolidated Report</b>	<b>9,036</b>	<b>1.34</b>	<b>HUD USER</b>
14	24 CFR Part 888 Section 8 Housing Assistance Payments Program-Contract Rent Annual Adjustment Factors, Fiscal Year 2000, Final Rule	7,157	1.07	HUD USER
15	<b>The Rehab Guide Vol. 2: Exterior Walls</b>	<b>6,406</b>	<b>0.95</b>	<b>PATHNET</b>
16	HOPE VI Community Building Makes a Difference	6,291	0.94	HUD USER

<b>Rank</b>	<b>Document/File</b>	<b>Number of Download</b>	<b>% of Total Downloads</b>	<b>Web Site(s)</b>
<b>17</b>	<b>Moving to Opportunity for Fair Housing Demonstration Program: Current Status and Initial Findings, September 1999</b>	<b>6,222</b>	<b>0.93</b>	<b>HUD USER</b>
<b>18</b>	The State of the Cities 1998	5,701	0.85	HUD USER
<b>19</b>	Principles for Inner City Neighborhood Design: HOPE VI and the New Urbanism	5,121	0.76	HUD USER
<b>20</b>	<b>1997 American Housing Survey Statistics: November 2, 1999</b>	<b>5,019</b>	<b>0.75</b>	<b>HUD USER</b>

NOTE: Shaded titles indicate PD&R reports.

From December 1999 to November 2000, customers downloaded more than 608,000 files from HUD USER's Web site. As Exhibit 2 shows, 7 PD&R documents are among the top 20 most downloaded files and are highlighted below.

**Exhibit 2: Top 20 HUD downloads from www.huduser.org, December 1999–November 2000**

<b>Rank</b>	<b>Document/File</b>	<b>Number of Downloads</b>	<b>% of Total Downloads</b>
1	24 CFR Part 888 Fair Market Rents for the Section 8 Housing Assistance Payments Program; Final Rule	118,105	19.41
2	The State of the Cities 2000: Megaforces Shaping the Future of the Nation's Cities	64,257	10.56
<b>3</b>	<b>Residential Rehabilitation Inspection Guide</b>	<b>42,476</b>	<b>6.98</b>
4	24 CFR Part 888 Fair Market Rents for the Housing Choice Voucher Program and Moderate Rehabilitation Single Room Occupancy Program-Fiscal Year 2001 Proposed Rule	24,642	4.05
5	Part VI 24 CFR Part 888 Fair Market Rents for the Section 8 Housing Assistance Payments Program Fiscal Year 1999; Final Rule	18,235	2.99
6	Homelessness: Programs and the People They Serve: Summary Findings of the National Survey of Homeless Assistance Providers and Clients, December 1999	17,594	2.89
7	Part II 24 CFR Part 888 Fair Market Rents for Fiscal Year 2001 Final Rule	17,012	2.79
<b>8</b>	<b>Creating Defensible Space</b>	<b>14,306</b>	<b>2.35</b>
9	2000 Final Fair Market Rent Data	10,840	1.78
10	2000–2001 Qualified Census Tracts-Metropolitan Areas	9,418	1.54
<b>11</b>	<b>Residential Structural Design—Guide 2000 Edition: A State-of-the-Art Review and Application of Engineering Information for Light Frame Houses, Apartments, and Townhomes</b>	<b>9,142</b>	<b>1.50</b>
<b>12</b>	<b>Building Communities and New Markets for the New Century, 1998 Consolidated Report</b>	<b>9,036</b>	<b>1.48</b>
<b>13</b>	<b>Building Innovation for Homeownership</b>	<b>7,767</b>	<b>1.27</b>
14	24 CFR Part 888 Section 8 Housing Assistance Payments Program-Contract Rent Annual Adjustment Factors, Fiscal Year 2000, Final Rule	7,157	1.17
15	HOPE VI Community Building Makes a Difference	6,291	1.03
<b>16</b>	<b>Moving to Opportunity for Fair Housing Demonstration Program: Current Status and Initial Findings, September 1999</b>	<b>6,222</b>	<b>1.02</b>
17	The State of the Cities 1998	5,701	0.93
18	Principles for Inner City Neighborhood Design: HOPE VI and the New Urbanism	5,121	0.84
<b>19</b>	<b>1997 American Housing Survey Statistics: November 2, 1999</b>	<b>5,019</b>	<b>0.82</b>
20	Homelessness: Programs and the People They Serve: Findings of the National Survey of Homeless Assistance Providers and Clients Technical Report	4,400	0.72

NOTE: Shaded titles indicate PD&R reports.

From December 1999 to November 2000, customers downloaded more than 52,873 files from the PATH Web site. As Exhibit 3 shows 14 PD&R documents are among the top files downloaded from the PATH Web site.

**Exhibit 3: Top HUD downloads from www.pathnet.org, December 1999–November 2000**

<b>Rank</b>	<b>Document/File</b>	<b>Number of Downloads</b>	<b>% of Total Downloads</b>
<b>1</b>	<b>Building Innovation for Homeownership</b>	<b>14,676</b>	<b>28</b>
<b>2</b>	<b>The Rehab Guide Volume 2: Exterior Walls</b>	<b>6,406</b>	<b>12</b>
<b>3</b>	<b>The Rehab Guide Volume 1: Foundations</b>	<b>2,164</b>	<b>4</b>
<b>4</b>	<b>Pathways Newsletter: Volume 1, Issue 1</b>	<b>1,550</b>	<b>3</b>
<b>5</b>	<b>Pathways Newsletter: Volume 2, Issue 1</b>	<b>1,447</b>	<b>3</b>
<b>6</b>	<b>The Rehab Guide Volume 3: Roofs</b>	<b>1,295</b>	<b>2</b>
<b>7</b>	<b>Residential Structural Design Guide: 2000 Edition</b>	<b>898</b>	<b>2</b>
<b>8</b>	<b>The Rehab Guide Volume 5: Partitions, Ceilings, Floors &amp; Stairs</b>	<b>750</b>	<b>1</b>
<b>9</b>	<b>The Rehab Guide Volume 4: Windows and Doors</b>	<b>526</b>	<b>1</b>
<b>10</b>	<b>The Rehab Guide Volume 8: HVAC/Plumbing</b>	<b>431</b>	<b>1</b>
11	Hands-On Builder	372	1
<b>12</b>	<b>Innovative Rehabilitative Provisions: A Demonstration of the Nationally Applicable Recommended Rehabilitation Provisions</b>	<b>357</b>	<b>1</b>
13	2nd Annual Conference on Durability and Disaster Mitigation in Wood-Frame Housing	185	0.4
14	The Ins and Outs of Caulking	179	0.3
15	The Role of Information Technology in Housing Design and Construction	176	0.3
16	Controlling Moisture in Homes	148	0.3
<b>17</b>	<b>The Rehab Guide Volume 6: Kitchens and Baths</b>	<b>138</b>	<b>0.3</b>
<b>18</b>	<b>Pathways Newsletter: Volume 1, Issue 3</b>	<b>134</b>	<b>0.3</b>
<b>19</b>	<b>Fire Ratings of Archaic Materials and Assemblies</b>	<b>126</b>	<b>0.2</b>

NOTES: (1) Shaded titles indicate PD&R reports.

(2) Missing data for June 2000.

From December 1999 to November 2000, customers downloaded more than 10,629 files from OUP's Web site. As Exhibit 4 shows, six PD&R documents are among the top files downloaded from the OUP Web site.

**Exhibit 4: Top HUD downloads from www.oup.org, December 1999–November 2000**

<b>Rank</b>	<b>Document/File</b>	<b>Number of Downloads</b>	<b>% of Total Downloads</b>
<b>1</b>	<b>COPC Central: Fall 1999</b>	<b>995</b>	<b>9</b>
2	Service Learning	825	8
3	Applied Research	806	7
<b>4</b>	<b>COPC Central: Winter 1999</b>	<b>741</b>	<b>7</b>
5	Major Institutional Change	703	7
6	Service Provision	569	5
7	Community in the Classroom	535	5
8	Institutions of Higher Learning Index	485	4
9	Faculty Involvement	396	4
10	Student Volunteerism	379	4
<b>11</b>	<b>Second Round of the FY 2000 Doctoral Dissertation Research Grant Program Flyer</b>	<b>161</b>	<b>1</b>
<b>12</b>	<b>Colleges and Communities: Gateway to the American Dream</b>	<b>140</b>	<b>1</b>
13	COPC National Conference: Hold that Date	90	1
<b>14</b>	<b>COPC Central: Spring 2000</b>	<b>52</b>	<b>0.5</b>
15	Service Categories	52	0.5
16	Contact Information	29	0.3
<b>17</b>	<b>COPC Central: Summer 1997</b>	<b>19</b>	<b>0.2</b>

NOTES: (1) Shaded titles indicate PD&R reports.  
 (2) Missing data for June 2000.

Despite the popularity of the site for online orders and downloads, many patrons choose to order publications through the 1–800 line. Of the more than 17,500<sup>6</sup> HUD USER customers in 2000, approximately one-third ordered publications online. The HUD USER site provides an important overview and introduction of PD&R products and services. As Internet use continues to grow, HUD USER's Web site will probably become the primary distribution vehicle of PD&R products. However, a demand for hard copy publications will still exist. During the informal discussion, many customers expressed preference for bound hard copies of publications, especially the larger reports.

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<sup>6</sup> Includes users who accessed HUD USER by telephone, fax, mail, and online ordering. Download customers were not included.

**Top PD&R publications.** As Exhibit 5 illustrates, many of the top PD&R publications each year and throughout the 1995 to 2000 time span are periodical in nature. Eight publications that PD&R views as critical to its mission made the list of top 25 PD&R publications ordered during the period from 1995 to 2000. The list includes *Building Innovation for Homeownership*, *Rental Housing Assistance: The Worsening Crisis*, five issues of the *U.S. Housing Market Conditions*, and two issues of *Cityscape*. A similar pattern can be found in the top 10 publication lists (see Appendix B) for the individual years during that 6-year period. Other publications making the top 25 lists and the individual year top 10 lists cover topics such as affordable housing (rental and owner occupied), homelessness, urban markets and redevelopment, college and community partnerships, building design and technology, welfare reform, regionalism, community building and tabulations from the American Housing Survey.

**Exhibit 5: Top 25 requested PD&R publications, 1995–October 2000**

Rank	Title	Number of Orders	Quantity Distributed	Quantity Downloaded*
1	New Markets: The Untapped Retail Buying Power of America's Inner Cities (1999)	1,214	9,483	NA
2	The Widening Gap: New Findings on Housing Affordability in America (1999)	1,196	2,582	NA
3	Building Innovation for Homeownership (1998)	1,173	7,688	22,443
4	Now Is the Time: Places Left Behind in the New Economy (1999)	906	9,115	NA
5	The Rehab Guide Volume 1 Foundations	883	2,440	2,164
6	Creating Defensible Space	813	1,957	14,306
7	Cityscape Volume 3, Issue 2: Mixed Income Housing (1997)		1,999	1,295
8	The Rehab Guide, Volume 3: Roofs (1999)	785	2,249	NA
9	Building Higher Education-Community Development Corporation Partnerships (1999)	784	7,963	NA
10	University-Community Partnerships: Current Practices, Volume 3 (1999)	749	2,755	NA
11	The Rehab Guide, Volume 4: Windows and Doors (1999)	762	2,073	526
12	Opting In: Renewing America's Commitment to Affordable Housing,	762	4,076	NA
13	Building Communities and New Markets for the New Century: 1998 Consolidated Report (2000)	713	5,039	9,036
14	National Evaluation for the Shelter Plus Care Program	681	1,144	NA
15	Rental Housing Assistance: The Worsening Crisis—A Report to Congress on Worst Case Needs Housing (2000)	642	2,553	NA



<b>Rank</b>	<b>Title</b>	<b>Number of Orders</b>	<b>Quantity Distributed</b>	<b>Quantity Downloaded*</b>
16	Cityscape Volume 4, Issue 2: Racially and Ethnically Diverse Urban Neighborhoods October 1998	608	9,962	NA
17	U.S. Housing Market Conditions (3rd Quarter, 1997), [data]	602	1,136	NA
18	U.S. Housing Market Conditions (2nd Quarter, 1997), [data]	579	1,363	NA
19	U.S. Housing Market Conditions (1st Quarter, 1998), [data]	551	641	NA
20	From Welfare to Work: Using HUD's Programs to Help Families in Transition (1999)	544	9,359	NA
21	U.S. Housing Market Conditions (2nd Quarter, 1998), [data]	544	1,485	NA
22	U.S. Housing Market Conditions (4th Quarter, 1997), [data]	542	672	NA
23	Waiting in Vain: An Update on America's Rental Housing Crisis (1999)	538	5,672	NA
24	Nationally Applicable Recommended Rehabilitation Provisions	530	1,132	357
25	The Rehab Guide, Volume 6: Kitchens and Baths (2000)	514	1,088	138

NOTE: Download data only available on items reaching the threshold of top 20 downloads from December 1999 to November 2000.

Users are taking advantage of the opportunity to access data sets and publications in PDF format and to order publications online. More than 10,000 customers used HUD USER's online ordering system to purchase publications, since 1997. Many of the top publications ordered online (Exhibit 6) also appear on the top 25 most requested PD&R publication list (Exhibit 5).

**Exhibit 6: Top 10 PD&R publications ordered online, September 1998–October 2000**

<b>Rank</b>	<b>Title</b>	<b>Number of Orders</b>
1	New Markets: The Untapped Retail Buying Power of America's Inner Cities (1999)	666
2	Now Is the Time: Places Left Behind in the New Economy (1999)	316
3	Opting In: Renewing America's Commitment To Affordable Housing (1999)	273
4	The Widening Gap: New Findings on Housing Affordability in America (1999)	260
5	Building Innovation For Homeownership (1998)	246
6	University-Community Partnerships: Current Practices Volume 3 (1999)	245
7	Building Higher Education-Community Development Corporation Partnerships (1999)	227
8	Residential Rehabilitation Inspection Guide (2000)	177
9	The Rehab Guide, Volume 3: Roofs (1999)	175
10	Waiting In Vain: An Update on America's Rental Housing Crisis, (1999)	174

**Level of marketing.** PD&R works to inform its core constituents of recently released publications and tailors its strategies based on publication topic. These marketing efforts directly impact publication demand and help ensure that end-users have access to current housing and urban development research. HUD determines the level of marketing effort, the publication topic priority, and relationship to their strategic goals.

Marketing dissemination plans developed by PD&R designate the mediums through which publications are marketed and the types of organizations who receive notices of new publications. The dissemination plans are implemented by HUD USER using four main marketing instruments—*For Your Information (FYI)*, *Just Released*, *Recent Research Results (RRR)*, and *HUDUSER News*. *FYIs* contain a one-page publication summary and order information and are mailed to organizations that may have an interest in the topic. *Just Released*, a press release that announces publications, is sent to editors of major housing magazines and journals. *RRR*—a monthly newsletter—features stories on new PD&R publications and order information. Subscribers to *HUDUSER News*, a listserv, receive e-mail updates of new PD&R publication releases. It should be noted that dissemination plans are different for each publication. Marketing may extend to one or two of the marketing efforts or to all four.

See Appendix C for PD&R's publication distribution efforts since 1998.<sup>7</sup> Appendix D details PD&R publications highlighted in *RRR* since 1995.<sup>8</sup>

<sup>7</sup> Records were only available for use of *FYI* and *Just Released* from May 1998 to 2000. Records were available since October 1998 for *HUDUSER News*.

<sup>8</sup> Publications listed include PD&R and other HUD documents.

*FYI* distributions are mailed to various constituent groups based on publication topic. HUD USER maintains mailing lists of executive directors of national housing organizations, senior Community Builders, HUD Secretary's representatives, community development corporations, public housing authorities, research centers, organizations receiving Section 202, State aging directors, State environmental agencies, State housing finance agencies, and State housing agencies. *FYIs* are distributed to organizations on the group mailing list with potential interest in the featured publications. For example, *FYIs* featuring studies on public housing are distributed to agencies on the public housing authorities' mailing list. The dissemination plan may also call for sending out special mailings to customer groups in HUD USER's database.

Other mediums used to publicize PD&R publications include PD&R's Web site and PATH's Web site. Publications covering subjects on advanced housing technology are featured on the PATH Web site. Short descriptions of most publications are loaded into HUD USER's searchable bibliographic database and posted on PD&R's Web site.

**PD&R audience.** Housing and development organizations depend on HUD for reliable housing data, guidance on implementing community programs, ideas on how to spur community revitalization, trends in building technology, ways to reduce homelessness, information on the health of cities, and an understanding of the Administration's housing and urban development policy. PD&R products assist local, State, and Federal government agencies, private companies, nonprofits, neighborhood groups, and private citizens as they work to promote and develop affordable housing, revitalize communities, and maintain community vitality.

Knowing and understanding customer needs and interests can provide direction and ideas for future research as well as inform marketing and distribution decisions. For each publication ordered HUD USER tracks customer affiliation. To better understand the distribution of PD&R publication users, Aspen researchers compiled the affiliation of customers ordering the top 10 publications for each year.

When customers request publications, HUD USER assigns the customer an affiliation. For organizations whose affiliation is undetermined, customers are included in the unknown affiliation category. Organizations requesting no additional mailings are included in the no mail category.<sup>9</sup> About one-third of requesters are in these two groups, which limits the accuracy of the affiliation analysis.

Analysis of the affiliation information offers a sketch of PD&R users and shows an increased circulation of top publications from 1995 to 2000. It is interesting to note a 58-percent increase in the circulation of the top PD&R documents between 1996 and 1997. This large increase may be attributed partly to the addition of HUD USER's Web site in February 1997 with online ordering opportunities offered in March 1997. Also at this time, PD&R increased its marketing efforts by adding a listserv.

Despite limits of the analysis, it is clear that university faculty, local governments, and public and Indian housing agencies are valued constituencies for PD&R products, consistently ranking

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<sup>9</sup> To improve the analysis for future reports, organizations should be asked affiliation when submitting orders and the affiliation of organizations requesting no mail should be tracked separately from the no mail designation.

as top-user groups of the top-ranked publications (Exhibit 7). PD&R publications also serve as a communications and professional enrichment tool for HUD staff as illustrated by the consistency of HUD Headquarters and Field Office staff orders since 1998. Other customers represent a wide range of interests in housing and urban development, including community-based organizations promoting affordable housing and economic development, nonprofit and for-profit institutes conducting research, and businesses in the construction and design industry that are interested in construction innovations. The number of orders made by individual groups varies based on the publication topics.

Similar patterns of use can be seen on HUD USER's Web site. University faculty, HUD staff, and local governments are the most likely groups to order PD&R publications online from the Web site (see Appendix E). Data on affiliation of users downloading publications are not available.

The growth in the number of orders, especially from 1997 to 2000, illustrates that there is room for growth in PD&R publication dissemination. The organizations already ordering from HUD USER provide a sound base on which to continue producing PD&R documents. However, these numbers reveal that there are many more organizations among HUD's constituency that could benefit from the research and policy information contained in PD&R's publications.

Depending on the customer type—State and local government, university faculty or researcher, community-based organizations, and so forth—the publications ordered vary. State and local government customers order products like *Now is the Time: Places Left Behind in the New Economy*, and *Rehab Guides*. University faculty and researchers order some of the same products but also use *Building Higher Education-Community Development Corporation Partnerships*, *The Widening Gap: New Findings on Housing Affordability in America*, and *New Markets: The Untapped Retail Buying Power In America's Inner Cities*. For a detailed breakdown of publication orders by customer type, see Appendix L.

Community-based organizations providing affordable housing and economic development and professional trade associations are potential sectors for growth. The totals listed for these categories are a fraction of the potential users from these groups. Despite the fact that local governments are among the top users, only a fraction actually request reports. According to the 1997 census estimates, there are 19,327 municipal governments and 1,457 county governments with a population of more than 25,000. In 2000, only 661 municipal and 214 county governments ordered HUD publications. While no definitive number is available to approximate the number of community-based organizations, the National Congress for Community Economic Development, whose members are community development corporations, represents more than 3,600 community-based organizations. In 2000, only 198 community-based housing organizations and 70 community-based economic development organizations accessed HUD publications through HUD USER. To increase distribution to these groups, marketing efforts can be increased to publicize HUD USER services and PD&R publications by adding new mailing lists and updating current lists.

**Exhibit 7: Affiliation of customers ordering top 10 PD&R publications for each year, 1995–2000**

<b>Customer Type</b>	<b>1995 Orders</b>	<b>1996 Orders</b>	<b>1997 Orders</b>	<b>1998 Orders</b>	<b>1999 Orders</b>	<b>2000 Orders</b>	<b>Total Orders</b>
University (Faculty)	198	193	355	278	453	586	2,063
Local Government	156	157	313	345	315	462	1,748
Public/Indian Housing Agency	101	106	348	537	232	370	1,694
HUD HQ and Field Offices	41	203	80	343	270	181	1,118
Library/Information Service	59	171	348	140	70	83	871
Community Development Agency	45	68	121	222	177	231	864
Financial Institution	11	20	267	143	108	86	635
Consulting Firm	71	66	116	98	106	164	621
Architecture/Engineering Firm	33	68	103	90	101	167	562
State Government	27	28	66	78	80	114	393
Community-Based Housing Organization	13	33	36	86	65	85	318
Individual/Consumer	31	48	66	13	42	73	273
Social Service Agency	16	22	30	55	46	100	269
Low-Income Housing Provider	21	21	23	45	48	83	241
Construction Firm	12	25	31	58	56	56	238
Research Institute	34	12	44	44	48	46	228
Federal Agency (non-HUD)	22	19	56	31	46	39	213
Development Firm	12	10	34	39	59	49	203
Real Estate Firm	7	9	52	37	52	37	194
Regional Agency	22	9	19	36	34	51	171
Professional Trade Association	7	6	51	34	26	14	138
Law Firm	7	7	15	45	22	38	134
University (Student)	19	21	9	21	14	40	124
Community-Based Economic Development Organization	15	11	12	16	26	41	121
Property Management Firm	4	14	18	10	18	31	95
Public Interest Group	3	1	7	24	23	27	85
Media	12	8	8	9	18	19	74
Planning Firm	9	—	8	12	13	15	57
Homeless Shelter/Transitional Housing Provider	2	6	2	17	3	23	53
Contractor	2	11	4	3	7	16	43
Foreign Government	1	2	11	8	6	4	32
Private Industry Council	—	—	7	3	3	3	16
Congressional Office	4	1	—	—	3	—	8
Resident Management Corporation	2	1	—	—	—	1	4
Other	41	69	153	101	36	80	480
No Mail (requested no additional mail)	160	292	365	323	318	329	1,787
Unknown	178	920	1,005	1,111	1,147	1,282	5,643
<b>Total</b>	<b>1,398</b>	<b>2,658</b>	<b>4,183</b>	<b>4,455</b>	<b>4,019</b>	<b>5,026</b>	<b>21,811</b>

NOTE: 2000 orders contain data for the period 1/1/00–10/31/00

## Citations in the Literature

PD&R targets many of its publications to housing and urban development researchers and policymakers. Data and reports, such as the *American Housing Survey* and *U.S. Housing Market Conditions*, not only provide a picture of housing in the United States but also serve as a source for State and local policy development. To capture the impact of PD&R publications on housing research and policy development, major housing, urban development, and planning journals were searched to locate articles that cited PD&R publications. It should be noted, though, that this methodology has the limitation of reflecting the interests of researchers who receive professional rewards from disseminating their ideas via journals. As will be seen below, local users' interests much more closely mirrored HUD's strategic goals than those of academics, while they are less likely to use journals as outlets for their work.

The citation search provides an overview of how PD&R publications are being used to further research and policy analysis in housing. A search of the Institute for Scientific Information's (ISI) Social Science Citation Index showed that a hand search (for example, searching through hard copy) for citations was necessary. The citations that were found were too brief to show whether they were PD&R products. Many housing-, planning-, and urban-development-related journals where PD&R publications may have been cited were not included in that database. Accordingly, hard copy bibliographies of journals for 1999 in the HUD and other local libraries were searched for citations. Additional journal citations that were not contained in the hand search were uncovered during an online search, which became the primary engine for examining journal citations. The citation search was limited to journals published between January 1, 1995, and October 31, 2000.

Publications chosen for the hand search were based on a list of core planning journals obtained through HUD and journal titles HUD USER monitors for new housing and urban development publications. Journal titles that were not available from the HUD headquarters library were searched at the Library of Congress. See Appendix F for a list of journals consulted. To track the search outcomes, full citations and the citing journal article were entered into a database that also linked the PD&R document with the HUD strategic goals it fulfills.

**Search limitations.** Each year HUD and its offices produce several publications. Journal citations in general do not attribute the cited publication to the authoring office within HUD. The author may be cited as HUD, one of the major authors, a contractor, or a subcontractor, making it difficult to locate PD&R citations. The PD&R document master list developed to analyze HUD USER orders was used to differentiate and identify PD&R publications from other HUD publications and from PD&R publications cited by author.

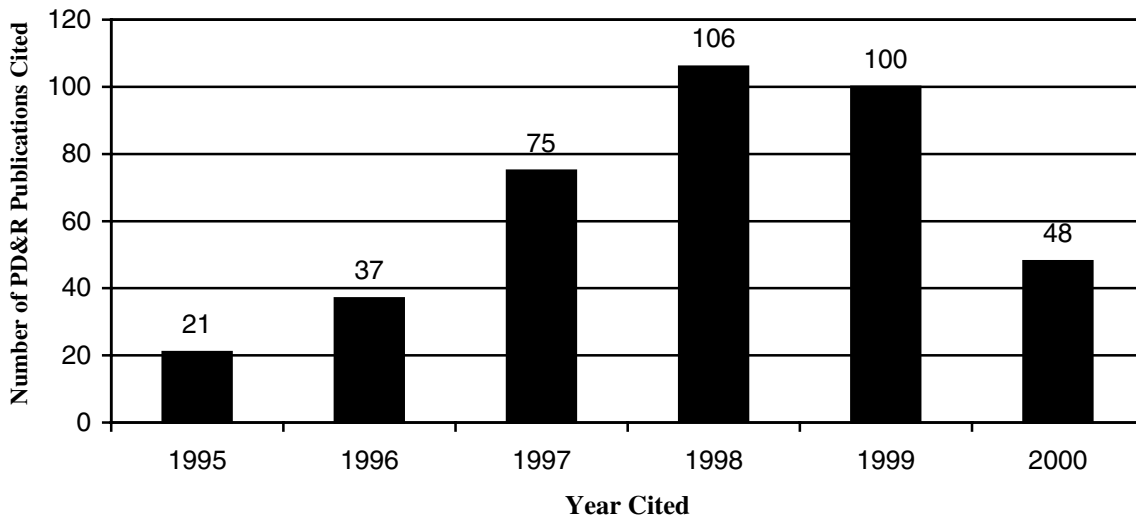
Initially, the PD&R publication master list contained only PD&R documents produced during the years from 1995 to 2000. Few journal articles issued during the 6-year span drew only on documents issued from 1995 to 2000. To increase the understanding of patterns of PD&R document use, additional publications published prior to 1995 were added to the list as needed. Analysis revealed that 75 PD&R publications issued prior to 1995 were cited 146 different times.

Analysis of publications prior to 1995 is limited by the fact that records on PD&R documents prior to 1995 are not as comprehensive as after 1995. Few documents prior to the period are clearly marked “PD&R,” limiting the accuracy of identifying PD&R publications and correspondingly establishing patterns of use.

**Findings.** The number of times publications are cited in the literature is an indication of their credibility and usefulness. Fifty-seven different journals, including *American Review of Public Administration*, *Health and Social Work*, *Housing Studies*, and the *Journal of Poverty*, cited PD&R documents (Appendix G). As expected, articles in major housing and urban development journals, such as *Housing Policy Debate*, *Journal of Housing Research*, *Journal of Affordable Housing*, *Journal of the American Planning Association*, *Urban Studies*, and the *Journal of Urban Affairs*, cited PD&R documents most frequently (Appendix G).

One hundred thirty-seven different PD&R documents were cited, with a majority of them being cited only once. Top-cited publications include several issues of *Cityscape* and the *American Housing Survey* data sets (Appendix H). Other top-cited publications analyze rental assistance programs, housing discrimination, and housing assistance needs. The number of publications cited increased from 1995 to 1998, holding steady in 1999 (Exhibit 8). In 2000, a drop in PD&R citations occurs. This can partially be explained by the partial year search that ended in October 2000.

**Exhibit 8: Total PD&R publications cited by journal year**



Researchers use PD&R documents to address a wide range of housing and urban development issues, including:

- Impact of welfare-to-work on housing access.
- Homelessness.
- Regionalism.
- Provision of and barriers to obtaining affordable housing. (Exhibit 6).

As a result, authors often cite PD&R publications that deal with improving the availability of safe, decent, affordable housing—one of HUD’s main strategic goals. Few publications were cited that address family and individual self-sufficiency and asset development.



## PD&R Customer Feedback

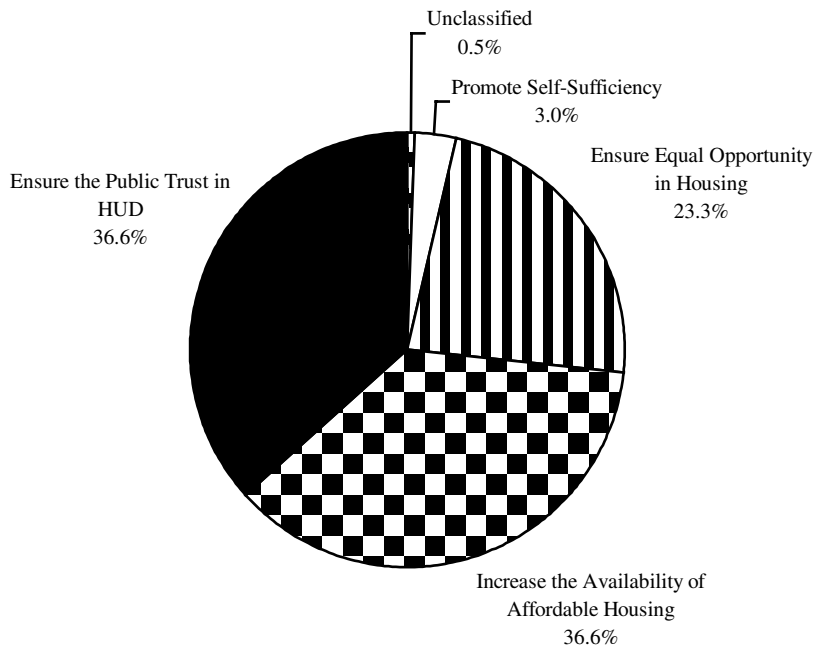
Distribution, orders, Web site use, and journal citations provide a static view of PD&R's audience and document usefulness. To generate a more indepth and more accurate picture of PD&R customers and their information needs, Aspen conducted 75 informal telephone discussions with housing and community development professionals. Discussion partners were queried to determine their frequency of use and overall opinion about the value of PD&R publications and suggestions for improvement. Customer responses will be helpful in generating, formatting, and distributing future PD&R research. See Appendix J for a synopsis of the responses from the discussion partners.

**Discussion guide development.** A discussion guide was drafted to elicit a candid response about PD&R documents from discussion partners. Participants were assured of anonymity and that any identifying information would be removed from reported data. The questions guiding the discussion were open-ended, allowing the participants to offer their opinions about HUD publications in general and PD&R reports in particular. Discussions were designed to last approximately 15 minutes, but ranged from 10 minutes to 35 minutes, depending upon the participants' desire and willingness to share their input. Questions were divided into four subject areas to determine:

- What publications are used.
- What the publications are used for.
- Discussion partner's view of the quality of the publications.
- How participants obtained reports and their opinion of the ordering process.

Interviewers sought specific examples of how participants use the reports, the appropriateness of the publication's style, and the validity of the research methodology employed by PD&R.

**Exhibit 9: Cited PD&R publications and HUD strategic goals, 1995–2000**



**Strategic Goal Totals for PD&R Publications**

Strategic Goal	Number of PD&R Publications
1	156
2	99
3	13
4	69
5	156
6	2

495 total goals based on a sample of 387 PD&R publication titles.

**Strategic Goals**

- |   |   |
|---|---|
| <ol style="list-style-type: none"> <li>1. Increasing the availability of affordable housing.</li> <li>2. Ensuring equal opportunity in housing.</li> <li>3. Promoting economic self-sufficiency.</li> </ol> | <ol style="list-style-type: none"> <li>4. Improving community quality of life.</li> <li>5. Ensuring the public trust in HUD.</li> <li>6. Unclassified.</li> </ol> |
|---|---|

Specific information pertaining to the online ordering procedures, user-friendliness of the HUD USER Web site, and suggestions to improve procedures were sought from each discussion partner. Finally, discussion partners were asked to provide information about improving the users' overall knowledge of PD&R and its products.

The discussions were divided into two rounds. Results from the first round informed the second round discussions, resulting in modifications to the discussion protocol. During the second-round discussions, questions were added to capture non-use of publications. Discussion partners indicating low use or non-use of PD&R publications were queried about reasons for their limited use of publications. Interviewers also placed a greater emphasis in the second-round discussions on discussion partners' use of the Internet for research and their experience with and recommendations to improve HUD USER.

**Selection of discussion partners.** First-round discussants included 30 key-audience users who were recommended by HUD. They included leading researchers, academics, and other housing professionals. Each participant in the first session of interviews was asked to recommend individuals they thought were using or should be using PD&R publications. This resulted in the development of a core list of approximately 25 individuals for the second-round of discussions. Discussion partners were also asked for referrals to people who have an interest in housing but are not customers. Unfortunately, they were not able to provide any.

In addition to participants selected through referrals from first-round participants, second-round participants included 45 individuals representing a larger, more diverse audience of housing and development professionals. These included some HUD USER customers who, over the past 5 years, placed orders for publications representative of PD&R's primary mission. Users were chosen from a wide variety of professional affiliations to ensure geographical dispersion and viewpoints. The resulting list represented academics, nonprofit researchers, building professionals, trade and manufacturing associations, financial institutions, and housing advocacy groups. It should be noted, though, that a representative sample of customers was beyond the scope of this study.

The remaining 20 discussion partners in the second round were selected from the HUD USER customer records. Special attention was made to ensure geographic dispersion and also ensure that local housing and urban development professionals were included in the discussions. Using this methodology, the second round of discussions pinpointed other uses for PD&R publications that were not evident from the round-one discussions.

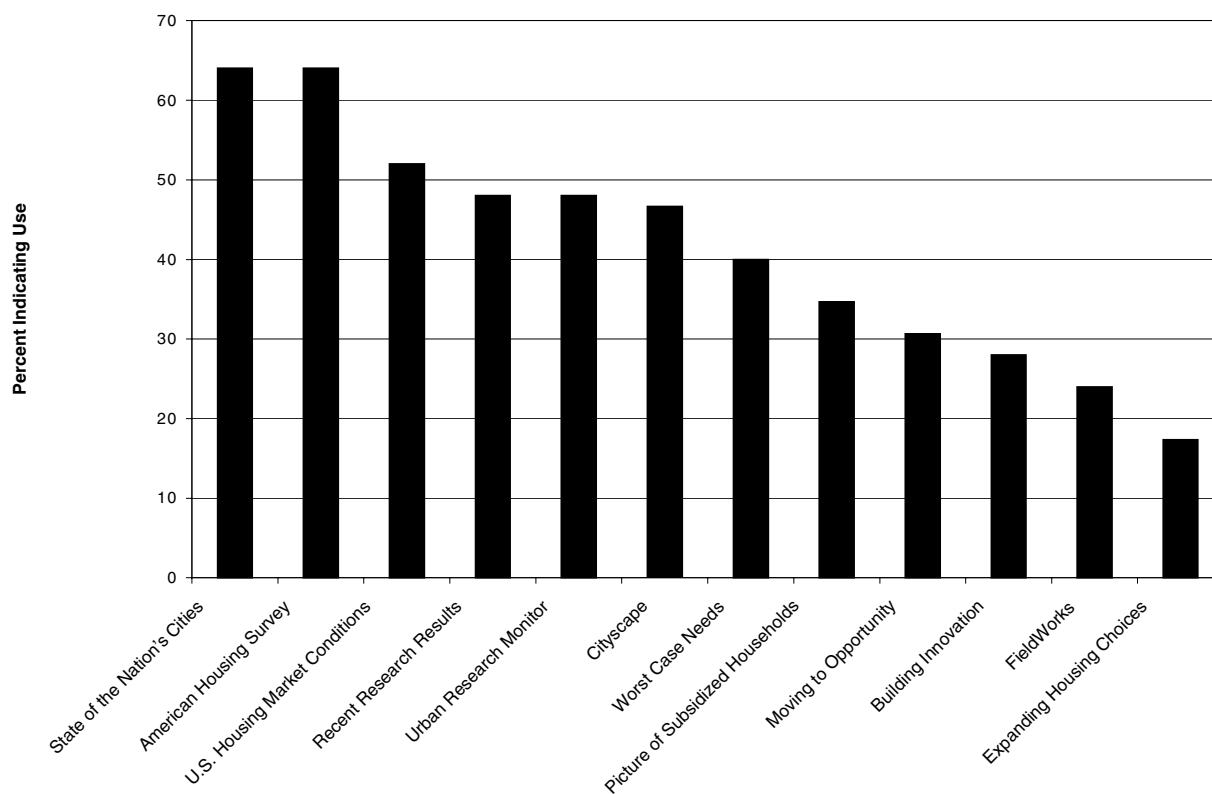
**Limitations of the methodology.** This methodology has certain limitations that should be made explicit. (First, the small sample of discussion partners was not randomly selected, and their input cannot be regarded as statistically representative of the entire population of users.) The percentages mentioned below cannot be generalized to all users, especially more rare types of users. Instead, they should be understood as reflecting a range of opinions, mostly from the dominant groups of users. Opinions of Congressional staff and other Federal policy makers, who are major users of PD&R reports, are beyond the scope of this study. Their input will be solicited for a future report.

Second, the discussion partners were known users. Individuals who were unable to access HUD USER or the Web site could not be included. Possible barriers to such individuals are outside the scope of this study.

Third, discussion partners came from work settings quite different than those of PD&R, so they cannot be expected to always make clear distinctions between reports produced by PD&R and by other offices within HUD. Likewise, their remarks occasionally reflected a blurred distinction between social science research and statements on housing policy or urban policy. They also cannot be expected to be absolutely current regarding recently released PD&R products.

**Trends in publication use.** A diverse set of housing and urban development professionals with multiple interests and needs use PD&R products. Aspen staff talked to 33 academic users, 25 local users, and 17 users affiliated with trade associations and financial institutions. While the discussions highlight different needs between academic researchers and local front-line service providers, the informal discussions also reinforce the important role that PD&R and HUD documents play in shaping policy, research, and local programs.

**Exhibit 10: Representative PD&R publications used by discussion partners**



In general, discussion participants indicated that the publications issued by PD&R are useful in their work, with 81 percent of the participants rating the publications as *valuable*. As illustrated in Exhibit 10, the majority of participants stated that they use the *American Housing Survey* and *The State of the Nation's Cities* publications. Discussion partners who indicated that PD&R reports were not useful to them usually felt this way because a) their research interests do not coincide with HUD's or b) they need information in a more timely fashion, to respond to their business needs.

"HUD's data is the only material out there that contains detailed information on housing characteristics. Therefore, almost anything you want to do concerning housing characteristics has to do with the *American Housing Survey*, making it the bedrock information source for framing issues and analyzing data about the emerging and important issues in the field," stated one discussion partner. This response echoes the sentiments of many of the discussion partners who use the data to conduct primary research and support program development.

Participants are using PD&R reports for various reasons, but 91 percent stated that they use them as general background information. More than 30 percent indicated that they use PD&R reports—primarily the *American Housing Survey*—to write documents for consumers outside of their organization, and more than 20 percent stated that they use the publications to write internal reports.

Each discussion was designed to elicit an understanding of the discussion partner's activities and provide a comparison with HUD's five strategic goals. While discussion partners' housing and urban development interests vary, most participants' work coincides with HUD's goals of increasing the supply of decent, safe, affordable housing and improving community quality of life and economic vitality. Local users much more closely mirrored HUD's strategic goals, with 76 percent conducting programs that increase decent, safe, affordable housing; 40 percent ensuring equal opportunity in housing; 76 percent promoting self-sufficiency and asset development; and 72 percent improving community quality of life and economic vitality.

Trends in publication use appear correlated to the participants' occupation. More than 40 percent of the discussants are academic, for-profit, and nonprofit researchers conducting studies in the housing and urban development field. Just as the other participants, many in the academic group depend on PD&R documents for background information. However, this group is interested in publications such as the *American Housing Survey* that provide hard data and allow them to conduct independent research. Participants also found the *Urban Research Monitor* and the *Recent Research Results* publications to be important sources for information on new PD&R documents and research trends.

Discussion participants representing local users, such as planning agencies and community development organizations, stated that their use was primarily for practical information. Uses often include using publications to draw national or regional comparisons when engaged in grant writing or to find individual case studies to inform their decisionmaking process.

Professional and trade associations examine the documents to keep themselves informed about the state of housing affairs and, therefore, rely upon the information found in *The State of the*

*Cities* and the *U.S. Housing Market Conditions* publications. This group of discussion partners stated that they are using the material in many ways. “Folks on my staff use many of the reports to benchmark things that we do and to see how our position relates to some of the other positions out there,” stated one participant. The information guides analysis of regulatory and legislative issues that affect their membership. Other associations directly cite HUD findings in their presentations or publications distributed to their members.

**Document limitations.** Several participants made suggestions on how to improve PD&R documents. Despite referring to PD&R materials, many discussants indicated that research methodology, advocacy angles, and the macro focus limit the benefits of the information conveyed. “HUD reports are indispensable but inadequate,” stated one participant. Analysis of the results once again highlighted differences in information needs between the needs of the academic user and local users.

The majority of discussion partners stated that they found the methodology of PD&R reports to be adequate. However, those with academic affiliations were often reluctant to express unqualified approval. A typical opinion was that they highly valued HUD’s data, such as tabulated results from the *America Housing Survey*. However, they had less confidence in reports that made interpretations of data, because the reports often adhered to a less stringent standard of statistical support for conclusions than the discussion partners believed appropriate. One discussion partner said that he would only cite refereed journal articles by PD&R staff because of his concern about lack of objectivity. Another professor stated that he no longer uses the *Cityscape* publication as required readings in his courses because he found too many instances of conclusions only weakly supported by the data.

Academic discussion partners recommended that PD&R’s reports would be improved by using a higher standard of statistical interpretation. They frequently mentioned that data analyses were usually competently performed, but that the conclusions showed more advocacy of a political nature than could be supported by the data alone. One standard of statistical interpretation that was recommended was the standard used by the Congressional Budget Office.

*The State of the Cities* report was frequently mentioned as one publication that tends to have an advocacy slant. Most discussion partners indicated that, overall, the publication provided a good national picture of U.S. metropolitan areas. However, it requires the reader to look past the Administration’s agenda to gain a clear picture of the state of the Nation’s urban areas. It should be noted that most discussants considered *The State of the Cities 2000* report synonymous with PD&R’s *The State of the Nation’s Cities* report. A researcher interested in city economies thought that HUD should develop more publications on city conditions. He noted that many of his colleagues dismiss HUD as an agency that deals only with housing issues and rarely addresses urban development.

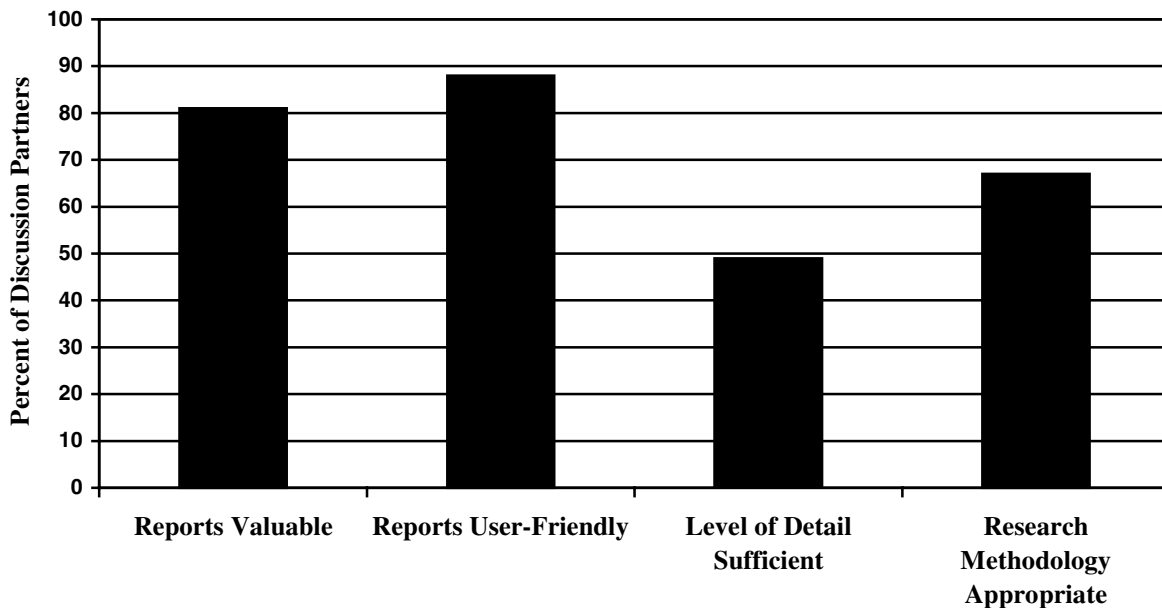
The macro focus of many PD&R publications is useful to academics and other researchers examining and describing the national condition of housing and urban development. The *American Housing Survey* and the *Picture of Subsidized Households* report provide researchers data to compare local conditions with national trends. Local users were interested in more data that would help them better relate local conditions to national trends. This group, like the

academics, frequently uses *The State of the Cities* and the *American Housing Survey* publications. They also access *U.S. Housing Market Conditions* data for information. However, discussion partners in this group found it difficult to relate the aggregate data to data available at the local level. Local users also placed an emphasis on publications, such as *FieldWorks*, which provide ideas and case studies on developing community programs.

**Packaging and distribution.** Participants consistently found PD&R documents user-friendly, as illustrated in Exhibit 11. “During my 14 years here, my experience has been that HUD publications have become greatly more frequent, more targeted, and more helpful over the past 8 years,” indicated one participant. Participants still suggested ways to improve document packaging and distribution.

Most of the discussants indicated that they do not have the time to read all of the documents that cross their desk and only scan the PD&R reports to locate information that is pertinent to their work. To increase ease of publication use, participants emphasized the importance of readable, concise executive summaries and reports. The summaries often determine whether the discussion partners consult the document further. Users find that well-written reports that present the findings up front and include supporting data are more functional than longer documents. Other discussion partners mentioned that simple graphs and tables are a great way to convey information and make data more accessible.

**Exhibit 11: Measures of customer satisfaction**



Researchers would like more and easier access to data referenced in the reports. They are interested in verifying the results and using the data and reports to conduct further analysis. Reports in a PDF format allow users easy access to supporting data tables in appendixes. Several users are also interested in being able to download data sets that support research findings.

Timeliness of data and publication receipt is important to most discussants. A few participants felt that the data are not as current as they could be, distorting the report findings. To overcome the delay in publication printing and distribution, participants suggest posting publications on the Internet as soon as they are available.

Researchers find the lack of named authors on some publications to be a deterrent to using PD&R documents for further research. Researchers believe that naming the authors and performing organization makes the documents more credible and allows them to contact the author if they have questions about the research.

Discussion participants, like other HUD USER customers, find the Internet an important information link. Seventy-five percent of discussants utilize HUD USER's Web site to find out about new documents and easily access documents through downloads and online ordering. While 16 percent of participants indicated difficulty in ordering publications in general, more than 20 percent encountered difficulties in accessing publications online. Participants suggested a more prominent link from HUD's homepage to HUD USER. One participant exclaimed that he had no idea about the resources available from HUD USER, until one of his peers told him about them.

Some participants found document titles to be misleading, making it difficult to order and download appropriate documents. Shortening and assigning titles that better reflect document content can help customers more easily locate publications of interest. Links to abstracts of documents would also be helpful.

The Amazon.com Web site was referred to as an example of a good way to organize publications. On HUD USER's Web site, titles are listed in the Web "store" but are not linked to a short description. This requires customers to know exactly what document they want, or requires them to conduct a separate document search before entering the "store." By having a link to a document title and description along with a downloadable file, customers could decide whether they prefer a hard copy or electronic copy of the document.

Conversely, searching for document titles in the publications section is difficult. Customers can browse publications by category, but they cannot search by title or keyword to locate specific document information. By designing the site so that a customer can search by title and browse by category, customers can navigate more easily to search the site for information. Increasing the functionality of the Web site will encourage greater use of the site and PD&R documents.



## Conclusions

This baseline report provides an overview of users of PD&R publications, how publications are used, and the demand for documents. Feedback from Congressional staff and other Federal policymakers was beyond the scope of this project and will be included in a future study. The recommendations below do not, therefore, reflect the opinions of an important constituency of PD&R.

Customers using PD&R documents are promoting decent, safe, affordable housing; ensuring equal opportunity in housing; promoting self-sufficiency and asset development; and improving community quality of life and economic vitality. PD&R publications play an important role in promoting the achievement of HUD's strategic goals, as well as informing HUD's core constituencies of trends in housing and urban development.

University faculty, local governments, and public and Indian housing agencies are top- user groups of PD&R products. Community-based organizations providing affordable housing and economic development and professional trade associations are potential sectors for growth. Despite the fact that local governments are among the top users, only a small fraction of them actually request reports. Each professional group showed distinctly different preferences in its choice of reports. Products most often cited in recent journal literature include several issues of *Cityscape*, the *American Housing Survey* data, and publications that analyze rental assistance programs, housing discrimination, and housing assistance needs.

Downloading publications is clearly increasing in popularity as a way to retrieve PD&R and HUD documents. Nearly 282,000 different users have visited [www.huduser.org](http://www.huduser.org) since December 1999. From December 1999 to November 2000, customers downloaded more than 671,944 files from the HUD USER, PATH, and OUP Web sites.

Review of document orders, journal citations, and results from the informal discussions with 75 customers highlight a report development and distribution system that adequately serves current customers. Discussion partners were usually pleased with PD&R products. Many were kind enough to respond to requests for their thoughts on ways PD&R can improve its research, publication packaging, marketing, and dissemination efforts.

### Research recommendations.

- Local users have needs for data that differ substantially from other types of users, which requires targeting reports to their specific interests.
- Researchers who appear reluctant to cite PD&R publications in their research indicate reservations based on limitations in research methodology and the political tone of documents. A more rigorous, objective research standard can improve credibility and increase the citation of PD&R documents among academic researchers.

- Researchers are interested in being able to access data sets to verify research findings. Making data sets available can make PD&R publications more accessible and functional for academics and other researchers to conduct further analysis, increasing publication distribution and literature citations.
- Including original authors by name and their organizational affiliations will make documents more credible, encouraging researchers to cite documents.

### **Publication packaging suggestions.**

- To increase ease of publication use, participants emphasized the importance of readable, concise executive summaries and reports.
- Timeliness of data directly affects use of PD&R publications. Posting recently released documents on HUD USER's Web site can reduce the lag time that results from traditional publication and dissemination procedures. Improvements in access to databases, citations, abstracts of publications, and a wider variety of key words would enhance its usefulness.
- Shortening and assigning titles that better reflect document content and providing descriptive subtitles can help customers identify documents of interest.

### **Improving marketing and dissemination.**

- Only a small fraction of local governments and organizations in the housing and urban development field access PD&R documents. More targeted marketing and adding and updating group mailing lists can help ensure that potential users know about documents and resources available from PD&R.
- Linking document downloads, the online Web store, and publication summaries on the HUD USER Web site can facilitate easier access to publication downloads and ordering, improving distribution and use of PD&R documents.
- PD&R may increase the number of hits on HUD USER's Web site by adding a more prominent link from HUD's homepage.

## **Appendix A: HUD Reports Primary to PD&R Mission Used to Guide Informal Discussions**

### **Publications**

- A Picture of Subsidized Households, 1998
- American Housing Survey
- Building Innovation for Homeownership
- Expanding Housing Choices for HUD-Assisted Families: Moving to Opportunity for Fair Housing Demonstration, First Biennial Report to Congress
- Moving to Opportunity for Fair Housing Demonstration Program. Current Status and Initial Findings
- Rental Housing Assistance—The Worsening Crisis: A Report to Congress on Worst Case Housing Needs
- The State of the Nation’s Cities: America’s Changing Urban Life

### **Periodicals**

- Cityscape: A Journal of Policy Development and Research
- FieldWorks: Ideas for Housing and Community Development Practitioners
- Recent Research Results
- Urban Research Monitor
- U.S. Housing Market Conditions

**Appendix B: Top 10 PD&R Publications Ordered through HUD USER,  
1995–2000**

**2000**

<b>Rank</b>	<b>Title</b>	<b>Orders</b>
1	University-Community Partnerships: Current Practices, Volume 3 (1999)	739
2	Building Communities And New Markets For The New Century: 1998 Consolidated Report (1999)	713
3	Rental Housing Assistance: The Worsening Crisis—A Report To Congress on Worst Case Needs Housing (2000)	629
4	New Markets: The Untapped Retail Buying Power In America’s Inner Cities (1999)	492
5	The Rehab Guide, Volume 6: Kitchens and Baths (2000)	463
6	The Rehab Guide, Volume 5: Partitions, Ceilings, Floors and Stairs (2000)	440
7	The Rehab Guide, Volume 8: HVAC/Plumbing (2000)	438
8	Now is the Time: Places Left Behind In The New Economy Northeast Edition (1999)	406
9	Housing Our Elders: A Report to Congress on the Housing Conditions and Needs of Older Americans (1999)	364
10	The Long Term Effects of Housing Assistance on Self-Sufficiency. Final Report (2000)	342

NOTE: 2000 data covers the period 1/1/00–10/31/00.

**1999**

<b>Rank</b>	<b>Title</b>	<b>Orders</b>
1	New Markets: The Untapped Retail Buying Power In America's Inner Cities (1999)	726
2	Now is the Time: Places Left Behind In The New Economy (April, 1999)	542
3	Building Higher Education-Community Development Corporation Partnerships (1999)	451
4	Opting In: Renewing America's Commitment to Affordable Housing (April, 1999)	426
5	The Rehab Guide, Volume 3: Roofs (1999)	422
6	Building Innovation For Homeownership (1998)	399
7	The Rehab Guide, Volume 4: Windows and Doors (1999)	376
8	From Welfare to Work: Using HUD's Programs To Help Families in Transition (1999)	274
9	U.S. Housing Market Conditions, 2nd Quarter 1999	250
10	Manufactured Home Installation Training Manual 1999	225

**1998**

<b>Rank</b>	<b>Title</b>	<b>Orders</b>
1	Cityscape, Volume 3, Issue 2: Mixed-Income Housing (1998)	765
2	National Evaluation of the Shelter Plus Care Program (1997)	636
3	The Rehab Guide, Volume 1: Foundations (1998)	464
4	Building Innovation For Homeownership (1998)	455
5	Rental Housing Assistance—The Crisis Continues: 1997 Report To Congress Worst Case Housing Needs (1998)	404
6	Cityscape, Volume 3, Issue 3: Emerging Issues in Urban Development (1998)	389
7	U.S. Housing Market Conditions, 3rd Quarter 1998	365
8	Cityscape, Volume 4, Issue 2: Racially and Ethnically Diverse Urban Neighborhoods (October, 1998)	336
9	U.S. Housing Market Conditions, 2nd Quarter 1998	321
10	Welfare Reform Impacts on the Public Housing Program: A Preliminary Forecast (1998)	320

**1997**

<b>Rank</b>	<b>Title</b>	<b>Orders</b>
1	Creating Defensible Space (1996)	695
2	U.S. Housing Market Conditions, 2nd Quarter 1997	560
3	U.S. Housing Market Conditions, 3rd Quarter 1997	554
4	Gateway Housing Program Report to Congress (1997)	397
5	Residential Remodeling And Universal Design (1996)	388
6	U.S. Housing Market Conditions, 1st Quarter 1997	334
7	Cityscape, Volume 3, Issue 1: Ethnicity and Homeownership (1997)	328
8	1995 Revised American Housing Survey (1997)	315
9	U.S. Housing Market Conditions, 4th Quarter 1997 (1998)	311
10	U.S. Housing Market Conditions, 4th Quarter 1996 (1997)	301

**1996**

<b>Rank</b>	<b>Title</b>	<b>Orders</b>
1	Higher Ground: Faith Communities And Community Building (1996)	473
2	Residential Remodeling And Universal Design (1996)	431
3	Defensible Space: Deterring Crime and Building Community (1995)	302
4	Urban Policy Brief Number 2—Homeownership and Its Benefits (August 1995)	286
5	Regionalism: The New Geography of Opportunity (1995)	272
6	Urban Entrepreneurialism and National Economic Growth (1995)	253
7	The University and the Urban Challenge (1995)	182
8	Innovative Rehabilitation Technologies: A State of the Art Overview (1996)	177
9	Status of Building Regulations For Housing Rehabilitation (1996)	166
10	American Housing Survey for the United States in 1993 (1995)	116

**1995**

<b>Rank</b>	<b>Title</b>	<b>Orders</b>
1	Defensible Space: Deterring Crime and Building Community (1995)	316
2	The University and the Urban Challenge (1995)	261
3	American Housing Survey for the United States In 1993 (1995)	228
4	Regionalism: The New Geography of Opportunity (1995)	195
5	Promoting Housing Choice In HUD's Rental Assistance Programs: A Report To Congress (1995)	106
6	What Is The American Housing Survey?	89
7	Regional Housing Opportunities For Lower Income Households: A Resource Guide To Affordable Housing And Regional Mobility Strategies (1994)	79
8	Financial Management Systems (FMS) Packet (1995)	70
9	Urban Policy Brief Number 2—Homeownership and Its Benefits (August 1995)	53
10	Onsite Recirculating Sand Filters for Treatment and Disposal Of Residential Wastewater (1994)	1

**Appendix C: Marketing Dissemination for HUD and PD&R Documents,  
1998–2000**

Title	Marketing Instrument:			
	FYI	Just	RRR	HUD
<b>2000</b>				
A Guide to Deconstruction: Focus on Community Development Opportunities	x	x	x	x
American Housing Survey Revised Data 1997			x	x
An Assessment of State Brownfield Initiatives	x	x	x	x
Assessment of the Economic and Social Characteristics of LIHTC Residents and Neighborhoods, Final Report			x	
Baseline Assessment of Public Housing/Case Studies Volume 2			x	x
Baseline Assessment of Public Housing/Cross-Site Volume 1			x	x
Builders Guide to Residential Steel Floors			x	x
Building Communities and New Markets for the New Century, 1998 Consolidated Report			x	
Building Communities and New Markets for the New Century, 1998 Consolidated Appendixes			x	x
Case Studies of the Conversion of Project-Based Assistance to Tenant-Based Assistance, Final Report			x	x
Characteristics of New Housing 1999			x	
Cityscape, Volume 5, Issue 1	x		x	x
Colleges and Communities—Gateway to the American Dream			x	
Concrete Masonry Homes: Recommended Practices	x	x	x	
Consolidation Report: HQS Section 8 Mail Survey Study			x	
Evaluation of the HOPE for Elderly Independence			x	x
Expanding Economic Opportunity: Lessons from the Field			x	
Fire Ratings of Archaic Materials and Assemblies	x	x	x	
Home Builder's Guide to Manufactured Housing	x	x	x	
HOPE VI: Community Building Makes a Difference			x	
In the Crossfire			x	
Industrializing the Residential Construction Site	x	x	x	x
Insulating Concrete Forms: Comparative Thermal Performance	x	x	x	x
Manufactured Home Producers' Guide to the Site-Built Market	x	x	x	x
No Place Like Home			x	
PATH Builder's Guide	x	x	x	
Practical Lessons: The 1998 National Symposium on Homeless Research				x
Principles for Inner City Neighborhood Design			x	
Rental Housing Assistance—Worst Case Needs			x	x
Residential Assessment of Housing Quality			x	



Title	Marketing Instrument:			
	FYI	Just	RRR	HUD
Residential Rehabilitation Inspection Guide	X	X	X	X
Residential Structural Design Guide	X	X	X	X
Section 8 Tenant-Based Housing Assistance: A Look Back After 30 Years			X	
Success of New Welfare Environment			X	
Testing and Design of Lintels Using Insulating Concrete Forms				X
The Impacts of Supportive Housing on Neighborhoods (new)			X	X
The Long-Term Effects of Housing Assistance on Self-Sufficiency, Final Report			X	
The Low-Income Housing Tax Credit Program			X	
The Rehab Guide, Volume 5: Partitions, Ceilings, Floors, and Stairs	X	X	X	X
The Rehab Guide, Volume 6: Kitchens and Baths	X	X	X	X
The Rehab Guide, Volume 7: Electrical and Electronics	X	X	X	X
The Rehab Guide, Volume 8: HVAC and Plumbing	X	X	X	X
The Rehab Guide, Volume 9: Site Work	X	X	X	
U.S. Housing Market Conditions 3rd Quarter 2000				X
U.S. Housing Market Conditions 4th Quarter 1999				X
Unequal Burden: Income and Racial Disparities in Subprime Lending in America			X	X
University Community Partnerships: Current Practices, Volume III			X	X

Title	Marketing Instrument:			
	FYI	Just	RRR	HUD
<b>1999</b>				
A Builder’s Guide to Marketable, Affordable, and Durable Entry-level Homes (MADE) to Last			X	
A Picture of Subsidized Households in 1998: Supplement on Incomes and Household Members [data]			X	
A Picture of Subsidized Households in 1998: United States Summaries [data]			X	
Assessing Property Value Impacts of Dispersed Housing Subsidy Programs—Final Report			X	
Building Better Homes at Lower Costs: The Industry Implementation Plan for the Residential National Construction				X
Building Communities and New Markets for the New Century 1998 Consolidated Report				X
Building Concrete Masonry Homes: Design and Construction			X	
Building Higher Education: Community Development Corporation Partnerships			X	
Cityscape, Volume 4, Issue 3			X	
Environmental Insurance for Brownfields Redevelopment: A Feasibility Study			X	X
Expanding the Nation’s Supply of Affordable Housing			X	X
Factory and Site-Built Housing: A Comparative Analysis			X	X
From Welfare to Work: Using HUD’s Programs to Help Families in Transition			X	
Guidebook for Measuring Crime in Public Housing with Geographic Information Systems			X	X
Housing Our Elders: A Report Card on the Housing Conditions and Needs of Older Americans			X	X
Innovations at the Cutting Edge	X	X	X	
Innovative Rehabilitation Provisions	X	X	X	X
Insulating Concrete Forms: Installed Cost and Acoustic Performance			X	
Making Connections: A Study of Employment Linkage Programs			X	
Manufactured Home Installation Training Manual	X	X	X	
Moving to Opportunities for Fair Housing Demonstration Program	X		X	
New Avenues Into Jobs: Early Lessons from Nonprofit Temp Agencies and Employment Brokers			X	
New Markets: The Untapped Retail Buying Power of America’s Inner Cities			X	
Now is the Time: Places Left Behind in the Economy			X	X

Title	Marketing Instrument:			
	FYI	Just	RRR	HUD
Now is the Time: Special Supplement America's Northeast			X	X
Opting IN: Renewing America's Commitment to Affordable Housing			X	
Saving and Creating Good Jobs: A Study of Industrial Retention and Expansion			X	
Status of HUD-Insured (or Held) Multifamily Rental Housing in 1995: Final Report			X	X
Strengthening Rural Economies: Programs that Target Promising Sectors of a Local Economy			X	
The Challenge of Housing Security			X	
The Rehab Guide Volume 3: Roofs			X	X
The Rehab Guide, Volume 2: Exterior Walls	X	X	X	X
The Rehab Guide, Volume 4: Windows and Doors	X	X	X	X
The Uses of Discretionary Authority in the Public Housing Program	X			X
The Widening Gap: New Findings on Housing Affordability in America				X
U.S. Housing Market Conditions 4th Quarter 1999				X
University Community Partnerships in America, Volume II				
Waiting In Vain: An Update on America's Rental Housing Crisis			X	
Welfare To Work	X		X	
What we Know About Mortgage Lending Discrimination in America				X

Title	Marketing Instrument:			
	FYI	Just	RRR	HUD
<b>1998</b>				
1998 Income Limits for “Low-Income” and “Very Low-Income” Families Under the Housing Act of 1937 [data]			X	
A National Survey of Rehabilitation Enforcement Practices			X	
A New HUD: Opportunity for All, 1997				X
A Picture of Subsidized Households in 1996: Supplement on Incomes and Household Members			X	
A Picture of Subsidized Households in 1997: U.S. Totals and Agencies With Over 500 Units			X	
A Picture of Subsidized Households in 1998: Supplement on Incomes and Household Members			X	
A Picture of Subsidized Households in 1998: United States Summaries			X	
Building Innovation for Homeownership			X	
Case Studies of Voucher-Out Properties			X	
Characteristics of Mortgages Purchased by Fannie Mae and Freddie Mac, 1993–95			X	
Characteristics of New Housing: 1997 [data]			X	
Cityscape: Journal of Policy Development and Research, Volume 3, Issue 1: Multifamily Financing			X	
Cityscape: Journal of Policy Development and Research, Volume 3, Issue 3: Emerging Issues in Urban Development			X	X
Cityscape: Journal of Policy Development and Research, Volume 4, Issue 2: Racially and Ethnically Diverse Urban Neighborhoods			X	
Colleges and Communities: Partners in Urban Revitalization			X	
Commentary on the Prescriptive Method for Residential Cold-Formed Steel Framing, 2nd edition			X	
Estimated Median Family Incomes for Fiscal Year 1998 [data]			X	
FieldWorks			X	
Making Homeownership a Reality: Survey of Habitat for Humanity International Homeowners and Affiliates			X	
Prescriptive Method for Insulating Concrete Forms in Residential Construction			X	
Prescriptive Method for Residential Cold-Formed Steel Framing, 2nd ed.			X	
Redeveloping Brownfields: How States and Localities Use CDBG Funds			X	X
Rehab Guide: Foundations			X	

Title	Marketing Instrument:			
	FYI	Just	RRR	HUD
Rental Housing Assistance—The Crisis Continues			X	
Sustaining Urban Excellence: Learning from the Rudy Bruner Award for Urban Excellence 1987–93			X	
Testing for Discrimination in Home Insurance Final Report			X	
The Effects of Environmental Hazards and Regulation on Urban Redevelopment			X	
The GSEs' Funding of Affordable Loans			X	
The Multifamily Secondary Mortgage Market: The Role of Government-Sponsored Enterprises			X	
The Performance of Perforated Shear Walls with Narrow Wall Segments, Reduced Base Restraint, and Alternative Framing Methods			X	
U.S. Housing Market Conditions			X	X
Urban Research Monitor			X	
Welfare Reform Impacts on the Public Housing Program: A Preliminary Forecast			X	

**Appendix D: PD&R Publications Marketed through *Recent Research Results*,  
1995–2000**

**Year Published in RRR: 1995**

<b>PD&amp;R Publication</b>	<b>Number of Orders</b>
Innovative Structural Systems for Home Construction: Wood Structural Insulated Panels and Insulating Concrete Forms	159
National Evaluation of the Supportive Housing Demonstration Program	133
Review of the Stewart B. McKinney Homeless Programs Administered by HUD	121
Federal Funds, Local Choices: An Evaluation of the Community Development Block Grant Program	105
MECcheck™ Manual	105
Steel Framed Residential Construction: Demonstration Homes	99
The Location and Racial Composition of Public Housing in the United States	83
MECcheck™ Software Version 2.0 and Software Users Guide	73
Regional Housing Opportunities for Lower Income Households: A Resource Guide to Affordable Housing and Regional Mobility Strategies	71
Cityscape: A Journal of Policy Development and Research, Volume 1, Issue 3	70
Section 8 Rental Voucher and Rental Certificate Utilization Study: Final Report	66
Status and Prospects of the Nonprofit Housing Sector	59
Cityscape: A Journal of Policy Development and Research Volume 1, Issue 2	55
MECcheck™ Prescriptive Packages	41
A Study of the Success Rates of State CDBG Economic Development Loans	37
Evaluation of the Home Equity Conversion Mortgage Insurance Demonstration	31
Preparing for the “Big One”—Saving Lives Through Earthquake Mitigation in Los Angeles, California	16
American Housing Survey Metropolitan Area Studies 1993 [data]	9
U.S. Housing Market Conditions (1st Quarter 1995) [data]	9
U.S. Housing Market Conditions (3rd Quarter 1995) [data]	7
U.S. Housing Market Conditions (2nd Quarter 1995) [data]	6
U.S. Housing Market Conditions (4th Quarter 1994) [data]	5
American Housing Survey for the United States in 1993 [data]	0

**Year Published in RRR: 1996**

<b>PD&amp;R Publication</b>	<b>Number of Orders</b>
Creating Defensible Space	813
Homes for Everyone: Universal Design Principles in Practice	468
University-Community Partnerships: Current Practices	334
Learning from Each Other: New Ideas for Managing the Section 8 Certificate and Voucher Programs	278
Prescriptive Method for Residential Cold-Formed Steel Framing	268
State of the Nation's Cities: America's Changing Urban Life	247
An Historical and Baseline Assessment of HOPE VI, Volume 1—Cross-site Report	190
Evaluation of the Service Coordinator Program, Volume 1—Study Findings	183
Commentary on the Prescriptive Method for Residential Cold-Formed Steel Framing	181
Evaluation of the Service Coordinator Program, Volume 2—Case Studies	174
Scattered-Site Housing: Characteristics and Consequences	173
Cityscape: A Journal of Policy Development and Research, Volume 2, Issue 3	172
Innovative Structural Systems for Home Construction: Wood Structural Insulated Panels and Insulating Concrete Forms	159
The Status of Building Regulations for Housing Rehabilitation	159
An Historical and Baseline Assessment of HOPE VI, Volume 3—Technical Appendix	135
An Historical and Baseline Assessment of HOPE VI, Volume 2—Case studies	130
Rental Housing Assistance at a Crossroads: A Report to Congress on Worst Case Housing Needs	128
Public Housing and a Competitive Market: An Example of How It Would Fare	124
Innovative Rehabilitation Technologies—A State of the Art Overview	114
Steel Framed Residential Construction: Demonstration Homes	99
Cityscape: A Journal of Policy Development and Research, Volume 2, Issue 2	95
Communities at Work: Addressing the Urban Challenge	95
Providing Alternatives to Mortgage Foreclosure: A Report to Congress	94
Development and Analysis of the National Low-Income Housing Tax Credit Database	91
Stock and Asset Management in Public Housing: Background Readings from HUD Reports	90

<b>PD&amp;R Publication</b>	<b>Number of Orders</b>
Evaluation of the New Congregate Housing Services Program: Second Interim Report	87
Baseline Comparison Report: Congregate Housing Services Program (CHSP) and HOPE for Elderly Independence Demonstration Program (HOPE VI)	84
Cityscape: A Journal of Policy Development and Research, Volume 2, Issue 1	80
Assessment of the American Indian Housing Needs and Programs: Final Report	79
U.S. Housing Market Conditions 3rd Quarter 1996	75
Implementing Block Grants for Housing: An Evaluation of the First Year of HOME	69
Evaluation of Supportive Housing Programs for Persons with Disabilities, Volume 1—Findings	68
Studies on Privatizing Fannie Mae and Freddie Mac	66
Evaluation of Supportive Housing Programs for Persons with Disabilities, Volume 2—Case Studies and Technical Appendices	59
Evaluation of the HOPE for Elderly Independence Demonstration Program: Second Interim Report	58
Secondary Markets for City-Owned CDBG Loans	58
Assisted Housing Quality Control	46
Evaluation of the HOPE 3 Program: Final Report	45
Privatization of Fannie Mae and Freddie Mac: Desirability and Feasibility	45
Performance and Planning Assessment of the Youth Apprenticeship Program	36
Housing Problems and Needs of American Indians and Alaska Natives	35
Assessment of the Comprehensive Grant Program, Volume 1—Report	27
Assessment of the Comprehensive Grant Program, Volume 2—Case Studies	25
U.S. Housing Market Conditions (2nd Quarter 1996)	16
U.S. Housing Market Conditions (1st Quarter 1996)	15
U.S. Housing Market Conditions (4th Quarter 1995)	10
Housing Problems and Needs of Native Hawaiians	9
American Housing Survey Metropolitan Area Studies 1994 [data]	7
An Analysis of FHA's Single Family Insurance Program	0



**Year Published in RRR: 1997**

<b>PD&amp;R Publication</b>	<b>Number of Orders</b>
Cityscape: Journal of Policy Development and Research, Volume 3, Number 2	801
National Evaluation of the Shelter Plus Care Program	681
U.S. Housing Market Conditions (3rd Quarter 1997) [data]	602
U.S. Housing Market Conditions (2nd Quarter 1997) [data]	579
U.S. Housing Market Conditions (4th Quarter 1997) [data]	544
Nationally Applicable Recommended Rehabilitation Provisions	541
A Picture of Subsidized Households [data]	463
Gateway Housing Program: Report to Congress	429
American Housing Survey for the United States in 1995, Revised [data]	409
A Guide to Evaluating Crime Control in Public Housing	401
U.S. Housing Market Conditions (1st Quarter 1997) [data]	347
State and Metropolitan Administration of Section 8: Current Models and Potential Resources	338
State of the Cities	306
Characteristics of HUD-Assisted Renters and Their Units [data]	269
How to Conduct Victimization Surveys: A Workbook	262
Next Generation of Manufactured Housing: Design Phase	244
Lessons from the Field on the Implementation of Section 3	216
Cityscape: Journal of Policy Development and Research, Special Issue, "A Collection of Essays by HUD Secretary Henry G. Cisneros"	158
National Evaluation of the Supportive Housing Demonstration Program: Final Report	133
Review of the Stewart B. McKinney Homeless Programs Administered by HUD: Report to Congress	121

**Year Published in RRR: 1998**

<b>PD&amp;R Publication</b>	<b>Number of Orders</b>
The Rehab Guide: Foundations	983
The State of the Cities 1998	569
U.S. Housing Market Conditions (1st Quarter 1998) [data]	553
U.S. Housing Market Conditions (2nd Quarter 1998) [data]	546
Rental Housing Assistance—The Crisis Continues	482
U.S. Housing Market Conditions (3rd Quarter 1998) [data]	427
Cityscape: Journal of Policy Development and Research, Volume 3, Issue 1: Multifamily Financing	416
U.S. Housing Market Conditions (4th Quarter 1998) [data]	373
Making Homeownership a Reality: Survey of Habitat for Humanity International Homeowners and Affiliates	364
Welfare Reform Impacts on the Public Housing Program: A Preliminary Forecast	358
Prescriptive Method for Insulating Concrete Forms in Residential Construction	339
Prescriptive Method for Residential Cold-Formed Steel Framing, 2nd ed.	228
A National Survey of Rehabilitation Enforcement Practices	191
Commentary on the Prescriptive Method for Residential Cold-Formed Steel Framing, 2nd edition	186
The Performance of Perforated Shear Walls with Narrow Wall Segments, Reduced Base Restraint, and Alternative Framing Methods	186
Case Studies of Voucher-Out Properties	181
A Picture of Subsidized Households in 1998: United States Summaries	161
Characteristics of New Housing: 1997 [data]	140
A Picture of Subsidized Households in 1997: U.S. Totals and Agencies With Over 500 Units	103
A Picture of Subsidized Households in 1998: Supplement on Incomes and Household Members	73
The Multifamily Secondary Mortgage Market: The Role of Government-Sponsored Enterprises	59
Characteristics of Mortgages Purchased by Fannie Mae and Freddie Mac, 1993–95	51
Sustaining Urban Excellence: Learning from the Rudy Bruner Award for Urban Excellence, 1987–93	48
A Picture of Subsidized Households in 1996: Supplement on Incomes and Household Members	5
The GSEs' Funding of Affordable Loans	3

**Year Published in RRR: 1999**

<b>PD&amp;R Publication</b>	<b>Number of Orders</b>
The State of the Cities 1999	1274
Innovations at the Cutting Edge—New Ideas in Manufactured Housing	509
A House in Order: Results from the First National Assessment of HUD Housing	374
Factory and Site-Built Housing: A Comparative Analysis	354
Making Connections: A Study of Employment Linkage Programs	301
Saving and Creating Good Jobs: A Study of Industrial Retention and Expansion Programs	261
New Avenues Into Jobs: Early Lessons from Nonprofit Temp Agencies and Employment Brokers	252
Cityscape: A Journal of Policy Development and Research, Volume 4, Issue 3: Commemorating the 30th Anniversary of the Fair Housing Act	229
Strengthening Rural Economies: Programs that Target Promising Sectors of a Local Economy	229
Innovative Rehabilitation Provisions: A Demonstration of the Nationally Applicable Recommended Rehabilitation Provisions	207
Housing Our Elders: A Report Card on the Housing Conditions and Needs of Older Americans	204
The Uses of Discretionary Authority in the Public Housing Program: A Baseline Inventory of Issues, Policy, and Practice	201
Insulating Concrete Forms: Installed Cost and Acoustic Performance	198
Moving to Opportunity for Fair Housing: Current Status and Initial Findings	185
A Picture of Subsidized Households in 1998: United States Summaries [data]	161
Environmental Insurance for Brownfields Redevelopment: A Feasibility Study	142
Status of HUD-Insured (or Held) Multifamily Rental Housing in 1995—Final Report	75
A Picture of Subsidized Households in 1998: Supplement on Incomes and Household Members [data]	73
Evaluation of the HOPE for Elderly Independence Demonstration—Final Report	72
Assessing Property Value Impacts of Dispersed Housing Subsidy Programs—Final Report	71

**Year Published in RRR: 2000**

<b>PD&amp;R Publication</b>	<b>Number of Orders</b>
The State of the Cities 2000: Megaforces Shaping the Future of the Nation's Cities	1326
Building Communities and New Markets for the New Century, 1998 Consolidated Appendices	713
Cityscape: A Journal of Policy Development and Research, Volume 5, Issue 1	463
The Rehab Guide: Electrical/Electronics	432
Residential Structural Design Guide: 2000 Edition	297
The Rehab Guide: Site Work	296
Builders' Guide to Residential Steel Floors	253
The Long Term Effects of Housing Assistance on Self-Sufficiency, Final Report	236
The Impacts of Supportive Housing on Neighborhoods and Neighbors: Final Report	227
A Guide to Deconstruction	226
Expanding Economic Opportunity: Lessons from the Field	161
Concrete Masonry Homes: Recommended Practices	145
Insulating Concrete Forms: Comparative Thermal Performance	130
Assessment of the Economic and Social Characteristics of LIHTC Residents and Neighborhoods, Final Report	127
Case Studies of the Conversion of Project-Based Assistance to Tenant-Based Assistance, Final Report	125
An Assessment of State Brownfield Initiatives	123
No Place Like Home: A Report to Congress on FHA's Home Equity Conversion Mortgage Program	70
Characteristics of New Housing: Current Construction Reports	65
Baseline Assessment of Public Housing Desegregation Cases: Cross-Site Report, Volume 1	62
Baseline Assessment of Public Housing Desegregation Cases: Case Studies, Volume 2	46
Resident Assessment of Housing Quality: Lessons from Pilot Surveys	42
The American Housing Survey National Micro Data for 1997 [data]	35
Consolidation Report: HQS Section 8 Mail Survey Study	0

**Appendix E: Customer Type Ordering Top 10 PD&R Publications over the Internet, September 1, 1998–October 31, 2000**

<b>Rank</b>	<b>Customer Type</b>	<b>Orders</b>
1	University (Faculty)	425
2	HUD HQ and Field Offices	184
3	Local Government	116
4	Community Development Agency	95
5	Public/Indian Housing Agency	75
6	Financial Institute	65
7	Consulting Firm	57
8	Library/Information Service	57
9	State Government	55
10	Architecture/Engineering Firm	49
11	Federal Agency (non-HUD)	43
12	Research Institute	43
13	Development Firm	42
14	Community-Based Housing Org	32
15	Public Interest Group	31
16	University (Student)	30
17	Low-Income Housing Provider	23
18	Social Service Agency	22
19	Homeless Shelter/Transitional Housing Provider	21
20	Construction Firm	19
21	Law Firm	19
22	Community-Based Economic Development Org	17
23	Regional Agency	17
24	Real Estate Firm	15
25	Planning Firm	11
26	Professional Trade Association	11
27	Media	10
28	Individual/Consumer	5
29	Contractor	4
30	Property Management Firm	4
31	Foreign Government	1
32	Private Industry Council	1
33	Congressional Office	—
34	Resident Management Corporation	—
35	Unknown	976
36	No Mail	162
37	Other (Specify)	22
	<b>Total</b>	<b>2,759</b>

## **Appendix F: Journals Searched for PD&R Citations**

Affiliated—Journal of Women and Social Work  
American Economic Review  
American Journal of Public Health  
American Journal of Sociology  
American Review of Public Administration  
Annual Review of Public Health  
American Political Science Review  
Brookings Papers on Economic Activity  
Cities  
Cityscape  
Contemporary Sociology—A Journal of Research  
Critical Planning  
Critical Sociology  
Current Sociology  
Econometrica  
Economic Development and Cultural Change  
Economic Development Commentary  
Economic Development Quarterly  
Economic Geography  
Economic Perspectives  
Economic Review  
Environmental Health Perspectives  
Environmental Impact Assessment Review  
Environmental Research  
Ethnic and Racial Studies  
Growth and Change  
Habitat International  
Harvard Civil Rights/Civil Liberties Law Review  
Harvard Design Magazine  
Housing and Planning Review  
Housing and Society: Journal of the American Association of Housing Educators  
Housing Policy Debate  
Housing Studies  
International Journal of Urban and Regional Research  
International Regional Science Review  
International Social Science Journal  
Iowa Law Review  
Journal of Affordable Housing and Community Development Law  
Journal of Affordable Housing Research  
Journal of Community Practice  
Journal of Contemporary Human Services  
Journal of Criminal Law and Criminology  
Journal of Developmental Entrepreneurship

Journal of Economic Issues  
Journal of Economic Literature  
Journal of Economic Perspectives  
Journal of Housing and Community Development  
Journal of Housing Economics  
Journal of Housing for the Elderly  
Journal of Housing Research  
Journal of Human Resources  
Journal of Policy Analysis and Management  
Journal of Poverty  
Journal of Public Economics  
Journal of Real Estate Finance and Economics  
Journal of Real Estate Literature  
Journal of Real Estate Portfolio Management  
Journal of Real Estate Practice and Education  
Journal of Real Estate Research  
Journal of Regional Science  
Journal of Social Distress and the Homeless  
Journal of Social Policy  
Journal of Structural Engineering  
Journal of the American Planning Association  
Journal of Urban Affairs  
Journal of Urban Economics  
Journal of Urban Planning and Development  
Journal of Urban Technology  
Land Economics  
Land Use Policy  
Military Medicine  
Natural Resources Journal  
Papers in Regional Science  
Planning Perspectives  
Professional Geographer  
Progress in Human Geography  
Psychological Bulletin  
Public Administration  
Publius—the Journal of Federalism  
Quarterly Journal of Economics  
Real Estate Economics  
Regional Science and Urban Economics  
Review of Black Political Economy  
Social Problems  
Social Science Research  
Social Services Review  
Social Work  
Sociological Theory  
Southern Economic Review

Texas Law Review  
The Annals of Regional Science  
The Regionalist  
Urban Affairs Review  
Urban Studies  
Wharton Real Estate Review  
Wisconsin Law Review



## Appendix G: Journals Citing PD&R Publications, 1995–2000

Journal Name	Volume	Issue	PD&R Citations	Journal Year
Encyclopedia of Housing*			24	1998
Journal of Housing Research	9	2	15	1998
Journal of Affordable Housing	9	4	13	2000
Housing Policy Debate	10	4	12	1999
Housing Policy Debate	11	2	12	2000
Housing Policy Debate	8	1	11	1997
Housing Policy Debate	10	1	10	1999
Cityscape	2	1	9	1996
Housing Policy Debate	9	2	9	1998
Journal of Housing Research	8	2	9	1997
Journal of the American Planning Association	63	1	9	1997
Housing Policy Debate	10	2	8	1999
Journal of Housing Research	10	1	8	1999
Cityscape	3	2	7	1997
Cityscape	5	1	7	2000
Cityscape	4	1	6	1998
Cityscape	4	3	6	1999
Housing Policy Debate	10	3	6	1999
Housing Policy Debate	11	1	6	2000
Housing Policy Debate	8	4	6	1997
Journal of Economic Perspectives	12	2	6	1998
Journal of Housing Research	10	2	6	1999
Journal of Urban Affairs	18	4	6	1996
Housing Policy Debate	6	2	5	1995
Journal of Planning Education and Research	17	4	5	1998
Papers in Regional Science	78	3	5	1999
Cityscape	1	3	4	1995
Cityscape	3	3	4	1998
Housing and Society	23	2	4	1996
Housing Policy Debate	7	1	4	1996
Housing Policy Debate	8	3	4	1997
Journal of Housing Economics	8	3	4	1999
Review of Black Political Economy	26	4	4	1999
Urban Affairs Review	34	4	4	1999
Urban Studies	35	10	4	1998
Cityscape	2	2	3	1996
Habitat International	23	1	3	1999
Housing Policy Debate	9	1	3	1998
Housing Policy Debate	9	4	3	1998
Journal of Housing Economics	6	2	3	1997

<b>Journal Name</b>	<b>Volume</b>	<b>Issue</b>	<b>PD&amp;R Citations</b>	<b>Journal Year</b>
Journal of the American Planning Association	64	2	3	1998
Journal of the American Planning Association	65	1	3	1999
Journal of Urban Affairs	20	2	3	1998
Urban Studies	32	3	3	1995
Urban Studies	34	5-6	3	1997
Cityscape	1	2	2	1995
Economic Geography	5	4	2	1999
Future of Children	7	2	2	1997
Housing Policy Debate	7	4	2	1996
Housing Policy Debate	9	3	2	1998
Housing Studies	13	5	2	1998
International Journal of Aging & Human Development	40	1	2	1995
Iowa Law Review	81	2	2	1995
Journal of Negro Education	66	3	2	1997
Journal of Planning Education and Research	17	1	2	1997
Journal of Policy Analysis and Management	17	4	2	1998
Journal of Social Distress and the Homeless	6	1	2	1997
Journal of Urban Affairs	20	3	2	1998
Journal of Urban Technology	6	3	2	1999
Real Estate Economics	25	1	2	1997
Regional Science and Urban Economics	26	3-4	2	1996
Regional Science and Urban Economics	28		2	1998
The Regionalist	2	4	2	1997
Urban Affairs Review	32	4	2	1997
Affiliate—Journal of Women and Social Work	15	2	1	2000
American Journal of Public Health	90	6	1	2000
American Review of Public Administration	26	1	1	1996
American Review of Public Administration	29	4	1	1999
Cities	16	6	1	1999
Cityscape	4	2	1	1998
Contemporary Sociology—A Journal of Reviews	29	1	1	2000
Economic Development Quarterly	13	2	1	1999
Environment and Behavior	31	1	1	1999
Health and Social Work	24	4	1	1999
Housing Policy Debate	7	3	1	1996
Housing Studies	12	2	1	1997
Housing Studies	14	4	1	1999
International Regional Science Review	22	1	1	1999
Journal of Affordable Housing	5	1	1	1995
Journal of Affordable Housing	9	2	1	2000
Journal of Affordable Housing	9	3	1	2000

<b>Journal Name</b>	<b>Volume</b>	<b>Issue</b>	<b>PD&amp;R Citations</b>	<b>Journal Year</b>
Journal of Community Practice	4	1	1	1997
Journal of Community Practice	5	1/2	1	1998
Journal of Community Practice	6	2	1	1999
Journal of Developmental Entrepreneurship	3	1	1	1998
Journal of Housing Research	7	1	1	1996
Journal of Housing Research	7	2	1	1996
Journal of Housing Research	8	1	1	1997
Journal of Planning Education and Research	17	2	1	1997
Journal of Planning Education and Research	18	1	1	1998
Journal of Planning Education and Research	18	4	1	1999
Journal of Poverty	3	2	1	1999
Journal of Public Economics	75	1	1	2000
Journal of Quantitative Criminology	14	4	1	1998
Journal of Real Estate Literature	7		1	1999
Journal of Social Distress and the Homeless	4	1	1	1995
Journal of Social Distress and the Homeless	8	1	1	1999
Journal of Structural Engineering—ASCE	125	7	1	1999
Journal of Urban Affairs	20	4	1	1998
Journal of Urban Economics	45	2	1	1999
Land Economics	73	2	1	1997
Land Use Policy	16	1	1	1999
Military Medicine	161	9	1	1996
Natural Resources Journal	40	1	1	2000
Population and Environment	20	5	1	1999
Professional Geographer	48	4	1	1996
Progress in Human Geography	21	2	1	1997
Progress in Human Geography	22	4	1	1998
Psychological Bulletin	126	2	1	2000
Social Service Review	73	4	1	1999
Southern Economic Journal	64	4	1	1998
The Journal of Contemporary Human Services	81	4	1	2000
Urban Affairs Review	31	2	1	1995
Urban Affairs Review	32	3	1	1997
Urban Affairs Review	35	4	1	2000
Urban Lawyer	29	2	1	1997
Urban Studies	33	10	1	1996
Urban Studies	34	1	1	1997
Urban Studies	35	1	1	1998
Urban Studies	35	11	1	1998
Urban Studies	35	7	1	1998

## Appendix H: Most Frequently Cited PD&R Publications, 1995–2000

PD&R Publication Title	Total
Cityscape: A Journal of Policy Development and Research	61
Promoting Housing Choice in HUD's Rental Assistance Programs	22
Expanding Housing Choices for HUD-Assisted Families: Moving to Opportunity for Fair Housing Demonstration, First Biennial Report to Congress	11
Location and Racial Composition of Public Housing in the United States	11
State of the Nation's Cities: America's Changing Urban Life	11
Housing Discrimination Study: Synthesis	10
Rental Housing Assistance at a Crossroads: A Report to Congress on Worst Case Housing Needs	10
A Picture of Subsidized Households in 1997, United States: Totals and Agencies with Over 500 Units	9
Scattered-Site Housing: Characteristics and Consequences	9
Characteristics of HUD-Assisted Renters and Their Units in 1989	8
Report to the Secretary on the Homeless and Emergency Shelters	7
American Housing Survey for the United States in 1993	6
American Housing Survey for the United States in 1995	6
An Historical and Baseline Assessment of HOPE VI, Volume I: Cross-Site Report	6
Codebook for the American Housing Survey Data Base: 1973 to 1993	6
Worst Case Needs for Housing Assistance in the United States in 1990 and 1991: A Report to Congress	6
American Housing Survey for the United States in 1989	5
Characteristics of HUD-Assisted Renters and Their Units in 1993	5
Development and Analysis of the National Low-Income Housing Tax Credit Database	5
Rental Housing Assistance—The Crisis Continues: The 1997 Report to Congress on Worst Case Housing Needs	5
Report on the 1988 National Survey of Shelters for the Homeless	5
American Housing Survey for the United States in 1987	4
Nonprofit Housing: Costs and Funding Volume II—Case Studies	4
Rediscovering Urban America: Perspectives on the 1980s	4
The Effects of Environmental Hazards and Regulation on Urban Redevelopment	4
Creating Defensible Space	3
Evaluation of the Low-Income Housing Tax Credit: Final Report	3

PD&R Publication Title	Total
Projections of Housing Consumption in the U.S., 1980 to 2000, by a Cohort Method: Annual Housing Survey Studies, No. 9	3
Report to Congress on Rent Control	3
University-Community Partnerships: Current Practices, Volume II	3
University-Community Partnerships: Current Practices	3
A Picture of Subsidized Households, Volume 11, United States: Large Projects & Agencies	2
American Housing Survey for the United States in 1985	2
American Housing Survey for the United States in 1991	2
Beyond Shelter: Building Communities of Opportunity	2
Case Studies of Vouchering-Out Assisted Properties	2
Evaluation of the Urban Reinvestment Task Force	2
Experimental Housing Allowance Program: Conclusions, The 1980 Report	2
Exploring New Strategies for Improving Public Housing Management	2
Housing Discrimination Study: Analyzing Racial and Ethnic Steering	2
Moving to Opportunity for Fair Housing Demonstration Program. Current Status and Initial Findings	2
New Markets: The Untapped Retail Buying Power in America's Inner Cities	2
Nonprofit Housing: Costs and Funding Final Report Volume I-Findings	2
Now is the Time: Places Left Behind in the New Economy	2
Operation Bootstrap: Volume II: Outcomes of Participation	2
Project Self-Sufficiency: A Summary	2
Public Housing Drug Elimination Program Resource Document: Final Report	2
Successful Mortgage Lending Strategies for the Underserved. Volume I: Industry Strategies	2
Successful Mortgage Lending Strategies for the Underserved. Volume II: Case Studies	2
The Local Property Urban Homesteading Demonstration	2
U.S. Housing Market Conditions, 1st Quarter 1995	2
U.S. Housing Market Conditions, 1st Quarter 1996	2
U.S. Housing Market Conditions, 2nd Quarter, 1996	2
U.S. Housing Market Conditions: 1st Quarter 1994	2
Waiting in Vain: An Update on America's Rental Housing Crisis	2
A Place to Live is the Place to Start: A Statement of Principles for Changing HUD to Meet America's Housing and Community Priorities	1

PD&R Publication Title	Total
Adaptable Housing: A Technical Manual for Implementing Adaptable Dwelling Unit Specifications	1
America's New Economy and the Challenge of the Cities: A HUD Report on Metropolitan Economic Strategy	1
American Housing Survey, 1995, Los Angeles	1
American Housing Survey, 1995, New York Nassau/Suffolk	1
An Analysis of FHA's Single-Family Insurance Program	1
An Evaluation of the Federal New Communities Program	1
Annual Housing Survey: 1974. United States and Regions. Part A: General Housing Characteristics	1
Assessing Property Value Impacts of Dispersed Housing Subsidy Programs: Final Report	1
Assessment of American Indian Housing Needs and Programs: Final Report	1
Assessment of the HUD-Insured Multifamily Housing Stock Final Report, Volume I: Current Status of HUD-Insured (Or Held) Multifamily Rental Housing	1
Building Better Homes at Lower Costs: The Industry Implementation Plan for the Residential National Construction Goals	1
Codebook for the American Housing Survey, Volume 3: 1997 SAS Files and Questionnaire	1
Communities at Work: Addressing the Urban Challenge	1
Comprehensive and Workable Plan for the Abatement of Lead-Based Paint in Privately Owned Housing: Report to Congress	1
Counseling for Delinquent Mortgagors II: A Staff Study	1
Creating Community: Integrating Elderly and Severely Mentally Ill Persons in Public Housing	1
Crime in Public Housing. A Review of Major Issues and Selected Crime Reduction Strategies. Volume I: A Report	1
Department of Housing and Urban Development 1979 Statistical Yearbook	1
Deregulating Community Development	1
Displacement Report	1
Documentation of L.A. Earthquake Disaster Housing Assistance Policies and Procedures	1
Evaluation of the HOPE 3 Program: Final Report.	1
Experimental Housing Allowance Program: A 1979 Report of Findings	1
Final Comprehensive Report of the Freestanding Housing Voucher Demonstration: Volume 1	1

PD&R Publication Title	Total
Gautreaux Housing Demonstration: An Evaluation of Its Impact on Participating Households	1
Homelessness: Programs and the People They Serve: Findings of the National Survey of Homeless Assistance Providers and Clients	1
Homeownership and Its Benefits	1
Homes for Everyone: Universal Design Principles in Practice	1
Housing Affordability through Design Efficiency Program. Summary Report: Program Plan, Status, and Research Coordination	1
Housing Discrimination Study: Incidence of Discrimination and Variation in Discriminatory Behavior	1
How Well Are We Housed. 1. Hispanics	1
HUD Condominium/Cooperative Study	1
Immigration and Housing in the United States: Trends and Prospects	1
Impact Evaluation of the Urban Development Action Grant Program	1
Innovative Rehabilitation Technologies—A State of the Art Overview	1
Location of Worst Case Needs in the Late 1980's: A Report to Congress	1
Measuring Inadequate Housing Through the Use of the Annual Housing Survey	1
Mortgage Discrimination and FHA Loan Performance	1
Next Generation of Manufactured Housing: Design Phase	1
Overcoming Roadblocks on the Way to Work	1
Preparing for the “Big-One”: Saving Lives Through Earthquake Mitigation in Los Angeles, California	1
Priority Housing Problems and “Worst Case” Needs in 1989: A Report to Congress	1
Privatization of Fannie Mae and Freddie Mac: Desirability and Feasibility	1
Proceedings of the Next Generation of Housing Technology	1
Public Housing Homeownership Assessment	1
Public Housing in a Competitive Market: An Example of How it Would Fare	1
Regional Housing Opportunities for Lower Income Households: A Resource Guide to Affordable Housing and Regional Mobility Strategies	1
Renewing HUD: A Long-Term Agenda for Effective Performance	1
Report to Congress on the Need for Further Legislation in the Area of Real Estate Settlement	1
Section 8 Administrative Fees: A Report to Congress	1
Section 8 Rental Voucher and Rental Certificate Utilization Study: Final Report	1

PD&R Publication Title	Total
Specialization Versus Diversity in Local Economies: The Implications for Innovative Private Sector Behavior	1
State and Metropolitan Administration of Section 8: Current Models and Potential Resources: Final Report	1
Status Research into Racial Discrimination and Segregation in American Housing Markets: A Research Agenda for the Department of Housing and Urban Development	1
Supplement to the American Housing Survey for Selected Metropolitan Areas in 1991	1
Supplement to the American Housing Survey for the United States in 1993	1
Targeting Community Development	1
The Analysis of Attitudes Related to the Residential Desegregation of Public Housing in Allegheny County, Pennsylvania: Sanders, et al, vs. HUD, et al. Final Report	1
The Conversion of Rental Housing to Condominiums and Cooperatives	1
The FHA Home Equity Conversion Mortgage Insurance Demonstration: A Model to Calculate Borrower Payments and Insurance Risk	1
The Impacts of Federal Welfare Reform on HUD Public and Assisted Housing: An Initial Assessment	1
The Multifamily Secondary Mortgage Market: The Role of Government-Sponsored Enterprises	1
The Neighborhood Housing Services Model: A Progress Assessment of the Related Activities of the Urban Reinvestment Taskforce	1
The Widening Gap: New Findings on Housing Affordability in America	1
U.S. Housing Market Conditions, 1st Quarter 1997	1
U.S. Housing Market Conditions, 2nd Quarter 1994	1
U.S. Housing Market Conditions, 3rd Quarter 1994	1
U.S. Housing Market Conditions, 3rd Quarter 1995	1
U.S. Housing Market Conditions, 3rd Quarter 1996	1
U.S. Housing Market Conditions, 4th Quarter 1994	1
U.S. Housing Market Conditions, 4th Quarter 1995	1
U.S. Housing Market Conditions, 1st Quarter 2000	1
Urban Data for Comparative Analyses of Cities	1
Urban Infill: The Literature	1
Victimization, Fear of Crime, and Altered Behavior: A Profile of the Crime Problem in Capper Dwellings, Washington, D.C.	1
Victimization, Fear of Crime, and Altered Behavior: A Profile of the Crime Problem in Four Housing Projects in Boston	1



<b>PD&amp;R Publication Title</b>	<b>Total</b>
Victimization, Fear of Crime, and Altered Behavior: A Profile of the Crime Problem in Murphy Homes, Baltimore, Maryland	1
Victimization, Fear of Crime, and Altered Behavior: A Profile of the Crime Problem in Scott/Carver Homes, Dade County, Florida	1
Victimization, Fear of Crime, and Altered Behavior: A Profile of the Crime Problem in William Nickerson Jr. Gardens, Los Angeles, California	1
Welfare Reform Impacts on the Public Housing Program: A Preliminary Forecast	1

## Appendix I: Total Number of PD&R Citations by Journal, 1995–2000

Journal Title	Total
Housing Policy Debate	104
Cityscape	49
Journal of Housing Research	41
Encyclopedia of Housing	24
Journal of Affordable Housing	16
Journal of the American Planning Association	15
Urban Studies	15
Journal of Urban Affairs	12
Journal of Planning Education and Research	10
Urban Affairs Review	9
Journal of Housing Economics	7
Journal of Economic Perspectives	6
Papers in Regional Science	5
Review of Black Political Economy	4
Regional Science and Urban Economics	4
Housing and Society	4
Housing Studies	4
Journal of Social Distress and the Homeless	4
Journal of Community Practice	3
Habitat International	3
Journal of Negro Education	2
Iowa Law Review	2
International Journal of Aging & Human Development	2
Journal of Urban Technology	2
Journal of Policy Analysis and Management	2
Future of Children	2
Economic Geography	2
Progress in Human Geography	2
Real Estate Economics	2
American Review of Public Administration	2
The Regionalist	2
Environment and Behavior	1

<b>Journal Title</b>	<b>Total</b>
Economic Development Quarterly	1
International Regional Science Review	1
Contemporary Sociology—A Journal of Reviews	1
Cities	1
American Journal of Public Health	1
Health and Social Work	1
Land Use Policy	1
Urban Lawyer	1

<b>Journal Title</b>	<b>Total</b>
The Journal of Contemporary Human Services	1
Southern Economic Journal	1
Social Service Review	1
Psychological Bulletin	1
Professional Geographer	1
Population and Environment	1
Journal of Poverty	1
Military Medicine	1
Journal of Developmental Entrepreneurship	1
Land Economics	1
Journal of Urban Economics	1
Journal of Structural Engineering—ASCE	1
Journal of Real Estate Literature	1
Journal of Quantitative Criminology	1
Journal of Public Economics	1
Affiliate—Journal of Women and Social Work	1
Natural Resources Journal	1

## Appendix J: Informal Discussion Report Notable Quotes

### How are the publications used?

Interviewers sought to determine how customers use PD&R publications in their work. Approximately 95 percent of the 75 participants stated that they use reports for general background information. Participants indicated that they use publications for writing external documents (35 percent) and for writing internal reports and memoranda (27 percent). The following is a representative sample of responses to this question.

- In this business, there's so much stuff that I really don't read something thoroughly unless I'm going to use it in class or for my research.
- I consider thumbing through to be a good level of use.
- I will just thumb through to see if any graphs, charts, or statistical analyses pop out at me.
- I use *State of the Cities* more for background, just given what I have been doing, but it could potentially be used for other things.
- We use the *American Housing Survey* all the time, but primarily we use the raw data as opposed to the publication.
- More commonly use customized tabs based on the raw data that we run.
- We certainly eagerly await the *Worst Case Needs* publication, primarily because we try to do some similar work and we see that as the guardian of the official numbers.
- I tend to look at that stuff (*U.S. Housing Market Conditions*) more on the Web.
- We really use them primarily to check our own numbers. Generally, we use the HUD database and produce customized analysis ourselves. Because HUD is the keeper of the official numbers, we wait to make sure that the analysis that we are doing is matching their numbers.
- *Worst Case Needs* report has a lot of explanation and a lot more story to it so we read it to get an understanding of how HUD views the numbers. We try to understand what they think is going on and also try to match the way our analysis is going with how they are presenting their numbers.
- I use them to write for other publications and conduct other studies. We do a lot of building-related research here, so we look at the PATH stuff.
- From time to time, we use them in testimony.
- When I am writing an article I like to refer to these works (*Worst Case Needs*) and of course I just use them as general background for any discussions we are having.

- I compare my research against HUD publications. I do an annual survey on hunger and homelessness and from time to time those publications are useful.
- They are not exactly exciting readings. The brief ones I generally read if possible when they cross my door. The bigger ones I skim to know what is in there and then use that data when appropriate for my work.
- I get the document (*State of the Cities*), I get through the propaganda of Secretary Cuomo, and look at some of the detailed analysis.
- The *American Housing Survey* is referenced regularly for several of the pieces of research that I do. Mostly as a teacher-educator-spokesperson on issues as opposed to using it for a personal marketing plan. Our corporate marketing departments use that data for actual commitments for marketing dollars and the specific targeted markets.
- Primarily I use them for background material. Sometimes I bring them to class, and sometimes I might use them in my research. I would just say it is more in terms of improving my education.
- I would not say that there is a specific agenda I have in mind when I use these things, rather it's just edification.
- Primarily I am using HUD's reports to review for content for external publications distributed to our members.
- Essentially, I use them in all aspects of my professional life.
- I use HUD reports for my research, particularly when I do work in the policy arena. I also use them in the classroom, generally as assigned reading.
- I skim the publications to get the gist of what is going on but I do not read them—I do not have time. Mostly what we do is grants management and we are too snowed under with administering the grants to keep up with the issues.
- I am basically using them in my research for grant applications and to publish our newsletter.
- Primarily I use the data to develop indicators to describe the condition of neighborhoods across the country.
- I use them to keep current on industry trends.

**Are the publications useful?**

In order to determine participants' opinions of the usefulness of PD&R publications, interviewers probed discussion partners about their usefulness. Approximately 81 percent of the discussion partners indicated that they found the publications useful. Participants who responded in the negative were asked to expand upon their reasons for dissatisfaction.

- At some point there is not much new under the sun. If you read the introduction and conclusion to a paper, you get the gist of the argument.
- Since I have used them they must have been in some sense useful, but I would give them a kind of ok.
- Most of the reports are well done. There is a certain focus and you have to be careful about any advocacy position.
- Because we have to produce independent research, it doesn't do us good, for a lot of reasons, to say HUD says "x." Sometimes we would if that is the only way of getting the data. We are more likely to use the raw data to produce our own tabs and kind of check to see if it's consistent with what HUD says, and if it's not, to talk to some people down there who are producing their data and say 'why are you saying this,' and that type of thing.
- I have been here for about 14 years and my experience has been that HUD publications have become more frequent, more targeted, and more helpful over the past 8 years.
- I would characterize the PATH studies as useful to somewhat useful depending upon which ones they are, and which ones are applicable to us. They are all well done these days. I think they do a nice job.
- The *Urban Research Monitor*, I like that because it gives you a short synopsis of HUD's current work and it's a very good document that I like a lot.
- They are useful because they are supportive of some of the things we found. It shows that we are finding the same sort of things.
- I actually find *U.S. Housing Market Conditions* incredibly obtuse. I think it is one publication that they have not brought into the modern era.
- There is certainly a role to collect generic data. I think there is a far more localized need, which comes with localized information. I would think that HUD and some of the policymakers and researchers would identify what future trends are pushing housing in future directions, showing us areas to act on.
- I think HUD has placed most of its focus on the bottom of the market that is certainly part of the pie that the private sector has difficulty tapping. Lack of low-cost land and all the other institutional barriers create a narrower and narrower focus on the affordable end of the

spectrum as opposed to being more broad, which would encompass the kinds of things we do.

- The timeliness of the reports seems to be a problem.
- I used to use *Cityscape* as required reading for my classes, but in the last 2 years it has taken on a political flavor and no longer is objective enough for my needs.
- I think the publications are very useful although I would prefer if they contained less advocacy and more social science research.
- The report on gun violence that I ordered recently had no publication date on it so it was impossible to give an accurate reference for it in my research.
- The reports are valuable but they could tone down the political stuff.
- *Cityscape* is thoughtful and interesting.
- I understand the current administration wanting to assert its position, but the information should still be valid and credible. Some of the publications are patently self-serving.
- The HUD publications are somewhat valuable but are not usually my first source of information.
- HUD's publications are useful in looking at the trends and big picture in housing.
- HUD should stop focusing on PR and try to make the trains run on time.
- A quick reference guide or codebook for the AHS data would be helpful.
- Absolutely, without the raw data in the *American Housing Survey* I could not do virtually any of my work.
- HUD publications are invaluable but inadequate.
- It's an important series of documents (*U.S. Housing Market Conditions*). It has all the right data but it just is not as entrenched or accepted as comparable publications like the National Association of Homebuilders produces.
- The publications are useful but the inclusion of more case studies that illustrate "how to" would be great.
- *RRR* is a particularly useful periodical.
- Including information on funding, materials, and strategies to make a project successful is needed in case studies.

**Are the publications laid out and presented in a user-friendly manner?**

When questioned about the presentation and user-friendliness of publications, 88 percent of the participants indicated satisfaction in this area. The following is a representative sample of responses from participants indicating their satisfaction and recommendations for improvement.

- I think that they are straightforward and well done.
- It is very good for what it is.
- Most of the PATH stuff is well done, it is readable, and it is not overly academic.
- Some things that HUD could do in their reports is use more graphics. I think visuals always help.
- *Recent Research Results* is a very smart idea. It gives people, very briefly, without having to read the stuff, an idea of what is out there.
- There are some pillars of business, we will call them, that are necessary for success in the private sector to make these housing units available. Sales, marketing, estimating, construction, communication, production, business management, and financial management are hot-button issues that the private sector must master in the public sector.
- I would refocus a lot of that stuff into the molds that help the private sector achieve HUD's goals. Stuff like what is the financial model for making a low-income housing project work.
- More tables and graphs would add to the overall quality, but I am not unhappy.
- Timeliness of the publication's release seems to be a problem. Some of the reports coming out seem to be based on old data.
- The reports are more slick than substantial. Cut out the politics.
- My only gripe about the *American Housing Survey* data is that that I am an SPSS user and most of the data sets seem to be in SAS. If they were willing to do things in a couple different formats that would make things easier.

**Is the level of detail sufficient?**

When questioned about the level of detail in PD&R publications, 49 percent indicated that this was an area that could be improved. The following is a representative sample of areas for improvements as recommended by participants.

- I tend to like to see more numbers and fewer words, but I am a numbers person.
- Putting the supporting data up on a Web site would be useful. If you are going to do something in *Cityscape*, then put all of your supporting data up on a Web site.



- Except for the data, the level of detail is sufficient.
- I would like to see more statistical detail. I think some of the data is still too macro for some of our purposes and it would be really nice if they could get very detailed local level data.
- I understand and believe there is some politicization of the numbers as they are presented, but I think that PD&R at least makes the effort to give you hints when that might be happening and let you know that you should take certain numbers with a grain of salt.
- One of the things that I think would be useful to do with *Worst Case Needs*, to spice up the report, is to put out almost every kind of permutation that people might want to use, as opposed to the ones that generally support the story they decide to tell.
- One thing that would be nice is greater access to the FHA database.
- The executive summaries are helpful when I do not have time to read the entire document.
- Some of the reports are just too much. A separate executive summary with graphs and tables might be more useful to those of us who do not want or have time to read those long reports.
- HUD needs to provide more data series because there is a gap in this area. I used to use the Multifamily Origination data set but HUD stopped doing it.
- For HUD to improve its reports, they need to limit the advocacy angle. This is the reason I often discount the reports as objective sources suitable for citation. But I still use them for background information.
- It seems like HUD publications, especially those on subprime lending and credit scoring, present the opinions of the Secretary, which do not jive with empirical evidence. It seems like they suppress or highlight certain information in order to support the advocacy position. I have noticed this more in the last 2 or 3 years.
- More raw data should go on the Web. More is better, where data is concerned.
- There is definitely a need for more data on brownfields and more economic data.
- I would like to see more information about waiting lists included in the *Picture of Subsidized Housing*. Included could be the criteria used to discern who to admit or not admit.

### **Is the research methodology appropriate?**

In general, participants indicated a level of satisfaction with the research methodology employed by PD&R. Approximately 67 percent of the participants stated that HUD is doing a good job in this area. The following is a representation of areas that participants thought PD&R could improve in their research.

- By the standards of an economist, they often have many things that are statistically soft. There is a lack of rigor you would expect in an academic publication.
- I think the standard is a little low now. They really ought to aspire to the level of a Congressional Budget Office (CBO)-type publication.
- I think it is clear that HUD is looking at it from their perspective. I think that there are times where they could be a little more objective in presenting some of the data. I am referring to some of the reports that they do and not so much the statistical stuff.
- What HUD tends to miss, if you look at HUD's publications, it very much just looks like a housing agency. The 'UD' is missing. Their data collection and their Web site have very little on the economic condition of the cities.
- If I asked somebody at HUD which cities are growing fast or slow, and why, they would have no clue, let alone any sophisticated measures.
- They have all this FHA data. They really ought to put it up on a spatially or geographically disaggregated basis and put it up on a Web site so people can access it easily.
- There are different ways of going about doing any issue, but I think in terms of the audience they are trying to reach it seems appropriate.
- I think the *Worst Case Needs* reports have become political documents. I think that is fine in the narrative, but it would be nice for the tables to be more comprehensive.
- Seems like there have been too many PR jobs in recent years.
- Reports like *State of the Cities* could be more objective, they are currently too political.
- I have been trying to use the fair market rent (FMR) data but it seems to be all garbage. It is unfortunate that this data is flawed since it serves as the basis for a lot of HUD's funding calculations.
- I think that there are some specific problems with the methodology employed in *Moving to Opportunity*. Giving vouchers to people who apply to get out of the projects does not give us an accurate picture.
- My wife, who is a social scientist, and I discussed the methodology of the reports and we both feel that in general the methodology is self-fulfilling.

### **Any problems obtaining reports?**

With the exception of a few participants (16 percent), most discussion partners indicated that they had little or no problem obtaining PD&R publications. The following is representative of areas highlighted by participants for improvement in this area.

- If anything, HUD does a good job of sending many duplicates of the stuff.

- Some of the reports go out of print fairly quickly. That's been a problem, they don't keep them in print long enough sometimes.
- They still tend to think paper-based. That is ok to some extent, but publications run out, they do not always get them restocked. You just lose interest in it, you do something else.
- They clearly sit on things like the *Moving to Opportunity Demonstration* for a long time before they get published. It is very frustrating.
- HUD does not do much in terms of links to others, which they could when they have all of the research things subcontracted. They clearly know a lot more about works in progress than they are willing to share in the draft stage.
- There is an inspection guide that just went in, and I searched HUD because I knew at one point there was one in print but frankly I could not find it on HUD, so I ended up going to another site. I think it was ASSURE.com that had a multipage inspection guide.
- There seems to be a disconnect between headquarters and the field offices. HUD should distribute copies of reports to the field that could be disseminated at meetings relevant to the topic.
- I don't have any problems obtaining reports. They just show up in the mail.

### **Do you use the Internet to find out about HUD publications?**

More than 75 percent of participants indicated that they use the Internet to find out about HUD publications. Some participants indicated areas of difficulty and ways to improve HUDUSER.org.

- I think sometimes the HUD site can be confusing to navigate. Removing some of the clutter from the homepage and allowing the users to branch off quickly into the area they need would be helpful.
- I think the HUD stuff has to be Web-based whenever possible and they are doing that pretty well. It's taking a while but I would emphasize they do whatever they can Web-based, particularly publications that are public domain anyway.
- They should make all of the documents available in PDF form on the Web. Including detailed data in Excel and SPSS.

### **Have you encountered any problems obtaining reports via the Internet?**

Approximately 30 percent of the participants that use the Internet to find out about HUD publications indicated that they encountered problems in obtaining reports. The following is a representative sample of the problems encountered and some suggestions for improvement.

- It seems that I used to be able to get stuff more easily off the Web a couple of years ago. I guess I would have to say the Web site can be organized a little better.
- Seems like sometimes I have to go at it from two different directions to find a report. It's kind of time consuming, more than it should be.
- I don't think it's poorly organized, just some recent stuff is not there as quickly as I would expect it to be.
- If it's been improved in the last 4 months then these comments are unfair. But I would just say, the last few times I was doing it, it was a little bit frustrating.
- The HUD homepage can be tricky to navigate. Would be helpful if newly released publications were announced on the homepage.
- HUD should make the HUD USER Web site easier for academics and policy researchers to navigate. It's not that the data is unavailable but that the information is often buried and takes a while to find.
- I have used the literature search on HUD USER but don't find it useful.
- I like the "one-click" option of Amazon.com, and the fact that I do not need to re-enter my shipping information each time I place an order.

**Do you have any suggestions how HUD should reach other individuals like yourself?**

Interviewers probed discussion participants for their suggestions to reach a wider audience of prospective customers that would benefit from frequent use of PD&R publications and periodicals.

- Under the current Secretary, they do a pretty good job of marketing their reports. I think that is one of the strong points under this regime.
- I think they are pretty effective in getting the stuff out to people and putting the stuff in a user-friendly form.
- I think for novices, it would be my recollection, there is not very good access to HUD USER from HUD's homepage. I do not like the hud.gov first page. I think it is extremely difficult to find anything.
- HUD USER is much friendlier. I think that is probably because the people that designed HUD USER were designing it for a research community. I think a lot of people who want and need this data, who are not in the research community, are going to end up at hud.gov and that does not work nearly as well.

- Electronic notification or visibility on places like contractor.com where a number of our peers reside and check in. If there were a link there or a banner ad, just to direct you to new releases would seem to make sense.
- The monthly HUD newsletter (*RRR*) is very useful. Increasing its circulation would be helpful.
- Posters and other visual announcement material would be helpful.
- HUD should develop an e-mail newsletter like the Brookings Institution's.
- Putting more publications online would make them more accessible to a greater population.
- Perhaps they should do more marketing or send out an e-mail when they have new things.
- I think one of the things that HUD could do is to follow the model of the census. They publish little 2-3 page briefs that highlight some of the things they do.
- HUD could be much better at promoting their research—not just through traditional methods of advertising, trade shows, etc .... but also writing articles for popular press that synthesize some of this dense data and alert people to HUD's existence.

### **General comments**

Participants often provided additional information not directly related to the questions asked by the interviewers. The following is a collection of these additional suggestions.

- There is a huge advantage to having a PDF file. If it's tables and numbers it would be really nice if it's something a person could load into a spreadsheet instead of having to re-enter all of the data.
- It would be nice if HUD had some sponsored models of the city economy, even a simple one.
- I have my students do work in my course where they go to Web sites and pull down data. They do working problems in regional and urban economies but they use census and BEA sites because HUD has no presence in analyzing the urban economy.
- You often don't know who's done the work and it would be nice to know if that publication would at least credit the person or persons on the inside cover of the report. It's another way for tracking things. One way of looking up a reference is by names. People have occasionally cited works with slightly wrong titles and if you're searching on a title it just gives you less information.
- Once you get there (HUD USER), it is a gold mine.
- If papers were public enough to be made available at a conference, why can't other people get them?

- I would like to think that using the Internet is absolutely the least expensive and effective way to get out there. I am going to use contractor.com only because I have gotten to know them. That type of linkage is great, there is certainly a number of them out there whether it is homotech, housing zone, builder online, NAHB, all of those could certainly have a presence of HUD and their vast resources that may be of help to the individuals out there.
- They could say ‘Here’s the *State of the Cities*.’ What is it you really want people to do in the private sector, and if it is looking at inner-city redevelopment, if it is changing trends, what is it that we can do to make individuals act differently or work differently based on that? It’s one thing to have an academic document but another to have an interpretive statement of what it means for individuals.
- Megatrends are brought to life by the micromarkets that we all deal with.
- Maybe as HUD looks at decade-long trends and population between censuses they could provide a small tool where you can track permitting information by ZIP code in different areas.
- *Picture of Subsidized Housing* should be more timely and easily accessible to all individuals.
- HUD should democratize the data, specifically MTCS.
- HUD’s information is not timely enough for my needs so I do not have any real interest in them.
- I would encourage HUD to seek industry input into the scope of their research.
- Creating industry advisory committees would be one way for HUD to turn negative perceptions into positives.
- I would caution HUD Web designers to resist the temptation to add a lot of fancy things and animation to the Web site in order to “improve” it. Adding these things make it harder for people with slower connections and older equipment—generally including people who work in community development corporations. Remember the elegance of simplicity.
- Since I need to go through a lot of paperwork even to order a \$5 publication, it would be nice if they were available for download on the HUD USER’s Web site.
- Greater access to MTCS data would add to the overall quality of my work.
- I would like to see more innovative material. At conferences I hear a lot about new ideas and exciting work that people are involved in. There is seldom good follow-up, however, particularly for conferences. If only some of that great discussion could be followed through, shared ideas and research would move a lot faster.
- The overall framework of NAHB publications is a good model that HUD could use.

- Periodicals
- Occasional Reports
- Indepth analysis

HUD could be better at representing academic material—more independent *Cityscape*-type material. References to report authors and Web sites linking to the abstract database would be nice.

## Appendix K: PD&R Publications by HUD's Strategic Goals\*\* and Author(s)

Goal	AN	Title of the Publication	Date	Author(s)	Performing Organization(s)
		A Study of the GSEs' Single Family Underwriting Guidelines: Final Report	4/1/1999	Temkin, Kenneth, Roberto Quercia, George Galster, George, and Sheila O'Leary	The Urban Institute
		HMDA Coverage of the Mortgage Market	7/1/1998	Scheessele, Randall M.	
		1998 HMDA Highlights	10/1/1999	Scheessele, Randall M.	
		The Property Owners and Managers Survey and the Multifamily Housing Finance System	9/1/2000	Segal, William	
4	10081	Political Influence of Bureaucratic Outputs: The Designation Process of Empowerment Zones and Enterprise Communities	01/01/1999	Wallace, Marc A	
2	10082	The Role of Race in the Perpetuation of Inadequate Housing	01/01/1999	Dozier, William H.	
1	10083	Navigating Networks and Neighborhoods: An Analysis of the Residential Mobility of the Urban Poor	11/01/1999	Pettit, Becky	
	10182	Studies on Privatizing Fannie Mae and Freddie Mac	5/1/1996		
1,2	10325	A Home Is More than Just a House: A Spatial Analysis of Housing for the Poor in Metropolitan America	09/01/1999	Harris, Laura E.	
1	11003	Insulating Concrete Forms: Comparative Thermal Performance	12/01/1999		National Association of Home Builders (NAHB) National Research Center
1	11004	Concrete Masonry Homes: Recommended Practices	12/01/1999		NAHB National Research Center



<b>Goal</b>	<b>AN</b>	<b>Title of the Publication</b>	<b>Date</b>	<b>Author(s)</b>	<b>Performing Organization(s)</b>
1	11011	Do FHA Multifamily Mortgage Insurance Programs Provide Affordable Housing and Serve Undeserved Areas?	10/1/1999	Szymanoski, Edward J., and Susan J. Donahue	
3	11015	The Long Term Effects of Housing Assistance on Self-Sufficiency. Final Report	01/01/2000	Newman, Sandra J., and J. Harkness	Urban Institute
4	11019	Guide to Deconstruction: An Overview of Deconstruction With a Focus on Community Development Opportunities	02/01/2000		NAHB National Research Center
1	11023	Title: Builder's Guide to Residential Steel Floors	12/01/1999		NAHB National Research Center
1	11029	Rental Housing Assistance—The Worsening Crisis: A Report to Congress on Worst Case Housing Needs	3/01/2000		PD&R, HUD
1	11030	Testing and Design of Lintels Using Insulating Concrete Forms	03/01/2000		PATH
4	11034	The Impacts of Supportive Housing on Neighborhoods and Neighbors: Final Report	04/01/2000	Galster, George, Kathryn Pettit, and Peter Tatian, et al.	Urban Institute
1	11035	Residential Structural Design Guide 2000	02/01/2000		
	11037	Recent Research Results: May 2000	5/1/2000		
2	11038	Baseline Assessment of Public Housing Desegregation Cases: Cross Site Report Vol. 1	04/01/2000	Popkin, Susan J., George Galster, and Kenneth Temkin, et al.	
4	11039	An Assessment of State Brownfield Initiatives	03/01/1999		ICF Consulting E.P. Systems Group, Inc

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<b>Goal</b>	<b>AN</b>	<b>Title of the Publication</b>	<b>Date</b>	<b>Author(s)</b>	<b>Performing Organization(s)</b>
2	11040	Baseline Assessment of Public Housing Desegregation Cases: Case Studies Vol. 2	04/01/2000		Urban Institute
1,4	11041	Section 8 Mobility And Neighborhood Health	04/01/2000	Turner, Margery A., Susan Popkin, and Mary Cunningham	Urban Institute
1	11042	No Place Like Home: A Report to Congress on FHA's Home Equity Conversion Mortgage Program	05/01/2000		
4	11047	Building Communities and New Markets for the New Century: 1998 Consolidated Report Appendixes	1/1/00		HUD
	11057	Recent Research Results: August 2000	8/1/2000		
	11058	Characteristics of New Housing, 1999	7/1/2000		U.S. Census Bureau, U.S. Department of Commerce
	11060	Assessment of the Economic and Social Characteristics of LIHTC Residents and Neighborhoods: Final Report	8/1/2000		
	11062	COPC CENTRAL: Spring 2000	Spring 2000		
	11063	Resident Assessment of Housing Quality: Lessons from Pilot Surveys	12/1/1998		Building Research Council, University of Illinois at Urbana—Champaign
	11064	Consolidation Report: HQS Section 8 Mail Survey Study	12/1/1995		Building Research Council, University of Illinois at Urbana—Champaign
	11065	Case Studies of the Conversion of Project-Based Assistance to Tenant-Based Assistance	8/1/2000	Gretchen Locke, Sandra Nolden, Diane Porcari, and Meryl Finkel	Abt Associates, Inc.

<b>Goal</b>	<b>AN</b>	<b>Title of the Publication</b>	<b>Date</b>	<b>Author(s)</b>	<b>Performing Organization(s)</b>
		Victimization, Fear of Crime, and Altered Behavior, A Profile of the Crime Problem in Scott/Carver Homes, Dade County, Florida	1977		
	17	Victimization, Fear of Crime, and Altered Behavior: A Profile of the Crime Problem in Murphy Homes, Baltimore, Maryland	4/1/1977		William Brill Associates Inc.
		Victimization, Fear of Crime, and Altered Behavior: A Profile of the Crime Problem in Four Housing Projects in Boston, Massachusetts	1975		
	74	Victimization, Fear of Crime, and Altered Behavior: A Profile of the Crime Problem in Capper Dwelling, Washington, D.C.	7/1/1976		William Brill Associates Inc.
	75	Victimization, Fear of Crime, and Altered Behavior: A Profile of the Crime Problem in William Nickerson Jr. Gardens, Los Angeles, California	7/1/1976		William Brill Associates Inc.
	138	1999 Income Limits Briefing Material	Unpublished		PD&R, HUD
	955	Crime in Public Housing: A Review of Major Issues and Selected Crime Reduction Strategies, Vol. 1	12/1/1978	Rouse, W. Victor and Herb Rubenstein	American Institute for Research

<b>Goal</b>	<b>AN</b>	<b>Title of the Publication</b>	<b>Date</b>	<b>Author(s)</b>	<b>Performing Organization(s)</b>
	1891	Experimental Housing Allowance Program: Conclusions: The 1980 Report	2/1/1980	Allen, Garland E., Terrence L. Connell, Jerry J. Fitts, , Evelyn S. Glatt, and Howard M. Hammerman	HUD
	3500	The Status of Research into Racial Discrimination in American Housing Markets: A Research Agenda for the Department of Housing and Urban Development, in: U.S. Department of Housing and Urban Development Occasional Papers in Housing and Community Affairs, 6, pp. 55-175.	7/1/1980	Eggers, Fred, George C. Galster, Barton A. Smith, and John M. Yinger	HUD
	4692	A Report to the Secretary on the Homeless and Emergency Shelters	1984		PDR, HUD
	4981	Adaptable Housing: A Technical Manual for Implementing Adaptable Dwelling Unit Specifications	1/1/1987		Barrier Free Environments
	5176	The Local Property Urban Homesteading Demonstration	11/1/1987		Urban Systems Research and Engineering, Inc
	5288	Evaluation of the Urban Reinvestment Task Force	12/1/1981		Urban Systems Research and Engineering, Inc.
	5323	Project Self-Sufficiency: A Summary.	1988		PD&R, HUD
	5356	The 1988 National Survey of Shelters for the Homeless	1989		PD&R, HUD
	5537	Public Housing Homeownership Demonstration Assessment	4/1/1990	Rohe, W., and M. Stegman,	North Carolina University

<b>Goal</b>	<b>AN</b>	<b>Title of the Publication</b>	<b>Date</b>	<b>Author(s)</b>	<b>Performing Organization(s)</b>
	5555	Final Comprehensive Report of the Freestanding Housing Voucher Demonstration, Vol. I	5/1/1990	Leger, Mireille L., and Stephen D. Kennedy	Abt Associates, Inc.
	5556	Final Comprehensive Report of the Freestanding Housing Voucher Demonstration, Volume II: Appendixes	5/1/1990	Leger, Mireille L., and Stephen D. Kennedy	Abt Associates, Inc.
	5716	Comprehensive and Workable Plan for the Abatement of Lead-Based Paint in Privately Owned Housing: Report to Congress	12/7/1990		HUD
	5827	Housing Discrimination Study: Synthesis	8/1/1991	Turner, Margery A.	HUD
	5802	The FHA Home Equity Conversion Mortgage Insurance Demonstration: A Model to Calculate Borrower Payments and Insurance Risk	10/1/1990	Szymanoski, Edward J., Jr.	HUD
	5828	American Housing Survey for the U.S. in 1989	1/1/1990		
	5868	Report to Congress on Rent Control	9/1/1991		HUD
	5906	Housing Discrimination Study: Analyzing Racial and Ethnic Steering	10/1/1991	Edward, John G., Maris Mikelsons, and Margery Austin Turner	Urban Institute
	5910	Housing Discrimination Study: Incidence of Discrimination and Variation in Discriminatory Behavior	10/1/1991	Yinger, John	The Urban Institute, Department of Economics and Public Administration and Metropolitan Studies Program, The Maxwell School, Syracuse University
	5915	The President's National Urban Policy Report	12/20/1991		HUD

Goal	AN	Title of the Publication	Date	Author(s)	Performing Organization(s)
	5927	Evaluation of the Low-Income Housing Tax Credit, Final Report	1991		ICF, Inc.
	5961	Characteristics of HUD-Assisted Renters and Their Units in 1989	03/01/92	Casey, Connie H.	PD&R, HUD
	6290	Nonprofit Housing: Costs and Funding. Final Report	1993		Abt Associates, Inc.
	6291	Nonprofit Housing: Costs and Funding Final Report, Volume I—Findings	11/1993	Baron, Chris, Scott Hebert, Kathleen Heintz, Nancy Kay, and James Wallace	Abt Associates, Inc.
2	6430	An Evaluation of the FHIP Private Enforcement Initiative Testing Demonstration	04/01/1996	Simonson, John, Robin Ross Smith, and Ron Wienk	Urban Institute
	6445	Section 8 Administrative Fees: A Report to Congress	6/1/1994		
	6447	Worse Case Needs for Housing Assistance in the United States	6/1/1994		HUD
	6462	Public Housing Drug Elimination Program Resource Document: Final Report	1994		Abt Associates, Inc.
	6492	Operation Bootstrap Volume II: Outcomes of Participation	8/1/94	Bell, Stephen, John Blomquist, and Ingrid Goold-Ellen	Abt Associates, Inc.
	6504	Regional Housing Opportunities for Lower Income Households: A Resource Guide to Affordable Housing and Regional Mobility Strategies	3/1/1994		
	6505	Section 8 Rental Voucher and Rental Certificate Utilization Study: Final Report	10/1/1994		
1,5	6520	U.S. Housing Market Conditions, 4th Quarter 1994	02/01/1995		

<b>Goal</b>	<b>AN</b>	<b>Title of the Publication</b>	<b>Date</b>	<b>Author(s)</b>	<b>Performing Organization(s)</b>
6	6533	Preparing for the “Big-One”: Saving Lives Through Earthquake Mitigation in Los Angeles, California	01/17/1995	Creelan, Jeremy, Jean Lin, and Henry Mere	PD&R, HUD
3	6540	Review of Stewart B. McKinney Homeless Programs Administered by HUD: Report to Congress	01/01/1995		PD&R, HUD
3,5	6545	National Evaluation of the Supportive Housing Demonstration Program: Final Report	01/01/1995	Cross, Scott B., Stephen K. Dietz, and Mark Matulef	Westat, Inc. Rockville, Maryland
1	6552	Manufactured Housing Walls that Provide Satisfactory Moisture Performance in All Climates	01/01/1995	Burch, Douglas M., Christopher A. Saunders, and Anton Ten Wolde	National Institute of Standards and Technology
4	6554	Secondary Markets for City-Owned CDBG Loans	02/01/1995	Dommel, Paul	
	6557	Location and Racial Composition of Public Housing in the U.S.	1994		
5	6560	Evaluation of the New Congregate Housing Services Program: First Interim Report	05/03/1995		Research Triangle Institute
5	6563	Random Digit Dialing Surveys: A Guide To Assist Larger Public Housing Agencies in Preparing FMR Comments	05/03/1995		
1,5	6565	U.S. Housing Market Conditions, 1st Quarter 1995	05/01/1995		PD&R, HUD
5	6566	Evaluation of the Hope 3 Program	05/22/1995		Abt Associates, Inc. Cambridge, Massachusetts
1	6584	Tenant-Based Housing Assistance Works	03/01/1995		PD&R, HUD

<b>Goal</b>	<b>AN</b>	<b>Title of the Publication</b>	<b>Date</b>	<b>Author(s)</b>	<b>Performing Organization(s)</b>
2	6588	The Office of Fair Housing and Equal Opportunity Belongs at HUD	04/01/1995		PD&R, HUD
4	6592	HUD's Reinvented Programs Will Reward Performance	05/01/1995		PD&R, HUD
1,5	6596	Will it Cost More to Replace Public Housing with Certificates?	03/01/1995		PD&R, HUD
1	6606	Evaluation of the Home Equity Conversion Mortgage Insurance Demonstration: A Report to Congress	03/15/1995		PD&R, HUD
4	6621	Federal Funds, Local Choices: An Evaluation of the Community Development Block Grant Program, Vol. I	05/01/1995		Urban Institute
4	6623	Federal Funds, Local Choices: An Evaluation of the Community Development Block Grant Program, Volume II, Methodological Appendix	05/01/1995	Boxall, Patrick	Urban Institute
1	6625	American Housing Survey for Minneapolis-St. Paul Metropolitan Area in 1993	05/01/1995		U.S. Bureau of Census
3,5	6648	Evaluation of the Hope for the Elderly Independence Demonstration Program: First Interim Report	07/10/1995		Westat, Inc. Rockville, Maryland
2	6696	Promoting Housing Choice in HUD's Rental Assistance Programs	04/01/1995	Goering, John, Michael Siewert, and Helene Stebbins	PD&R, HUD
1,4	6758	Status and Prospects of the Nonprofit Housing Sector	06/01/1995	Boxall, Patrick, Bruce Ferguson, and Joe Howell	Urban Institute



<b>Goal</b>	<b>AN</b>	<b>Title of the Publication</b>	<b>Date</b>	<b>Author(s)</b>	<b>Performing Organization(s)</b>
1,5	6759	U.S. Housing Market Conditions, 2nd Quarter 1995	08/01/1995		PD&R, HUD
1	6768	Recommended Performance-Based Criteria for Design of Manufactured Home Foundation Systems to Resist Wind and Seismic Loads	07/01/1995	Marshall, Richard D., and Felix Y. Yokel	U.S. Department of Commerce
4,5	6774	A Study of the Success Rates of State CDBG Economic Development Loans	09/01/1995	Alahydoian, Ruth	PD&R, HUD
1	6775	Homeownership and Its Benefits.	08/01/1995		PD&R, HUD
1	6783	MEC Check Manual Model Energy Code Compliance Guide 1992, Version 2.0	06/01/1995		Pacific Northwest Laboratory, Richland, Washington
1	6784	MEC Check Prescriptive Packages, Version 2.0	06/01/1995		Pacific Northwest Laboratory, Richland, Washington
1	6785	MEC Check Software Manual Model Energy Code Compliance Guide 1992	11/01/1995		
1,5	6793	U.S. Housing Market Conditions, 3rd Quarter 1995	11/01/1995		PD&R, HUD
1	6814	Implementing Block Grants for Housing: An Evaluation of the First Year of HOME	11/01/1995	Borden, Amy, Kara Hearten, Joshua Silver, and Chris Walker	Urban Institute
1	6852	Steel Framed Residential Construction: Demonstration Homes	05/01/1995	Farkas, William R.	NAHB National Research Center
1	6853	Innovative Structural Systems for Home Construction: Wood Structural Insulated Panels and Insulating Concrete Forms.	08/01/1995	Luebs, Donald F.	NAHB National Research Center

Appendix K: PD&R Publications by HUD's Strategic Goals and Author(s)

<b>Goal</b>	<b>AN</b>	<b>Title of the Publication</b>	<b>Date</b>	<b>Author(s)</b>	<b>Performing Organization(s)</b>
4	6930	University-Community Partnerships: Current Practices	12/01/1995		PD&R, HUD
1	6931	Guide for the Implementation of PL 102-522 for Fire Alarm and Automatic Sprinkler Installations	01/01/1996		National Institute of Standards and Technology
4	6977	The Availability of Housing Close to Places of Employment	02/01/1995		ICF Incorporated
1	6980	Innovative Rehabilitation Technologies—A State of the Art Overview	02/01/1996		Building Technology, Inc.; NAHB National Research Center
1	6981	The Status of Building Regulations for Housing Rehabilitation: A National Symposium	02/01/1996		Building Technology, Inc.; NAHB National Research Center
1	6991	U.S. Housing Market Conditions, 4th Quarter 1995.	03/01/1996		PD&R, HUD
	7000	1997 National GSE Single Family and Multifamily Data Set on CD-ROM	Not Publication		PD&R, HUD
1	7003	Minimizing Damage and Repair Costs to Manufactured Homes During an Earthquake	02/01/1996		National Conference of States on Building Codes and Standards; Steve Winter Associates, Inc.
1	7004	The Effect of Earthquakes on Manufactured Home Installation	12/01/1995		Housing and Building Technology Division; Steven Winter Associates, Inc.
2	7008	Cityscape: A Journal of Policy Development and Research, Vol. 2, No. 1	02/01/1996		PD&R, HUD
1	7009	Rental Housing Assistance at a Crossroads: A Report to Congress on Worst Case Housing Needs	03/01/1996		PD&R, HUD

<b>Goal</b>	<b>AN</b>	<b>Title of the Publication</b>	<b>Date</b>	<b>Author(s)</b>	<b>Performing Organization(s)</b>
2	7016	Housing Problems and Needs of Native Hawaiians	03/01/1996	Eschbath, Karl, Maris Mikelsons, and John Simonson, et al.	Urban Institute
5	7017	An Analysis of FHA's Single-Family Insurance Program	03/01/1996	Bunce, Harold L., Charles A. Capone, and Sue G. Neal, et al.	PD&R, HUD
5	7018	Consolidation Report: HQS Section 8 Mail Survey Study	12/20/1995	Anderson, James R.	Building Research Council, School of Architecture, University of Illinois
2,5	7032	Evaluation of Supportive Housing Programs for Persons with Disabilities, Volume I: Findings	04/01/1996		Applied Real Estate Analysis (AREA) Inc.
2,5	7033	Evaluation of Supportive Housing Programs for Persons with Disabilities, Volume II: Case Studies and Technical Appendices	04/01/1996		Applied Real Estate Analysis (AREA), Inc.
1	7053	Characteristics of New Housing: 1994	07/01/1995		U.S. Department of Commerce
E	7100-7103	1997 National GSE Single Family and Multifamily Data Set on Magnetic Tape	Not Publication		
E	7105-7109	1998 National GSE Single Family and Multifamily Data Set on CD-ROM	Not Publication		
1	7134	U.S. Housing Market Conditions, 1st Quarter 1996	05/01/1996		PD&R, HUD
4,5	7155	Cityscape: A Journal of Policy Development and Research, Volume 2, Number 2	05/01/1996		PD&R, HUD
5	7156	Public Housing in a Competitive Market: An Example of How It Would Fare	04/01/1996		PD&R, HUD

<b>Goal</b>	<b>AN</b>	<b>Title of the Publication</b>	<b>Date</b>	<b>Author(s)</b>	<b>Performing Organization(s)</b>
1,5	7157	Expanding Housing Choices for HUD-Assisted Families: Moving to Opportunity for Fair Housing Demonstration, First Biennial Report to Congress	04/01/1996		PD&R, HUD
2	7159	Assessment of American Indian Housing Needs and Programs: Final Report	05/01/1996	Herbig, Carla E., Nancy Key, and Thomas G. Kingsley	Urban Institute
4,5	7160	State of the Nation's Cities: America's Changing Urban Life	04/01/1996	Glickman, Norman J., Michael L. Lahr, and Elvin K. Wylly	Rutgers University
4,5	7171	Communities at Work: Addressing the Urban Challenge	06/01/1996		PD&R, HUD
1	7172	New Trends In American Homeownership	06/01/1996		PD&R, HUD
2	7173	Housing Problems and Needs of American Indians and Alaska Natives	05/01/1996	Herbig, Carla, Thomas G. Kingsley, and Maris Mikelsons	Urban Institute
1,5	7174	Assessment of the Comprehensive Grant Program, Volume II: Case Studies	06/01/1996	Elwood, Paul, Kathleen Heintz, and Mary Joel Holin	Abt Associates, Inc. Cambridge, Massachusetts
1,5	7175	Assessment of the Comprehensive Grant Program, Volume I: Final Report	06/01/1996	Heintz, Kathleen, Gretchen Locke, and Susan Pokin	Abt Associates, Inc. Cambridge, Massachusetts
1	7176	Field Evaluations and Recommendations for Steel Framed Homes, Jordan Commons Project	04/01/1996	Waite, Timothy	Barrier-Free-Environments, Inc.; NAHB National Research Center
4	7177	Beyond Shelter: Building Communities of Opportunity	05/01/1996		
3	7197	Residential Remodeling and Universal Design: Making Homes More Comfortable and Accessible	05/01/1996		Barrier-Free-Environments, Inc.; NAHB National Research Center

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1	7199	Methodology for Developing UMAN Software and Prescriptive Package Approach: Compliance with Subpart F of the Manufactured Home Construction and Safety Standards	04/01/1996	Lucas, Robert	Pacific Northwest Laboratory, Richland, Washington
1	7200	Commentary on the Prescriptive Method for Residential Cold-Formed Steel Framing, First Edition	05/01/1996	Bielat, Kevin, and Nader R. Elhajj	Pacific Northwest Laboratory, Richland, Washington
1	7201	Prescriptive Method for Residential Cold-Formed Steel Framing, First Edition	05/01/1996	Bielat, Kevin, and Nader R. Elhajj	Pacific Northwest Laboratory, Richland, Washington
1	7202	UMAN Prescriptive Package Approach: Compliance with Subpart F of the Manufactured Home Construction and Safety Standards	06/01/1996	Connel, Linda, Craig Conner, and Robert Lucas	Pacific Northwest Laboratory, Richland, Washington
5	7215	Privatization of Fannie Mae and Freddie Mac: Desirability and Feasibility	05/01/1996	Bunce Harold, Theresa DiVenti, and John Gardner, et al.	PD&R, HUD
5	7219	Assisted Housing Quality Control	04/01/1996	Loux, Suzanne B., Mary K. Sistik, and Frank Wann,	KRA Corporation, Silver Spring, Maryland
2,5	7298	Evaluation of the HOPE 3 Program: Final Report	08/01/1996		Abt Associates, Inc. Cambridge, Massachusetts
1	7299	UMAN Software User's Guide Version 1.0	04/01/1996	Connel, Linda, Craig Conner, and Robert Lucas	Pacific Northwest Laboratory, Richland, Washington
5	7306	Development and Analysis of the National Low-Income Housing Tax Credit Database	09/01/1996		Abt Associates, Inc. Cambridge, Massachusetts
1	7307	American Housing Survey: A Quality Profile	07/01/1996	Chakrabarty, Rameswar, and P. Torres	U.S. Department of Commerce

Appendix K: PD&R Publications by HUD's Strategic Goals and Author(s)

<b>Goal</b>	<b>AN</b>	<b>Title of the Publication</b>	<b>Date</b>	<b>Author(s)</b>	<b>Performing Organization(s)</b>
3	7308	Promoting Self-Sufficiency in Public Housing	08/01/1996		PD&R, HUD
1	7309	U.S. Housing Market Conditions, 2nd Quarter, 1996	08/01/1996		PD&R, HUD
2,5	7316	Evaluation of the Service Coordinator Program, Volume I: Study Findings	08/01/1996		KRA Corporation, Silver Spring, Maryland
2,5	7317	Evaluation of the Service Coordinator Program, Volume II: Case Studies	08/01/1996		KRA Corporation, Silver Spring, Maryland
1,5	7318	Performance and Planning Assessment of the Youth Apprenticeship Program.	08/01/1996		Abt Associates, Inc., Cambridge, Massachusetts
2,5	7319	Evaluation of the HOPE for the Elderly Independence Demonstration Program: Second Interim Report	08/01/1996		Westat, Inc. Rockville, Maryland
2,5	7320	A Historical and Baseline Assessment of HOPE VI, Volume I: Cross-Site Report.	08/01/1996		Abt Associates, Inc., Cambridge, Massachusetts
5	7323	Providing Alternatives to Mortgage Foreclosure: A Report to Congress	08/01/1996		PD&R, HUD
5	7335	Stock and Asset Management in Public Housing: Background Readings From HUD Reports.	09/01/1996		
1,5	7336	A Historical and Baseline Assessment of HOPE VI, Volume II: Case Studies	08/01/1996		Abt Associates, Inc. Cambridge, Massachusetts
3	7338	Homes for Everyone: Universal Design Principles in Practice	04/01/1996		Steven Winter Associates, Inc.

Goal	AN	Title of the Publication	Date	Author(s)	Performing Organization(s)
1	7339	Mathematical Analysis to Control Moisture in the Proof Cavities of Manufactured Houses	09/01/1996	Burch, D.M., G.A. Tsongas, and G.N. Walton	U.S. Department of Commerce
3,5	7341	Learning from Each Other: New Ideas for Managing the Section 8 Certificate and Voucher Programs	09/01/1996	Climaco, Carissa G. Paul R. Elwood, and Judith Fein, et al.	Abt Associates, Inc., Cambridge, Massachusetts
5	7361	Fitting the Pieces Together: An Examination of Data Sources Related to Farmworker Housing	02/01/1996		Housing Assistance Council, Inc., Washington D.C.
4	7370	Creating Defensible Space	04/01/1996	Newman, Oscar	Rutgers University
6	7454	Cityscape: A Journal of Policy Development and Research, Volume 2, Number 3	09/01/1996		PD&R, HUD
2	7468	Moving to Opportunity for Fair Housing Demonstration: Program Operations Manual	09/01/1996	Feins, Judith D. Mary Joel Holin, and Anthony A. Phipps	Abt Associates, Inc., Cambridge, Massachusetts
5	7470	Scattered-Site Housing: Characteristics and Consequences	11/01/1996	Hogan, James	
1	7471	U.S. Housing Market Conditions, 3rd Quarter 1996	11/01/1996		PD&R, HUD
2,5	7472	Evaluation of the New Congregate Housing Services Program: Second Interim Report	09/01/1996		Research Triangle Institute
1	7480	HUD Rehabilitation Energy Guidelines for One-to-Four Family Dwellings	11/01/1996		Steven Winter Associates, Inc.
1	7481	HUD Rehabilitation Energy Guidelines for Multifamily Dwellings	09/01/1996		Steven Winter Associates, Inc.
4	7485	An Introduction to HUD for Institutions of Higher Education	09/01/1996	Haynes, Elizabeth A.	PD&R, HUD

Appendix K: PD&R Publications by HUD's Strategic Goals and Author(s)

<b>Goal</b>	<b>AN</b>	<b>Title of the Publication</b>	<b>Date</b>	<b>Author(s)</b>	<b>Performing Organization(s)</b>
1	7486	Permanent Foundations Guide for Manufactured Housing: Software User's Guide	09/01/1996		University of Illinois at Urbana—Champaign
1	7487	Permanent Foundations Guide for Manufactured Housing	09/01/1996		University of Illinois at Urbana—Champaign
4	7490	Lessons From the Field on the Implementation of Section 3	11/01/1996		Manpower Demonstration Research Corporation, New York, New York
1	7493	U.S. Housing Market Conditions, 4th Quarter 1996	02/01/1997		PD&R, HUD
1	7494	U.S. Housing Market Conditions, 1st Quarter 1997	05/01/1997		PD&R, HUD
1	7495	U.S. Housing Market Conditions, 2nd Quarter 1997	01/01/1997		PD&R, HUD
1	7496	U.S. Housing Market Conditions, 3rd Quarter 1997	11/01/1997		PD&R, HUD
1	7497	U.S. Housing Market Conditions, 4th Quarter 1997	02/01/1998		PD&R, HUD
3	7581	Baseline Comparison Report: Congregate Housing Services program(CHSP) and HOPE for Elderly Independence Demonstration Program (HOPE IV)	11/01/1996		Research Triangle Institute
4	7582	University-Community Partnerships: Current Practices, Volume II	10/01/1996		PD&R, HUD
1	7583	Supplement to the American Housing Survey for Selected Metropolitan Areas in 1993	11/01/1996		U.S. Department of Commerce
5	7611	A Picture of Subsidized Households, Volume 1, New England	12/01/1996	Burke, Paul	PD&R, HUD



<b>Goal</b>	<b>AN</b>	<b>Title of the Publication</b>	<b>Date</b>	<b>Author(s)</b>	<b>Performing Organization(s)</b>
5	7612	A Picture of Subsidized Households, Volume 2, New York and New Jersey	12/01/1996	Burke, Paul	PD&R, HUD
5	7613	A Picture of Subsidized Households, Volume 3, Mid-Atlantic	12/01/1996	Burke, Paul	PD&R, HUD
5	7614	A Picture of Subsidized Households, Volume 4, Southeast	12/01/1996	Burke, Paul	PD&R, HUD
5	7615	A Picture of Subsidized Households, Volume 5, Midwest	12/01/1996	Burke, Paul	PD&R, HUD
5	7616	A Picture of Subsidized Households, Volume 6, Southwest	12/01/1996	Burke, Paul	PD&R, HUD
5	7617	A Picture of Subsidized Households, Volume 7, Great Plains	12/01/1996	Burke, Paul	PD&R, HUD
5	7618	A Picture of Subsidized Households, Volume 8, Rocky Mountains	12/01/1996	Burke, Paul	PD&R, HUD
5	7619	A Picture of Subsidized Households, Volume 9, Pacific	12/01/1996	Burke, Paul	PD&R, HUD
5	7620	A Picture of Subsidized Households, Volume 10, Northwest	12/01/1996	Burke, Paul	PD&R, HUD
5	7621	A Picture of Subsidized Households, Volume 11, United States: Large Projects & Agencies	12/01/1996	Burke, Paul	PD&R, HUD
5	7629	Property Owners and Managers Survey	12/09/1996		U.S. Department of Commerce
4,5	7665	America's New Economy and the Challenge of the Cities: A HUD Report On Metropolitan Economic Strategy	10/01/1996		ICF Kaiser Consulting, Fairfax, Virginia
4	7667	Comeback Communities: The Revival of America's Cities	01/01/1997		PD&R, HUD

<b>Goal</b>	<b>AN</b>	<b>Title of the Publication</b>	<b>Date</b>	<b>Author(s)</b>	<b>Performing Organization(s)</b>
4,5	7668	Cityscape: A Journal of Policy Development and Research. Special Issue: A Collection of Essays. December 1996	12/01/1996		
4	7694	Foundation Resource Guide.	12/01/1996		PD&R, HUD
3,5	7696	The Impacts of Federal Welfare Reform on HUD Public and Assisted Housing: An Initial Assessment	01/21/1997		PD&R, HUD
1	7712	The Multifamily Secondary Mortgage Market: the Role of Government-Sponsored Enterprises	03/01/1997	Segal, William, and Edward J. Szymanoski	PD&R, HUD
5	7713	The GSEs' Funding of Affordable Loans	12/01/1996	Bunce, Harold L., and Randall M. Scheesele	PD&R, HUD
4,5	7714	How to Conduct Victimization Surveys: A Workbook.	03/01/1997	Lucas, Robert, Lanny Poper, and William Rohe, et. al.	Research Triangle Institute
1	7716	A Guide to Evaluating Crime Control of Programs in Public Housing	04/01/1997		KRA Corporation
1	7722	U.S. Housing Market Conditions, 1st Quarter 1998	05/01/1998		PD&R, HUD
1	7723	U.S. Housing Market Conditions, 2nd Quarter 1998	08/01/1998		PD&R, HUD
5	7724	U.S. Housing Market Conditions, 3rd Quarter 1998	05/01/1998		PD&R, HUD
4	7751	State and Metropolitan Administration of Section 8: Current Models and Potential Resources, Final Report	04/01/1997	Elwood, Paul, Judith D. Feins, and Linda Noel	Abt Associates, Inc., Cambridge, Massachusetts

<b>Goal</b>	<b>AN</b>	<b>Title of the Publication</b>	<b>Date</b>	<b>Author(s)</b>	<b>Performing Organization(s)</b>
1	7761	Modernizing State Planning Statues: The Growing Smart Working Papers, Volume 1	03/01/1996	Berry, James F., Sarah Bohlen, and Peter A. Buchsbaum	
1	7814	Next Generation of Manufactured Housing: Design Phase	04/01/1997		Steven Winter Associates, Inc
1	7817	Assessment of the 1995 Model Energy Code for Adoption	04/01/1997	Halverson, Mark A., and Robert G. Lucas	Pacific Northwest national Laboratory, Richland Washington
2,5	7819	Cityscape: A Journal of Policy Development and Research, Volume 3, Number 1	03/01/1997		PD&R, HUD
5	7836	The Analysis of Attitudes Related to the Residential Desegregation of Public Housing in Allegheny County, Pennsylvania: Sanders, et al, vs. HUD, et al.	09/05/1996	Galster, George, Carla Herbig, and Robin Smith	Urban Institute
1,2,3	7837	Characteristics of HUD-Assisted Renters and Their Units in 1991	05/01/1997	Casey, Connie H.	PD&R, HUD
1,2,3	7838	Characteristics of HUD-Assisted Renters and Their Units in 1993	05/01/1997	McGough, Duane T.	PD&R, HUD
	7839	The State of the Cities	6/1/97		HUD
1	7842	Nationally Applicable Recommended Rehabilitation Provisions	05/01/1997	Green, Melvin, David B. Hattis, and William Koffel	Building Technology Inc. et al
1,2,3	7853	Gateway Housing Program: Report to Congress	03/01/1997	Garshick-Kleit Rachel, and William M. Rohe	PD&R, HUD
1	8043	American Housing Survey for the United States in 1995	07/01/1997		U.S. Department of Commerce
3	8059	The Practice of Microenterprise in the United States	07/01/1996	Clark, Peggy, Elaine Edgcomb, and Joyce Klein	Aspen Institute, Washington D.C.

Appendix K: PD&R Publications by HUD's Strategic Goals and Author(s)

<b>Goal</b>	<b>AN</b>	<b>Title of the Publication</b>	<b>Date</b>	<b>Author(s)</b>	<b>Performing Organization(s)</b>
2,5	8112	A Picture of Subsidized Households in the 1970s: Description of a Data File	07/31/1997	Burke, Paul	
1	8168	U.S. Housing Market Conditions, 4th Quarter 1998	02/01/1999		
3	8286	National Evaluation of the Shelter Plus Care Program: Final Report.	10/01/1997		Abt Associates, Inc., Cambridge, Massachusetts
1	8298	Monotonic Tests of Cold-Formed Steel Shear Walls with Openings	07/01/1997		NAHB National Research Center
1	8300	Monotonic Tests of Wood-frame Shear Walls with Various Openings and Base Restraint Configurations	09/14/1997	Dolan, J.D., and C.P. Heine	Virginia Polytechnic and State University
1	8302	U.S. Housing Market Conditions: 1st Quarter 1999	05/01/1999		PD&R, HUD
1	8303	Floor Vibration Criterion for Cold-Formed C-Shaped Supported Residential Floor Systems	02/01/1997	Kraus, Cynthia A., and Thomas M. Murray	Virginia Polytechnic and State University
1	8304	Combined Axial and Bending Load Tests of Fully-Sheathed Cold-Formed Steel Wall Assemblies: Final Report	08/01/1997		NAHB National Research Center
1	8305	Sequential Phased Displacement Tests of Wood-framed Shear Walls with Corners	09/14/1997	Dolan, J.D., and C.P. Heine	NAHB National Research Center
1	8306	Cold-Formed Steel Back-to-Back Header Assembly Tests: Final Report	08/01/1997		NAHB National Research Center

<b>Goal</b>	<b>AN</b>	<b>Title of the Publication</b>	<b>Date</b>	<b>Author(s)</b>	<b>Performing Organization(s)</b>
1	8307	Sequential Phased Displacement Cyclic Tests of Wood-frame Shear Walls with Various Openings and Base Restraint Configurations	09/14/1997	Dolan, J.D., and C.P. Heine	Virginia Polytechnic and State University
1	8311	U.S. Housing Market Conditions: 2nd Quarter, 1999.	08/01/1999		PD&R, HUD
1	8337	American Housing Survey: 1996 Seattle	09/01/1997		U.S. Department of Commerce
1	8493	Building Better Homes at Lower Costs: The Industry Implementation Plan for the Residential National Construction Goals	01/13/1998		NAHB National Research Center
1	8494	U. S. Housing Market Conditions, 3rd Quarter 1999.	11/01/1999		
1	8499	U.S. Housing Market Conditions. 4th Quarter 1999	02/01/2000		
3,5	8507	Welfare Reform Impacts on the Public Housing Program: A Preliminary Forecast	03/01/1998		
1	8508	Making Homeownership a Reality: Survey of Habitat for Humanity (HFHI), Inc. Homeowners and Affiliates	04/01/1998		Applied Real Estate Analysis (AREA), Inc.
5	8509	Sampling Errors for Small Groups.	05/01/1998	Burke, Paul	
5	8514	Cityscape: A Journal of Policy Development and Research, Volume 3, Number 2	01/01/1997		PD&R, HUD
2	8515	Using the MTC Support System for Monitoring: A Guide for Field Office Staff	04/01/1998		ICF, Inc., Fairfax Virginia

Appendix K: PD&R Publications by HUD's Strategic Goals and Author(s)

<b>Goal</b>	<b>AN</b>	<b>Title of the Publication</b>	<b>Date</b>	<b>Author(s)</b>	<b>Performing Organization(s)</b>
1,5	8517	Cityscape: A Journal of Policy Development and Research, Volume 4, Number 1	06/01/1998		PD&R, HUD
1	8518	Characteristics of New Housing: 1997—Current Construction Reports	07/01/1998		U.S. Department of Commerce
1	8522	Commentary on the Prescriptive Method for Residential Cold-Formed Steel Framing, Second Edition	11/01/1997	Bielat, Kevin, and Nader R. Elhadj	NAHB National Research Center
4	8523	Sustaining Urban Excellence: Learning from the Rudy Bruner Award for Urban Excellence, 1987–93	01/01/1998		Bruner Foundation Inc., Cambridge, Massachusetts
1	8524	Prescriptive Method for Insulating Concrete Forms in Residential Construction	05/01/1998		NAHB National Research Center
1	8528	Prescriptive Method for Residential Cold-Formed Steel-Framing, Second Edition	11/01/1997	Bielat, Kevin, and Nader R. Elhadj	NAHB National Research Center
1,5	8531	Case Studies of Vouchered-Out Assisted Properties	05/01/1998		Rutgers University
4	8533	Colleges and Communities—Partners in Urban Revitalization: A Report on the Community Outreach Partnership Centers Program	03/01/1998		PD&R, HUD
1,5	8534	The GSEs' Purchases of Single-Family Rental Property Mortgages	03/01/1998	DiVenti, Theresa R.	PD&R, HUD
1	8539	A National Survey of Rehabilitation Enforcement Practices	06/01/1998		Housing and Research Development, Building Research Council, School of Architecture

Goal	AN	Title of the Publication	Date	Author(s)	Performing Organization(s)
1	8540	The Performance of Perforated Shear Walls with Narrow Wall Segments, Reduced Base Restraint, and Alternative Framing Methods	05/01/1998		NAHB National Research Center
1	8553	Characteristics of New Housing: 1996—Current Construction Reports	06/01/1997		U.S. Department of Commerce
	8555	The State of the Cities 1998	06/01/1998		PDR, HUD
2,5	8562	A Picture of Subsidized Households in 1997: United States: Totals and Agencies with over 500 Units	12/15/1997	Burke, Paul	
1	8590	The Rehab Guide, Volume 1: Foundations	02/01/1998		Steven Winter Associates, Inc.
5	8594	A Study of FHA Down Payment Simplification.	04/21/1998		PD&R, HUD
1	8600	Lintel Testing for Reduced Shear Reinforcement in Insulating Concrete Form Systems	05/01/1998		NAHB National Research Center
1	8604	Rental Housing Assistance—The Crisis Continues: The 1997 Report to Congress on Worst Case Housing Needs	04/01/1998		PD&R, HUD
2	8610	Testing for Discrimination in Home Insurance: Final Report	05/01/1998	Galster, George, Douglas Wissoker, and Wendy Zimmermann	Urban Institute
1,5	8612	Characteristics of Mortgages Purchased by Fannie Mae and Freddie Mac, 1993–99	03/01/1998	Bunce, Harold L., Paul B. Manchester, and Sue George Neal	PD&R, HUD
1	8614	The Effects of Environmental Hazards and Regulation on Urban Redevelopment	02/01/1998		Northwest–Midwest Institute, Northern Kentucky University

Appendix K: PD&R Publications by HUD's Strategic Goals and Author(s)

<b>Goal</b>	<b>AN</b>	<b>Title of the Publication</b>	<b>Date</b>	<b>Author(s)</b>	<b>Performing Organization(s)</b>
4,5	8621	Cityscape: A Journal of Policy Development and Research, Volume 3, Number 3	04/01/1998		PD&R, HUD
1	8622	Expanding The Nation's Supply of Affordable Housing: An Evaluation of the HOME Investment Partnership Program	03/01/1999		Urban Institute
1,5	8625	Characteristics of Mortgages Purchased by Fannie Mae and Freddie Mac, 1996-97 Update	08/01/1998	Manchester Paul B.	PD&R, HUD
2,5	8626	A Picture of Subsidized Households in 1998: United States Summaries	08/28/1998	Burke, Paul	
1	8630	Building Innovation For Homeownership	04/01/1998		Steven Winter Associates, Inc.
1	8631	Reliability of Light-Frame Roof Systems Subject to Wind Uplift	07/01/1998	Cheng, N., and David V. Rosowsky	Coastal Hazards Assessment and Mitigation Program, Department of Civil Engineering
2,5	8632	A Picture of Subsidized Households in 1998: Supplement on Income & Household Members	05/01/1998	Burke, Paul	
1	8634	Redeveloping Brownfields: How States and Localities Use CDBG Funds	10/01/1998		Research Triangle Institute
4	8636	The Useful Life of Housing Units: A Study in Honor of the Millennium	12/01/1997	Burke, Paul	
4	8637	Law School Involvement in Community Development: A Study of Current Initiatives and Approaches	01/01/1998	Beaning, David	
1	8645	Monitoring of Near Ground Wind in a Built-Up Suburban Environment	09/01/1998		NAHB National Research Center



<b>Goal</b>	<b>AN</b>	<b>Title of the Publication</b>	<b>Date</b>	<b>Author(s)</b>	<b>Performing Organization(s)</b>
	8654	U.S. Housing Market Conditions, 1st Quarter 2000	5/1/2000		
4,5	8656	Housing Affordability through Design Efficiency Program Summary Report: Program Plan, Status, and Research Coordination	11/01/1998		NAHB National Research Center
2,5	8658	Successful Mortgage Lending Strategies for the Underserved, Volume 1: Industry Strategies	11/01/1998	Listokin, David, L. Keating, and B. Listokin	Rutgers University
2,5	8659	Successful Mortgage Lending Strategies for the Underserved, Volume 2: Case Studies	11/01/1998	Listokin, David, L. Keating, and B. Listokin	Rutgers University
5	8660	Random Digit Dialing Surveys: A Guide to Assist Larger Public Housing Agencies in Preparing Fair Market Rent Comments	08/01/1997		PD&R, HUD
5	8661	Rental Housing Surveys: A Guide to Assist Smaller Public Housing Agencies in Preparing Fair Market Rent Comments	04/01/1997		PD&R, HUD
1	8663	Building Concrete Masonry Homes: Design and Construction	11/01/1998		NAHB National Research Center
1	8664	Environmental Insurance for Brownfields Redevelopment: A Feasibility Study	10/01/1998		The E.P.Systems Group, Inc.

Goal	AN	Title of the Publication	Date	Author(s)	Performing Organization(s)
1	8672	Reliability of Conventional Residential Construction: An Assessment of Roof Component Performance in Hurricane Andrew and Typical Wind Regions of the United States	01/01/1999	Crandell, Jay, David J. Dacquisto, and Lynda Marchman	
1	8674	A New HUD: Opportunity For All 1997 Consolidated Report (Appendixes)			PD&R, HUD
1	8676	Steel Framed Residential Construction: Demonstration Homes—Addendum: Installation of Foam Insulation and Vinyl Siding	02/01/1996	Garner, Chad	
	8678	U.S. Housing Market Conditions, 2nd Quarter 2000	8/1/2000		
1	8679	Factory and Site-Built Housing: A Comparative Analysis	02/01/1999		NAHB National Research Center
3	8680	Evaluation of the HOPE for Elderly Independence Demonstration: Final Report	02/01/1999	Berkowitz, Susan G., and Robert C. Ficke	Westat, Inc. Rockville, Maryland
1	8681	Waiting in Vain: An Update on American's Rental Housing Crisis	03/01/1999		PD&R, HUD
4	8682	The GSE's Funding of Affordable Loans: A 1996 Update	07/01/1998	Bunce, Harold L. and Randall M. Scheessele	
1	8684	A Builder's Guide to Marketable, Affordable, Durable, Entry-Level Homes Made to Last		Garner, Chad, Mark Nowak, and Peter Yost	NAHB National Research Center
1	8690	MEC Check Software User's Guide and Diskette, Version 2.0	Unpublished		

<b>Goal</b>	<b>AN</b>	<b>Title of the Publication</b>	<b>Date</b>	<b>Author(s)</b>	<b>Performing Organization(s)</b>
1	8695	Insulating Concrete Forms: Installed Cost and Acoustic Performance	03/01/1999		NAHB National Research Center
1	8699	Innovative Residential Floor Construction: Horizontal Diaphragm Values for Cold-Formed Steel Framing	03/01/1999		NAHB National Research Center
1	8700	Innovative Residential Floor Construction: Structural Evaluation of Steel Joists with Pre-Formed Web Openings	03/01/1999		NAHB National Research Center
2	8701	Cityscape: A journal of policy Development and Research. Volume 4, Number 3	01/01/1999		PD&R, HUD
1	8702	The Rehab Guide, Volume 3: Roofs	03/01/1999		Steven Winter Associates, Inc.
1	8703	Waiting in Vain: An Update on America's Rental Housing Crisis	03/01/1999		PD&R, HUD
1,5	8704	A House in Order: Results from the First National Assessment of HUD Housing	04/01/1999		PD&R, HUD
1	8706	Manufactured Home Installation Training Manual	04/01/1999		Steven Winter Associates, Inc.
1	8708	Building Better Homes at Lower Costs: The Industry Implementation Plan for the Residential National Construction Goals	Unpublished		
1	8709	The Challenge of Housing Security: Report to Congress on the Housing Conditions and Needs of Older Americans	04/01/1999		PD&R, HUD

Appendix K: PD&R Publications by HUD's Strategic Goals and Author(s)

<b>Goal</b>	<b>AN</b>	<b>Title of the Publication</b>	<b>Date</b>	<b>Author(s)</b>	<b>Performing Organization(s)</b>
1	8711	Status of HUD-Insured (or Held) Multifamily Rental Housing in 1995—Final Report	05/01/1999		Abt. Associates, Inc.
4	8712	From Welfare to Work: Using HUD's Programs to Help Families in Transition	03/01/1999	Amendolia, J., G.P. Locke, and S. Nolden	Abt. Associates, Inc.
1	8713	Perforated Shear Walls with Conventional and Innovative Base Restraint Connections	05/01/1999		NAHB National Research Center
1	8714	System Performance of Wood Header Assemblies	05/01/1999		NAHB National Research Center
4	8715	Now is the Time: Places Left Behind in the New Economy	04/01/1999		PD&R, HUD
1	8719	Opting In: Renewing America's Commitment to Affordable Housing	04/01/1999		PD&R, HUD
1,2	8721	A New HUD: Opportunity for All: 1997 Consolidated Report Appendixes	01/01/1997		PD&R, HUD
1	8724	The Rehab Guide, Volume 4: Windows & Doors	05/01/1999		Steven Winter Associates, Inc.
4	8728	Making Connections: A Study of Employment Linkage Programs	06/01/1999	Molina, Frieda	Center for Community Change, Washington, D.C.
4	8729	Saving and Creating Good Jobs: A Study of Industrial Retention and Expansion Programs	06/01/1999	Mayer, Neil S.	Center for Community Change, Washington, D.C.
4	8730	New Avenues Into Jobs: Early Lessons from Nonprofit Temp Agencies and Employment Brokers	06/01/1999	Seavey, Dorie	Center for Community Change, Washington, D.C.

<b>Goal</b>	<b>AN</b>	<b>Title of the Publication</b>	<b>Date</b>	<b>Author(s)</b>	<b>Performing Organization(s)</b>
4	8731	Strengthening Rural Economies: Programs that Target Promising Sectors of a Local Economy	06/01/1999	Mayer, Neil, S.F., Okagaki, and Kris Alan Palmer	
4	8733	The State of the Cities, 1999	06/01/1999		PD&R, HUD
4	8736	New Markets: The Untapped Retail Buying Power in America's Inner Cities	07/01/1999		
4	8738	Building Higher Education-Community Development Corporation Partnerships	01/01/1999	Nye, Nancy, and Richard Schramm	Seedco, New York, New York
4	8739	Welfare to Work/Reaching a New Workforce: A Guide of Welfare to Work Resources and Services for Puget Sound Area Employers	01/01/1999		
5	8742	The Uses of Discretionary Authority in the Public Housing Program: A Baseline Inventory of Issues, Policy, and Practice	07/01/1999	Devine, Deborah J., R. W. Gray, and L. Rubin	
1	8744	Wind Load Statistics for Probability-Based Structural Design	11/01/1997	Ellingwood, Bruce R., and P. B. Tekie	Johns Hopkins University, Baltimore, Maryland
1	8745	Energy Code and Related Thermal Performance Issues Associated with Steel Framing in Homes	04/02/1997		NAHB National Research Center
1	8746	Innovative Rehabilitation Provisions: A Demonstration of the National Applicable Recommended Rehabilitation Provisions	03/01/1999		NAHB National Research Center

Goal	AN	Title of the Publication	Date	Author(s)	Performing Organization(s)
1	8748	Innovations at the Cutting Edge—New Ideas in Manufactured Housing	08/01/1999		PD&R, HUD
1	8749	Evaluation of Housing Performance and Seismic Design Implication in the Northridge Earthquake	06/01/1999	Crandell, Jay, Denise McCoskery, and Shaw Mckee	NAHB National Research Center
1	8751	The Rehab Guide, Volume 2: Exterior Walls	08/01/1999		Steven Winter Associates, Inc.
1	8753	Characteristics of New Housing	07/01/1999		
5	8754	Assessing Property Value Impacts of Dispersed Housing Subsidy Programs: Final Report	05/01/1999	Cunningham, M., George Glaster, and R. E. Smith, et al.	Urban Institute
4	8755	Overcoming Roadblocks on the Way to Work	01/01/1999	Elliott, Mark, B. Palubinsky, and J. Tierney	Public/Private Ventures, Philadelphia, Pennsylvania
4	8756	Guidebook for Measuring Crime in Public Housing with Geographic Information Systems	08/01/1999	Holzman, H.R., and Robert A. Hyatt	Research Triangle Inc.
5	8757	Exploratory Study of the Accuracy of Home Mortgage Disclosure Act (HMDA) Data: Final Report	04/30/1999	Connolly, C., Judith Feins, and C. Herbert	Abt. Associates, Inc.
4	8758	Losing Ground: The Impact of Proposed HUD Budget Cuts on America's Communities	09/01/1999		
E	8760	Implementation of Tracking and Data Systems for the Moving to Opportunity Demonstrations	Unpublished		
4	8766	The Widening Gap: New Findings on Housing Affordability in America			

<b>Goal</b>	<b>AN</b>	<b>Title of the Publication</b>	<b>Date</b>	<b>Author(s)</b>	<b>Performing Organization(s)</b>
2	8767	What We Know About Mortgage Lending Discrimination in America	09/01/1999	Turner, Margery A., M. DeLair, and D. Levine, et al.	Urban Institute
2	8771	Moving to Opportunity for Fair Housing Demonstration Program. Current Status and Initial Findings	09/01/1999	Goering, John, H. Elhassan, and J. Feins, et.al	
1,5	8772	Fair Market Rents for the Section 8 Housing Assistance Payments Program—Fiscal Year 2000, Final Rule	10/01/1999		
3	8774	Homelessness: Programs and the People They Serve. Findings of the National Survey of Homeless Assistance Providers and Clients. Summary	12/01/1999		Urban Institute
3	8775	Homelessness: Programs and the People They Serve Findings of the National Survey of Homeless Assistance Providers and Clients. Highlights	12/01/1999		Urban Institute
3	8776	Homelessness: Programs and the People They Serve. Findings of the National Survey of Homeless Assistance Providers and Clients	12/01/1999	Burt, Martha R. Aron, L.Y. Douglas, T. et al	Urban Institute
1,4	8777	Back in Business	10/01/1999		PD&R, HUD
1	8778	American Housing Survey for the United States in 1997	09/01/1999		PD&R, HUD; U.S. Census Bureau
3	8779	Practical Lessons: The 1998 National Symposium on Homelessness Research	08/01/1999	Fosburg, Linda B., and D. L. Dennis	

Appendix K: PD&R Publications by HUD's Strategic Goals and Author(s)

<b>Goal</b>	<b>AN</b>	<b>Title of the Publication</b>	<b>Date</b>	<b>Author(s)</b>	<b>Performing Organization(s)</b>
4	8782	University-Community Partnerships in America: Current Practices, Volume III	01/01/1999		PD&R, HUD
2	8784	Counseling in the Moving to Opportunity Demonstration Program	10/01/1997	Feins, Judith D., Susan Popkin, and Debra McInnis	Abt. Associates, Inc.
2	8785	Mortgage Lending Discrimination: A Review of Existing Evidence	09/01/1999		Urban Institute
4	8786	Now is the Time: Places Left Behind in the New Economy, America's Northeast	11/01/1999		PD&R, HUD
1,5	8787	Housing Our Elders: A Report Card on the Housing Conditions and Needs of Older Americans	11/01/1999		PD&R, HUD
4	8791	Building Communities and New Markets For The New Century. 1998 Consolidated Report	01/01/1999		
1	8796	The Rehab Guide, Volume 6: Kitchens and Baths	01/01/2000		Steven Winter Associates, Inc.
1	8797	The Rehab Guide, Volume 8: HVAC/Plumbing.	02/01/2000		Steven Winter Associates, Inc.
1	8798	The Rehab Guide Volume 5: Partitions, Ceilings, Floors, and Stairs	02/01/2000		Steven Winter Associates, Inc.
2	8919	Profiles of HUD Section 184 Program Loan Applicants	01/01/1998		National American Indian Housing Council
4	9011	Linking Rural Housing and Social Services: Case Studies	03/01/1998	Peck, Susan	Housing Assistance Council, Inc.
6	9268	The Hazard Rates of First and Second Default	04/08/1997	Ambrose, Brent W., and Charles A. Capone	Urban Institute



<b>Goal</b>	<b>AN</b>	<b>Title of the Publication</b>	<b>Date</b>	<b>Author(s)</b>	<b>Performing Organization(s)</b>
1	9659	Documentation of L.A. Earthquake Disaster Housing Assistance Policies and Procedures	03/01/1998	Galster, George, Carla Herbig, and Joshua Silver, et al.	
2	9953	Interpreting Neighborhood Change	08/01/1998	Smith, Janet L.	
4	9954	Urban Economic Development in America: Evidence from Enterprise Zones	01/01/1998	Sridhar, Kala Seetharam	
2	9956	African-American Women's Activism and Ghetto Formation in Washington, D.C.	09/09/1998	Paris, Jenell, and Lora Williams	
4	9957	The Export Price Index and Simultaneous Equation Model of Metropolitan Area Development	01/30/1997	Cross, Anthony N.M.	
4	9958	Knowledge Production and Use in Community-Based Organizations: Examining the Impacts and Influence of Information Technologies	05/01/1998	Ramasubramanian, Laxmi	
4	9959	The Political Economy of Military Base Redevelopment: An Evaluation of Four Converted Naval Bases	01/01/1998	Hill, Catherine A.	
2	9960	Models of Homeownership: Immigrants' Assimilation, Structural Type, and Metropolitan Contextual Effects on Homeownership Attainment	01/01/1997	Lee, Seong Woo	
2	9961	Racial and Ethnic Diversity in Select U.S. Urban Neighborhoods, 1980 to 1990	05/01/1998	Maly, Michael T.	

Goal	AN	Title of the Publication	Date	Author(s)	Performing Organization(s)
4	9963	Analysis of Small Microenterprise Programs: Implications for Urban Economic Development Policy	03/05/1998	Etukudo, Margaret	
1	9964	Housing Policy in the Local Political Economy: Understanding the Support for Affordable Housing Programs in Cities	01/01/1998	Basolo, Mary V.	

Note:

AN = Accession Number at <http://www.huduser.org>

**\*\*HUD's Strategic Goals**

**1. Strategic Goal 1: Increase the Availability of Decent, Safe, and Affordable Housing in American Communities.**

- Homeownership is increased.
- Affordable rental housing is available for low-income households.
- America's housing is safe and disaster-resistant.

**2. Strategic Goal 2: Ensure Equal Opportunity in Housing for All Americans.**

- Housing discrimination is reduced.
- Low-income people are not isolated geographically in America.
- Disparities in homeownership rates among racial and ethnic groups are reduced.

**3. Strategic Goal 3: Promote Self-sufficiency and Asset Development by Families and Individuals.**

- Homeless families and individuals become self-sufficient.
- Poor and disadvantaged families and individuals become self-sufficient and develop assets.

**4. Strategic Goal 4: Improve Community Quality of Life and Economic Vitality.**

- The number, quality, and accessibility of jobs increase in low-income urban and rural communities.
- Disparities in wellbeing among neighborhoods and within metropolitan areas are reduced.
- Communities are safe.

**5. Strategic Goal 5: Ensure Public Trust in HUD.**

- HUD and HUD's partners effectively deliver results to customers.
- HUD leads housing and urban research and policy development nationwide.

**6. Not classified.**

## Appendix L: Publication Orders by Customer Type

### Publication Orders by Regional Agencies

Title	Number of Orders
Now is the Time: Places Left Behind in the New Economy	12
Cityscape, Volume 3, Issue 3: Emerging Issues in Urban Development	11
Rental Housing Assistance: The Worsening Crisis—A Report to Congress on Worst Case Need Housing	10
The Widening Gap: New Findings on Housing Affordability in America	9
University-Community Partnerships: Current Practices, Volume 3	8
Building Communities and New Markets for the New Century: 1998 Consolidated Report	8
New Markets: The Untapped Retail Buying Power of America's Inner Cities	7
Building Higher Education-Community Development Corporation Partnerships	6
Opting In: Renewing America's Commitment to Affordable Housing	6
Cityscape, Volume 4, Issue 2: Racially and Ethnically Diverse Urban Neighborhoods	6
Building Innovation for Homeownership (1998)	4
The Rehab Guide, Volume 3: Roofs	4
The Rehab Guide, Volume 4: Windows and Doors	4
The Rehab Guide, Volume 6: Kitchens and Baths	3
The Rehab Guide, Volume 8: HVAC/Plumbing	3
The Rehab Guide, Volume 5: Partitions, Ceilings, Floors, and Stairs	3
Colleges and Communities: Partners in Urban Revitalization	3
American Housing Survey for Metropolitan Areas (1995)	3
An Introduction to HUD for Institutions of Higher Education (1998)	2
Waiting in Vain: An Update on America's Rental Housing Crisis	1
Cityscape, Volume 3, Issue 1: Ethnicity and Homeownership	1
Community Colleges and Urban Development (1996)	1

**Publication Orders by State Governments**

Title	Number of Orders
Rental Housing Assistance: The Worsening Crisis—A Report to Congress on Worst Case Need Housing	25
Opting In: Renewing America’s Commitment to Affordable Housing	21
Now is the Time: Places Left Behind in the New Economy	20
New Markets: The Untapped Retail Buying Power of America’s Inner Cites	17
The Rehab Guide, Volume 3: Roofs	17
The Rehab Guide, Volume 4: Windows and Doors	15
University-Community Partnerships: Current Practices, Volume 3	14
Building Communities and New Markets for the New Century: 1998 Consolidated Report	14
Cityscape, Volume 4, Issue 2: Racially and Ethnically Diverse Urban Neighborhoods	14
Building Innovation for Homeownership (1998)	13
The Widening Gap: New Findings on Housing Affordability in America	12
From Welfare to Work: Using HUD’s Programs to Help Families in Transition	11
Waiting in Vain: An Update on America’s Rental Housing Crisis	10
The Rehab Guide, Volume 6: Kitchens and Baths	10
The Rehab Guide, Volume 8: HVAC/Plumbing	10
The Rehab Guide, Volume 5: Partitions, Ceilings, Floors, and Stairs	10
Building Higher Education-Community Development Corporation Partnerships	8
Colleges and Communities: Partners in Urban Revitalization	7
Cityscape, Volume 3, Issue 1: Ethnicity and Homeownership	6
Cityscape, Volume 3, Issue 3: Emerging Issues in Urban Development	5
American Housing Survey for Metropolitan Areas (1995)	5
Community Colleges and Urban Development (1996)	5
A Builder’s Guide to Marketable, Affordable, Durable, Entry-Level Made Homes Made to Last	4
An Introduction to HUD for Institutions of Higher Education (1998)	3
University-Community Partnerships: Current Practices, Volume 2	2

**Publication Orders by County Governments**

Title	Number of Orders
The Rehab Guide, Volume 4: Windows and Doors	24
The Rehab Guide, Volume 3: Roofs	21
American Housing Survey for Metropolitan Areas (1995)	17
The Widening Gap: New Findings on Housing Affordability in America	16
Building Communities and New Markets for the New Century: 1998 Consolidated Report	16
Building Innovation for Homeownership (1998)	14
New Markets: The Untapped Retail Buying Power of America's Inner Cities	13
The Rehab Guide, Volume 8: HVAC/Plumbing	13
The Rehab Guide, Volume 5: Partitions, Ceilings, Floors, and Stairs	13
Rental Housing Assistance: The Worsening Crisis—A Report to Congress on Worst Case Need Housing	12
The Rehab Guide, Volume 6: Kitchens and Baths	12
Building Higher Education-Community Development Corporation Partnerships	11
Opting In: Renewing America's Commitment to Affordable Housing	11
From Welfare to Work: Using HUD's Programs to Help Families in Transition	11
Cityscape, Volume 3, Issue 3: Emerging Issues in Urban Development	9
Now is the Time: Places Left Behind in the New Economy	8
University-Community Partnerships: Current Practices, Volume 3	8
Cityscape, Volume 4, Issue 2: Racially and Ethnically Diverse Urban Neighborhoods	5
Cityscape, Volume 3, Issue 1: Ethnicity and Homeownership	5
Waiting in Vain: An Update on America's Rental Housing Crisis	4
Colleges and Communities: Partners in Urban Revitalization	4
An Introduction to HUD for Institutions of Higher Education (1998)	4
A Builder's Guide to Marketable, Affordable, Durable, Entry-Level Homes Made to Last	4
University-Community Partnerships: Current Practices, Volume 2	3
Community Colleges and Urban Development (1996)	2

**Publication Orders by County Executives**

<b>Title</b>	<b>Number of Orders</b>
The Rehab Guide, Volume 3: Roofs	1
The Rehab Guide, Volume 4: Windows and Doors	1
Building Communities and New Markets for the New Century: 1998 Consolidated Report	1
From Welfare to Work: Using HUD's Programs to Help Families in Transition	1
The Rehab Guide, Volume 6: Kitchens and Baths	1
The Rehab Guide, Volume 8: HVAC/Plumbing	1
The Rehab Guide, Volume 5: Partitions, Ceilings, Floors, and Stairs	1

**Publication Orders by Municipal Governments**

Title	Number of Orders
The Widening Gap: New Findings on Housing Affordability in America	80
The Rehab Guide, Volume 4: Windows and Doors	70
The Rehab Guide, Volume 3: Roofs	69
Cityscape, Volume 4, Issue 2: Racially and Ethnically Diverse Urban Neighborhoods	69
New Markets: The Untapped Retail Buying Power of America's Inner Cities	67
Building Innovation for Homeownership (1998)	57
Now is the Time: Places Left Behind in the New Economy	52
The Rehab Guide, Volume 6: Kitchens and Baths	51
The Rehab Guide, Volume 5: Partitions, Ceilings, Floors, and Stairs	50
The Rehab Guide, Volume 8: HVAC/Plumbing	49
Opting In: Renewing America's Commitment to Affordable Housing	46
Building Communities and New Markets for the New Century: 1998 Consolidated Report	46
American Housing Survey for Metropolitan Areas (1995)	43
Cityscape, Volume 3, Issue 3: Emerging Issues in Urban Development	38
University-Community Partnerships: Current Practices, Volume 3	37
Rental Housing Assistance: The Worsening Crisis—A Report to Congress on Worst Case Need Housing	35
Building Higher Education-Community Development Corporation Partnerships	32
Waiting in Vain: An Update on America's Rental Housing Crisis	29
From Welfare to Work: Using HUD's Programs to Help Families in Transition	22
Cityscape, Volume 3, Issue 1: Ethnicity and Homeownership	18
A Builder's Guide to Marketable, Affordable, Durable, Entry-Level Homes Made to Last	16
Colleges and Communities: Partners in Urban Revitalization	15
University-Community Partnerships: Current Practices, Volume 2	14
Community Colleges and Urban Development (1996)	7
An Introduction to HUD for Institutions of Higher Education (1998)	6

**Publication Orders by Mayors/City Managers**

<b>Title</b>	<b>Number of Orders</b>
Cityscape, Volume 3, Issue 3: Emerging Issues in Urban Development	4
Cityscape, Volume 4, Issue 2: Racially and Ethnically Diverse Urban Neighborhoods	2
Building Higher Education-Community Development Corporation Partnerships	1
University-Community Partnerships: Current Practices, Volume 3	1
The Rehab Guide, Volume 4: Windows and Doors	1
Rental Housing Assistance: The Worsening Crisis—A Report to Congress on Worst Case Need Housing	1
Colleges and Communities: Partners in Urban Revitalization	1
American Housing Survey for Metropolitan Areas (1995)	1



**Publication Orders by Community Development Agencies**

Title	Number of Orders
Building Innovation for Homeownership (1998)	58
New Markets: The Untapped Retail Buying Power of America's Inner Cities	53
The Widening Gap: New Findings on Housing Affordability in America	48
The Rehab Guide, Volume 3: Roofs	47
Cityscape, Volume 4, Issue 2: Racially and Ethnically Diverse Urban Neighborhoods	47
The Rehab Guide, Volume 4 Windows and Doors	42
Building Communities and New Markets for the New Century: 1998 Consolidated Report	39
Building Higher Education-Community Development Corporation Partnerships	37
The Rehab Guide, Volume 6: Kitchens and Baths	33
The Rehab Guide, Volume 8: HVAC/Plumbing	31
The Rehab Guide, Volume 5: Partitions, Ceilings, Floors, and Stairs	30
Now is the Time: Places Left Behind in the New Economy	27
Opting In: Renewing America's Commitment to Affordable Housing	27
Cityscape, Volume 3, Issue 3: Emerging Issues in Urban Development	26
University-Community Partnerships: Current Practices, Volume 3	23
Cityscape, Volume 3, Issue 1: Ethnicity and Homeownership	22
Rental Housing Assistance: The Worsening Crisis—A Report to Congress on Worst Case Need Housing	19
Waiting in Vain: An Update on America's Rental Housing Crisis	18
From Welfare to Work: Using HUD's Programs to Help Families in Transition	14
University-Community Partnerships: Current Practices, Volume 2	12
Colleges and Communities: Partners in Urban Revitalization	11
American Housing Survey for Metropolitan Areas (1995)	11
A Builder's Guide to Marketable, Affordable, Durable, Entry-Level Homes Made to Last	9
Community Colleges and Urban Development (1996)	6
An Introduction to HUD for Institutions of Higher Education (1998)	3

**Publication Orders by University Faculty**

Title	Number of Orders
Building Higher Education-Community Development Corporation Partnerships	223
University-Community Partnerships: Current Practices, Volume 3	216
New Markets: The Untapped Retail Buying Power of America's Inner Cities	156
Now is the Time: Places Left Behind in the New Economy	150
The Widening Gap: New Findings on Housing Affordability in America	131
University-Community Partnerships: Current Practices, Volume 2	127
Community Colleges and Urban Development (1996)	104
Colleges and Communities: Partners in Urban Revitalization	91
Building Communities and New Markets for the New Century: 1998 Consolidated Report	90
Cityscape, Volume 4, Issue 2: Racially and Ethnically Diverse Urban Neighborhoods	82
Opting In: Renewing America's Commitment to Affordable Housing	70
Cityscape, Volume 3, Issue 3: Emerging Issues in Urban Development	62
An Introduction to HUD for Institutions of Higher Education (1998)	62
Rental Housing Assistance: The Worsening Crisis—A Report to Congress on Worst Case Need Housing	60
From Welfare to Work: Using HUD's Programs to Help Families in Transition	42
Cityscape, Volume 3, Issue 1: Ethnicity and Homeownership	41
American Housing Survey for Metropolitan Areas (1995)	37
Waiting in Vain: An Update on America's Rental Housing Crisis	36
The Rehab Guide, Volume 3: Roofs	25
Building Innovation for Homeownership (1998)	23
The Rehab Guide, Volume 4: Windows and Doors	22
The Rehab Guide, Volume 6: Kitchens and Baths	16
The Rehab Guide, Volume 8: HVAC/Plumbing	13
The Rehab Guide, Volume 5: Partitions, Ceilings, Floors, and Stairs	13
A Builder's Guide to Marketable, Affordable, Durable, Entry-Level Homes Made to Last	13

**Publication Orders by University Students**

<b>Title</b>	<b>Number of Orders</b>
The Widening Gap: New Findings on Housing Affordability in America	16
New Markets: The Untapped Retail Buying Power of America's Inner Cities	14
Colleges and Communities: Partners in Urban Revitalization	11
Building Higher Education-Community Development Corporation Partnerships	10
University-Community Partnerships: Current Practices, Volume 3	9
Community Colleges and Urban Development (1996)	9
Waiting in Vain: An Update on America's Rental Housing Crisis	8
Cityscape, Volume 3, Issue 3: Emerging Issues in Urban Development	8
Cityscape, Volume 4, Issue 2: Racially and Ethnically Diverse Urban Neighborhoods	7
An Introduction to HUD for Institutions of Higher Education (1998)	7
Now is the Time: Places Left Behind in the New Economy	6
Building Communities and New Markets for the New Century: 1998 Consolidated Report	5
Rental Housing Assistance: The Worsening Crisis—A Report to Congress on Worst Case Need Housing	5
Opting In: Renewing America's Commitment to Affordable Housing	4
From Welfare to Work: Using HUD's Programs to Help Families in Transition	3
University-Community Partnerships: Current Practices, Volume 2	3
Building Innovation for Homeownership (1998)	2
The Rehab Guide, Volume 4: Windows and Doors	2
American Housing Survey for Metropolitan Areas (1995)	2
A Builder's Guide to Marketable, Affordable, Durable, Entry-Level Homes Made to Last	2
The Rehab Guide, Volume 3: Roofs	1
The Rehab Guide, Volume 6: Kitchens and Baths	1
The Rehab Guide, Volume 8: HVAC/Plumbing	1
The Rehab Guide, Volume 5: Partitions, Ceilings, Floors, and Stairs	1

**Publication Orders by Research Institutes**

Title	Number of Orders
The Widening Gap: New Findings on Housing Affordability in America	28
New Markets: The Untapped Retail Buying Power of America’s Inner Cites	13
Opting In: Renewing America’s Commitment to Affordable Housing	13
Now is the Time: Places Left Behind in the New Economy	12
Building Higher Education-Community Development Corporation Partnerships	11
University-Community Partnerships: Current Practices, Volume 3	10
From Welfare to Work: Using HUD’s Programs to Help Families in Transition	10
Building Communities and New Markets for the New Century: 1998 Consolidated Report	9
A Builder’s Guide to Marketable, Affordable, Durable, Entry-Level Homes Made to Last	9
Cityscape, Volume 4, Issue 2: Racially and Ethnically Diverse Urban Neighborhoods	8
American Housing Survey for Metropolitan Areas (1995)	6
The Rehab Guide, Volume 4: Windows and Doors	5
Building Innovation for Homeownership (1998)	4
Cityscape, Volume 3, Issue 3: Emerging Issues in Urban Development	4
University-Community Partnerships: Current Practices, Volume 2	4
The Rehab Guide, Volume 3: Roofs	3
Rental Housing Assistance: The Worsening Crisis—A Report to Congress on Worst Case Need Housing	3
Colleges and Communities: Partners in Urban Revitalization	3
Cityscape, Volume 3, Issue 1: Ethnicity and Homeownership	3
The Rehab Guide, Volume 6: Kitchens and Baths	2
The Rehab Guide, Volume 5: Partitions, Ceilings, Floors, and Stairs	2
Community Colleges and Urban Development (1996)	2
The Rehab Guide, Volume 8: HVAC/Plumbing	1

**Publication Orders by Libraries/Information Services**

<b>Title</b>	<b>Number of Orders</b>
Community Colleges and Urban Development (1996)	77
University-Community Partnerships: Current Practices, Volume 2	49
Colleges and Communities: Partners in Urban Revitalization	29
Building Higher Education-Community Development Corporation Partnerships	24
American Housing Survey for Metropolitan Areas (1995)	24
Now is the Time: Places Left Behind in the New Economy	21
Cityscape, Volume 4, Issue 2: Racially and Ethnically Diverse Urban Neighborhoods	21
Rental Housing Assistance: The Worsening Crisis—A Report to Congress on Worst Case Need Housing	17
New Markets: The Untapped Retail Buying Power of America’s Inner Cites	16
Cityscape, Volume 3, Issue 3: Emerging Issues in Urban Development	13
University-Community Partnerships: Current Practices, Volume 3	12
The Widening Gap: New Findings on Housing Affordability in America	11
Opting In: Renewing America’s Commitment to Affordable Housing	11
Building Communities and New Markets for the New Century: 1998 Consolidated Report	11
From Welfare to Work: Using HUD’s Programs to Help Families in Transition	11
Cityscape, Volume 3, Issue 1: Ethnicity and Homeownership	11
The Rehab Guide, Volume 4: Windows and Doors	10
The Rehab Guide, Volume 3: Roofs	8
Building Innovation for Homeownership (1998)	6
Waiting in Vain: An Update on America’s Rental Housing Crisis	6
The Rehab Guide, Volume 6: Kitchens and Baths	3
The Rehab Guide, Volume 8: HVAC/Plumbing	3
The Rehab Guide, Volume 5: Partitions, Ceilings, Floors, and Stairs	3
An Introduction to HUD for Institutions of Higher Education (1998)	2
A Builder’s Guide to Marketable, Affordable, Durable, Entry-Level Homes Made to Last	1

**Publication Orders by Real Estate Firms**

<b>Title</b>	<b>Number of Orders</b>
The Rehab Guide, Volume 3: Roofs	14
New Markets: The Untapped Retail Buying Power of America's Inner Cites	12
The Rehab Guide, Volume 4: Windows and Doors	10
Now is the Time: Places Left Behind in the New Economy	9
Building Communities and New Markets for the New Century: 1998 Consolidated Report	8
Opting In: Renewing America's Commitment to Affordable Housing	7
The Widening Gap: New Findings on Housing Affordability in America	6
Building Innovation for Homeownership (1998)	6
The Rehab Guide, Volume 6: Kitchens and Baths	6
Cityscape, Volume 3, Issue 1: Ethnicity and Homeownership	6
Cityscape, Volume 4, Issue 2: Racially and Ethnically Diverse Urban Neighborhoods	5
Waiting in Vain: An Update on America's Rental Housing Crisis	4
The Rehab Guide, Volume 8: HVAC/Plumbing	4
The Rehab Guide, Volume 5: Partitions, Ceilings, Floors, and Stairs	4
A Builder's Guide to Marketable, Affordable, Durable, Entry-Level Homes Made to Last	4
American Housing Survey for Metropolitan Areas (1995)	3
Building Higher Education-Community Development Corporation Partnerships	2
University-Community Partnerships: Current Practices, Volume 3	2
Rental Housing Assistance: The Worsening Crisis—A Report to Congress on Worst Case Need Housing	2
From Welfare to Work: Using HUD's Programs to Help Families in Transition	2
An Introduction to HUD for Institutions of Higher Education (1998)	2
University-Community Partnerships: Current Practices, Volume 2	1
Community Colleges and Urban Development (1996)	1

**Publication Orders by Property Management Firms**

<b>Title</b>	<b>Number of Orders</b>
The Rehab Guide, Volume 4: Windows and Doors	9
Rental Housing Assistance: The Worsening Crisis—A Report to Congress on Worst Case Need Housing	8
New Markets: The Untapped Retail Buying Power of America’s Inner Cites	7
Building Communities and New Markets for the New Century: 1998 Consolidated Report	7
The Rehab Guide, Volume 3: Roofs	6
Opting In: Renewing America’s Commitment to Affordable Housing	5
Now is the Time: Places Left Behind in the New Economy	4
From Welfare to Work: Using HUD’s Programs to Help Families in Transition	4
Waiting in Vain: An Update on America’s Rental Housing Crisis	4
The Widening Gap: New Findings on Housing Affordability in America	3
Building Higher Education-Community Development Corporation Partnerships	3
University-Community Partnerships: Current Practices, Volume 3	3
Building Innovation for Homeownership (1998)	2
The Rehab Guide, Volume 6: Kitchens and Baths	2
The Rehab Guide, Volume 5: Partitions, Ceilings, Floors, and Stairs	2
The Rehab Guide, Volume 8: HVAC/Plumbing	1
Cityscape, Volume 3, Issue 1: Ethnicity and Homeownership	1
American Housing Survey for Metropolitan Areas (1995)	1
Community Colleges and Urban Development (1996)	1
A Builder’s Guide to Marketable, Affordable, Durable, Entry-Level Homes Made to Last	1

### Publication Orders by Planning Firms

Title	Number of Orders
The Widening Gap: New Findings on Housing Affordability in America	7
New Markets: The Untapped Retail Buying Power of America's Inner Cities	6
Building Innovation for Homeownership (1998)	5
Cityscape, Volume 4, Issue 2: Racially and Ethnically Diverse Urban Neighborhoods	5
Cityscape, Volume 3, Issue 3: Emerging Issues in Urban Development	5
Colleges and Communities: Partners in Urban Revitalization	4
American Housing Survey for Metropolitan Areas (1995)	4
Building Higher Education-Community Development Corporation Partnerships	3
From Welfare to Work: Using HUD's Programs to Help Families in Transition	3
The Rehab Guide, Volume 3: Roofs	2
University-Community Partnerships: Current Practices, Volume 3	2
The Rehab Guide, Volume 4: Windows and Doors	2
Opting In: Renewing America's Commitment to Affordable Housing	2
Building Communities and New Markets for the New Century: 1998 Consolidated Report	2
The Rehab Guide, Volume 6: Kitchens and Baths	2
The Rehab Guide, Volume 8: HVAC/Plumbing	2
The Rehab Guide, Volume 5: Partitions, Ceilings, Floors, and Stairs	2
Now is the Time: Places Left Behind in the New Economy	1
Rental Housing Assistance: The Worsening Crisis—A Report to Congress on Worst Case Need Housing	1
University-Community Partnerships: Current Practices, Volume 2	1



**Publication Orders by Law Firms**

Title	Number of Orders
New Markets: The Untapped Retail Buying Power of America's Inner Cities	12
Rental Housing Assistance: The Worsening Crisis—A Report to Congress on Worst Case Need Housing	11
Waiting in Vain: An Update on America's Rental Housing Crisis	10
Opting In: Renewing America's Commitment to Affordable Housing	9
The Widening Gap: New Findings on Housing Affordability in America	7
Now is the Time: Places Left Behind in the New Economy	7
Building Communities and New Markets for the New Century: 1998 Consolidated Report	6
Cityscape, Volume 4, Issue 2: Racially and Ethnically Diverse Urban Neighborhoods	6
Building Higher Education-Community Development Corporation Partnerships	4
Cityscape, Volume 3, Issue 1: Ethnicity and Homeownership	4
Building Innovation for Homeownership (1998)	3
University-Community Partnerships: Current Practices, Volume 3	3
Cityscape, Volume 3, Issue 3: Emerging Issues in Urban Development	3
Colleges and Communities: Partners in Urban Revitalization	3
From Welfare to Work: Using HUD's Programs to Help Families in Transition	2
The Rehab Guide, Volume 6: Kitchens and Baths	2
The Rehab Guide, Volume 8: HVAC/Plumbing	2
The Rehab Guide, Volume 5: Partitions, Ceilings, Floors, and Stairs	2
A Builder's Guide to Marketable, Affordable, Durable, Entry-Level Homes Made to Last	2
The Rehab Guide, Volume 3: Roofs	1
The Rehab Guide, Volume 4: Windows and Doors	1
American Housing Survey for Metropolitan Areas (1995)	1
An Introduction to HUD for Institutions of Higher Education (1998)	1

**Publication Orders by Development Firms**

Title	Number of Orders
New Markets: The Untapped Retail Buying Power of America's Inner Cities	22
Opting In: Renewing America's Commitment to Affordable Housing	20
The Widening Gap: New Findings on Housing Affordability in America	15
Now is the Time: Places Left Behind in the New Economy	14
Building Innovation for Homeownership (1998)	13
Building Communities and New Markets for the New Century: 1998 Consolidated Report	11
The Rehab Guide, Volume 3: Roofs	10
Building Higher Education-Community Development Corporation Partnerships	9
The Rehab Guide, Volume 4: Windows and Doors	8
Rental Housing Assistance: The Worsening Crisis—A Report to Congress on Worst Case Need Housing	8
Waiting in Vain: An Update on America's Rental Housing Crisis	7
A Builder's Guide to Marketable, Affordable, Durable, Entry-Level Homes Made to Last	6
University-Community Partnerships: Current Practices, Volume 3	4
From Welfare to Work: Using HUD's Programs to Help Families in Transition	3
Cityscape, Volume 3, Issue 3: Emerging Issues in Urban Development	3
Colleges and Communities: Partners in Urban Revitalization	2
American Housing Survey for Metropolitan Areas (1995)	1
The Rehab Guide, Volume 8: HVAC/Plumbing	1
The Rehab Guide, Volume 5: Partitions, Ceilings, Floors, and Stairs	1
The Rehab Guide, Volume 6: Kitchens and Baths	1
Cityscape, Volume 3, Issue 1: Ethnicity and Homeownership	1
An Introduction to HUD for Institutions of Higher Education (1998)	1
University-Community Partnerships: Current Practices, Volume 2	1
Community Colleges and Urban Development (1996)	1

**Publication Orders by Contractors**

<b>Title</b>	<b>Number of Orders</b>
The Rehab Guide, Volume 3: Roofs	7
The Rehab Guide, Volume 6: Kitchens and Baths	4
The Rehab Guide, Volume 8: HVAC/Plumbing	4
The Rehab Guide, Volume 5: Partitions, Ceilings, Floors, and Stairs	4
Building Innovation for Homeownership (1998)	3
Building Communities and New Markets for the New Century: 1998 Consolidated Report	3
Now is the Time: Places Left Behind in the New Economy	2
The Rehab Guide, Volume 4: Windows and Doors	2
Opting In: Renewing America's Commitment to Affordable Housing	2
New Markets: The Untapped Retail Buying Power of America's Inner Cities	1
Building Higher Education-Community Development Corporation Partnerships	1
University-Community Partnerships: Current Practices, Volume 3	1
Waiting in Vain: An Update on America's Rental Housing Crisis	1

### Publication Orders by Consulting Firms

Title	Number of Orders
New Markets: The Untapped Retail Buying Power of America's Inner Cities	35
Building Communities and New Markets for the New Century: 1998 Consolidated Report	33
Opting In: Renewing America's Commitment to Affordable Housing	23
The Rehab Guide, Volume 3: Roofs	22
The Rehab Guide, Volume 4: Windows and Doors	21
The Widening Gap: New Findings on Housing Affordability in America	19
University-Community Partnerships: Current Practices, Volume 3	19
Rental Housing Assistance: The Worsening Crisis—A Report to Congress on Worst Case Need Housing	18
Now is the Time: Places Left Behind in the New Economy	17
From Welfare to Work: Using HUD's Programs to Help Families in Transition	16
The Rehab Guide, Volume 6: Kitchens and Baths	16
The Rehab Guide, Volume 8: HVAC/Plumbing	16
Cityscape, Volume 4, Issue 2: Racially and Ethnically Diverse Urban Neighborhoods	15
The Rehab Guide, Volume 5: Partitions, Ceilings, Floors, and Stairs	15
Building Innovation for Homeownership (1998)	12
Building Higher Education-Community Development Corporation Partnerships	11
Waiting in Vain: An Update on America's Rental Housing Crisis	10
Cityscape, Volume 3, Issue 1: Ethnicity and Homeownership	9
American Housing Survey for Metropolitan Areas (1995)	9
Cityscape, Volume 3, Issue 3: Emerging Issues in Urban Development	8
Colleges and Communities: Partners in Urban Revitalization	5
University-Community Partnerships: Current Practices, Volume 2	3
Community Colleges and Urban Development (1996)	2
An Introduction to HUD for Institutions of Higher Education (1998)	2
A Builder's Guide to Marketable, Affordable, Durable, Entry-Level Homes Made to Last	2

**Publication Orders by Construction Firms**

<b>Title</b>	<b>Number of Orders</b>
Building Innovation for Homeownership (1998)	47
The Rehab Guide, Volume 3: Roofs	18
The Rehab Guide, Volume 4: Windows and Doors	17
Building Communities and New Markets for the New Century: 1998 Consolidated Report	13
A Builder's Guide to Marketable, Affordable, Durable, Entry-Level Homes Made to Last	13
Now is the Time: Places Left Behind in the New Economy	8
University-Community Partnerships: Current Practices, Volume 3	7
The Rehab Guide, Volume 6: Kitchens and Baths	7
The Rehab Guide, Volume 8: HVAC/Plumbing	7
New Markets: The Untapped Retail Buying Power of America's Inner Cities	6
Building Higher Education-Community Development Corporation Partnerships	6
Opting In: Renewing America's Commitment to Affordable Housing	6
The Rehab Guide, Volume 5: Partitions, Ceilings, Floors, and Stairs	6
Waiting in Vain: An Update on America's Rental Housing Crisis	3
Cityscape, Volume 3, Issue 3: Emerging Issues in Urban Development	3
Cityscape, Volume 3, Issue 1: Ethnicity and Homeownership	3
Rental Housing Assistance: The Worsening Crisis—A Report to Congress on Worst Case Need Housing	2
From Welfare to Work: Using HUD's Programs to Help Families in Transition	2
Colleges and Communities: Partners in Urban Revitalization	2
Cityscape, Volume 4, Issue 2: Racially and Ethnically Diverse Urban Neighborhoods	1
American Housing Survey for Metropolitan Areas (1995)	1
Community Colleges and Urban Development (1996)	1

### Publication Orders by Architects and Engineers

Title	Number of Orders
The Rehab Guide, Volume 3: Roofs	57
The Rehab Guide, Volume 4: Windows and Doors	49
Building Innovation for Homeownership (1998)	44
The Rehab Guide, Volume 6: Kitchens and Baths	34
The Rehab Guide, Volume 8: HVAC/Plumbing	34
The Rehab Guide, Volume 5: Partitions, Ceilings, Floors, and Stairs	33
Building Communities and New Markets for the New Century: 1998 Consolidated Report	20
Cityscape, Volume 4, Issue 2: Racially and Ethnically Diverse Urban Neighborhoods	15
University-Community Partnerships: Current Practices, Volume 3	14
A Builder's Guide to Marketable, Affordable, Durable, Entry-Level Homes Made to Last	12
Now is the Time: Places Left Behind in the New Economy	8
Opting In: Renewing America's Commitment to Affordable Housing	7
New Markets: The Untapped Retail Buying Power of America's Inner Cities	6
Rental Housing Assistance: The Worsening Crisis—A Report to Congress on Worst Case Need Housing	4
Cityscape, Volume 3, Issue 3: Emerging Issues in Urban Development	4
The Widening Gap: New Findings on Housing Affordability in America	3
Building Higher Education-Community Development Corporation Partnerships	3
American Housing Survey for Metropolitan Areas (1995)	3
Colleges and Communities: Partners in Urban Revitalization	2
University-Community Partnerships: Current Practices, Volume 2	2

**Publication Orders by Homeless Shelters/Transitional Housing Providers**

Title	Number of Orders
The Widening Gap: New Findings on Housing Affordability in America	10
Rental Housing Assistance: The Worsening Crisis—A Report to Congress on Worst Case Need Housing	5
Building Communities and New Markets for the New Century: 1998 Consolidated Report	5
From Welfare to Work: Using HUD's Programs to Help Families in Transition	4
Building Innovation for Homeownership (1998)	3
University-Community Partnerships: Current Practices, Volume 3	3
Waiting in Vain: An Update on America's Rental Housing Crisis	2
Building Higher Education-Community Development Corporation Partnerships	2
Cityscape, Volume 4, Issue 2: Racially and Ethnically Diverse Urban Neighborhoods	1
The Rehab Guide, Volume 8: HVAC/Plumbing	1
The Rehab Guide, Volume 5: Partitions, Ceilings, Floors, and Stairs	1
The Rehab Guide, Volume 6: Kitchens and Baths	1
Community Colleges and Urban Development (1996)	1
Cityscape, Volume 3, Issue 3: Emerging Issues in Urban Development	1
Colleges and Communities: Partners in Urban Revitalization	1

**Publication Orders by Community-Based Economic Development Organizations**

Title	Number of Orders
New Markets: The Untapped Retail Buying Power of America’s Inner Cities	18
Building Innovation for Homeownership (1998)	12
The Widening Gap: New Findings on Housing Affordability in America	10
Rental Housing Assistance: The Worsening Crisis—A Report to Congress on Worst Case Need Housing	8
Building Communities and New Markets for the New Century: 1998 Consolidated Report	6
Now is the Time: Places Left Behind in the New Economy	5
The Rehab Guide, Volume 6: Kitchens and Baths	4
The Rehab Guide, Volume 8: HVAC/Plumbing	4
The Rehab Guide, Volume 5: Partitions, Ceilings, Floors, and Stairs	4
Building Higher Education-Community Development Corporation Partnerships	4
From Welfare to Work: Using HUD’s Programs to Help Families in Transition	3
Cityscape, Volume 3, Issue 1: Ethnicity and Homeownership	3
The Rehab Guide, Volume 3: Roofs	3
The Rehab Guide, Volume 4: Windows and Doors	3
Cityscape, Volume 4, Issue 2: Racially and Ethnically Diverse Urban Neighborhoods	3
University-Community Partnerships: Current Practices, Volume 3	3
Cityscape, Volume 3, Issue 3: Emerging Issues in Urban Development	3
Colleges and Communities: Partners in Urban Revitalization	3
Community Colleges and Urban Development (1996)	2
Opting In: Renewing America’s Commitment to Affordable Housing	2
American Housing Survey for Metropolitan Areas (1995)	2
Waiting in Vain: An Update on America’s Rental Housing Crisis	1
An Introduction to HUD for Institutions of Higher Education (1998)	1
A Builder’s Guide to Marketable, Affordable, Durable, Entry-Level Homes Made to Last	1
University-Community Partnerships: Current Practices, Volume 2	1



**Publication Orders by Community-Based Housing Organizations**

Title	Number of Orders
The Widening Gap: New Findings on Housing Affordability in America	28
Building Innovation for Homeownership (1998)	25
The Rehab Guide, Volume 4: Windows and Doors	20
Building Communities and New Markets for the New Century: 1998 Consolidated Report	16
Rental Housing Assistance: The Worsening Crisis—A Report to Congress on Worst Case Need Housing	15
Opting In: Renewing America’s Commitment to Affordable Housing	14
The Rehab Guide, Volume 3: Roofs	13
New Markets: The Untapped Retail Buying Power of America’s Inner Cities	11
Now is the Time: Places Left Behind in the New Economy	11
Building Higher Education-Community Development Corporation Partnerships	11
University-Community Partnerships: Current Practices, Volume 3	10
The Rehab Guide, Volume 6: Kitchens and Baths	9
The Rehab Guide, Volume 8: HVAC/Plumbing	9
Cityscape, Volume 3, Issue 3: Emerging Issues in Urban Development	9
Waiting in Vain: An Update on America’s Rental Housing Crisis	9
The Rehab Guide, Volume 5: Partitions, Ceilings, Floors, and Stairs	8
Cityscape, Volume 3, Issue 1: Ethnicity and Homeownership	8
From Welfare to Work: Using HUD’s Programs to Help Families in Transition	7
Cityscape, Volume 4, Issue 2: Racially and Ethnically Diverse Urban Neighborhoods	6
A Builder’s Guide to Marketable, Affordable, Durable, Entry-Level Homes Made to Last	6
Colleges and Communities: Partners in Urban Revitalization	3
American Housing Survey for Metropolitan Areas (1995)	3
Community Colleges and Urban Development (1996)	2
An Introduction to HUD for Institutions of Higher Education (1998)	1
University-Community Partnerships: Current Practices, Volume 2	1

**Publication Orders by Public/Indian Housing Agencies**

Title	Number of Orders
From Welfare to Work: Using HUD's Programs to Help Families in Transition	68
The Rehab Guide, Volume 4: Windows and Doors	64
The Rehab Guide, Volume 3: Roofs	62
The Rehab Guide, Volume 6: Kitchens and Baths	56
The Rehab Guide, Volume 8: HVAC/Plumbing	54
Rental Housing Assistance: The Worsening Crisis—A Report to Congress on Worst Case Need Housing	50
The Rehab Guide, Volume 5: Partitions, Ceilings, Floors, and Stairs	49
Building Innovation for Homeownership (1998)	46
The Widening Gap: New Findings on Housing Affordability in America	44
Opting In: Renewing America's Commitment to Affordable Housing	39
Cityscape, Volume 4, Issue 2: Racially and Ethnically Diverse Urban Neighborhoods	36
Building Communities and New Markets for the New Century: 1998 Consolidated Report	33
Cityscape, Volume 3, Issue 3: Emerging Issues in Urban Development	32
University-Community Partnerships: Current Practices, Volume 3	30
Cityscape, Volume 3, Issue 1: Ethnicity and Homeownership	30
New Markets: The Untapped Retail Buying Power of America's Inner Cities	29
Now is the Time: Places Left Behind in the New Economy	29
American Housing Survey for Metropolitan Areas (1995)	28
Building Higher Education-Community Development Corporation Partnerships	24
Waiting in Vain: An Update on America's Rental Housing Crisis	15
Colleges and Communities: Partners in Urban Revitalization	15
University-Community Partnerships: Current Practices, Volume 2	13
A Builder's Guide to Marketable, Affordable, Durable, Entry-Level Homes Made to Last	13
Community Colleges and Urban Development (1996)	6
An Introduction to HUD for Institutions of Higher Education (1998)	2

**Publication Orders by Low-Income Housing Providers**

<b>Title</b>	<b>Number of Orders</b>
Building Innovation for Homeownership (1998)	31
The Widening Gap: New Findings on Housing Affordability in America	18
Opting In: Renewing America's Commitment to Affordable Housing	15
Now is the Time: Places Left Behind in the New Economy	13
The Rehab Guide, Volume 6: Kitchens and Baths	13
The Rehab Guide, Volume 8: HVAC/Plumbing	13
The Rehab Guide, Volume 5: Partitions, Ceilings, Floors, and Stairs	13
The Rehab Guide, Volume 3: Roofs	12
Rental Housing Assistance: The Worsening Crisis—A Report to Congress on Worst Case Need Housing	12
Waiting in Vain: An Update on America's Rental Housing Crisis	10
The Rehab Guide, Volume 4: Windows and Doors	10
Building Communities and New Markets for the New Century: 1998 Consolidated Report	10
Cityscape, Volume 3, Issue 1: Ethnicity and Homeownership	9
Building Higher Education-Community Development Corporation Partnerships	7
Cityscape, Volume 4, Issue 2: Racially and Ethnically Diverse Urban Neighborhoods	7
University-Community Partnerships: Current Practices, Volume 3	6
A Builder's Guide to Marketable, Affordable, Durable, Entry-Level Homes Made to Last	5
New Markets: The Untapped Retail Buying Power of America's Inner Cities	4
From Welfare to Work: Using HUD's Programs to Help Families in Transition	4
American Housing Survey for Metropolitan Areas (1995)	4
Cityscape, Volume 3, Issue 3: Emerging Issues in Urban Development	2
Colleges and Communities: Partners in Urban Revitalization	2
University-Community Partnerships: Current Practices, Volume 2	2

**Publication Orders by Resident Management Corporations**

<b>Title</b>	<b>Number of Orders</b>
Rental Housing Assistance: The Worsening Crisis—A Report to Congress on Worst Case Need Housing	1
Colleges and Communities: Partners in Urban Revitalization	1

**Publication Orders by HUD Headquarters**

<b>Title</b>	<b>Number of Orders</b>
Now is the Time: Places Left Behind in the New Economy	23
Colleges and Communities: Partners in Urban Revitalization	20
American Housing Survey for Metropolitan Areas (1995)	18
Cityscape, Volume 3, Issue 3: Emerging Issues in Urban Development	18
From Welfare to Work: Using HUD's Programs to Help Families in Transition	16
New Markets: The Untapped Retail Buying Power of America's Inner Cities	15
Waiting in Vain: An Update on America's Rental Housing Crisis	15
An Introduction to HUD for Institutions of Higher Education (1998)	14
Cityscape, Volume 3, Issue 1: Ethnicity and Homeownership	13
University-Community Partnerships: Current Practices, Volume 2	12
Opting In: Renewing America's Commitment to Affordable Housing	11
Building Innovation for Homeownership (1998)	11
The Rehab Guide, Volume 3: Roofs	7
Building Communities and New Markets for the New Century: 1998 Consolidated Report	7
Rental Housing Assistance: The Worsening Crisis—A Report to Congress on Worst Case Need Housing	6
Building Higher Education-Community Development Corporation Partnerships	6
A Builder's Guide to Marketable, Affordable, Durable, Entry-Level Homes Made to Last	5
Community Colleges and Urban Development (1996)	5
The Rehab Guide, Volume 4: Windows and Doors	4
Cityscape, Volume 4, Issue 2: Racially and Ethnically Diverse Urban Neighborhoods	4
The Rehab Guide, Volume 8: HVAC/Plumbing	4
The Rehab Guide, Volume 5: Partitions, Ceilings, Floors, and Stairs	4
The Rehab Guide, Volume 6: Kitchens and Baths	4
The Widening Gap: New Findings on Housing Affordability in America	3
University-Community Partnerships: Current Practices, Volume 3	3

**Publication Orders by HUD Regional/Area Offices**

Title	Number of Orders
The Widening Gap: New Findings on Housing Affordability in America	77
New Markets: The Untapped Retail Buying Power of America's Inner Cities	54
The Rehab Guide, Volume 3: Roofs	54
Colleges and Communities: Partners in Urban Revitalization	52
From Welfare to Work: Using HUD's Programs to Help Families in Transition	51
The Rehab Guide, Volume 4: Windows and Doors	46
Building Higher Education-Community Development Corporation Partnerships	39
Cityscape, Volume 3, Issue 3: Emerging Issues in Urban Development	33
Building Innovation for Homeownership (1998)	26
Waiting in Vain: An Update on America's Rental Housing Crisis	24
Building Communities and New Markets for the New Century: 1998 Consolidated Report	24
University-Community Partnerships: Current Practices, Volume 3	24
Now is the Time: Places Left Behind in the New Economy	23
A Builder's Guide to Marketable, Affordable, Durable, Entry-Level Homes Made to Last	23
An Introduction to HUD for Institutions of Higher Education (1998)	22
University-Community Partnerships: Current Practices, Volume 2	21
The Rehab Guide, Volume 6: Kitchens and Baths	21
The Rehab Guide, Volume 5: Partitions, Ceilings, Floors, and Stairs	20
The Rehab Guide, Volume 8: HVAC/Plumbing	17
Opting In: Renewing America's Commitment to Affordable Housing	14
Cityscape, Volume 4, Issue 2: Racially and Ethnically Diverse Urban Neighborhoods	14
Rental Housing Assistance: The Worsening Crisis—A Report to Congress on Worst Case Need Housing	13
Community Colleges and Urban Development (1996)	11
Cityscape, Volume 3, Issue 1: Ethnicity and Homeownership	8
American Housing Survey for Metropolitan Areas (1995)	6

**Publication Orders by Non-HUD Federal Agencies**

Title	Number of Orders
The Widening Gap: New Findings on Housing Affordability in America	21
New Markets: The Untapped Retail Buying Power of America's Inner Cities	21
American Housing Survey for Metropolitan Areas (1995)	11
Building Communities and New Markets for the New Century: 1998 Consolidated Report	11
Now is the Time: Places Left Behind in the New Economy	9
The Rehab Guide, Volume 4: Windows and Doors	8
Opting In: Renewing America's Commitment to Affordable Housing	7
Cityscape, Volume 3, Issue 1: Ethnicity and Homeownership	7
Waiting in Vain: An Update on America's Rental Housing Crisis	5
The Rehab Guide, Volume 3: Roofs	4
Rental Housing Assistance: The Worsening Crisis—A Report to Congress on Worst Case Need Housing	4
Building Higher Education-Community Development Corporation Partnerships	4
Building Innovation for Homeownership (1998)	3
From Welfare to Work: Using HUD's Programs to Help Families in Transition	3
University-Community Partnerships: Current Practices, Volume 3	3
Colleges and Communities: Partners in Urban Revitalization	3
Cityscape, Volume 3, Issue 3: Emerging Issues in Urban Development	2
Cityscape, Volume 4, Issue 2: Racially and Ethnically Diverse Urban Neighborhoods	2
The Rehab Guide, Volume 8: HVAC/Plumbing	1
The Rehab Guide, Volume 5: Partitions, Ceilings, Floors, and Stairs	1
The Rehab Guide, Volume 6: Kitchens and Baths	1
A Builder's Guide to Marketable, Affordable, Durable, Entry-Level Homes Made to Last	1
Community Colleges and Urban Development (1996)	1

**Publication Orders by Congressional Offices**

<b>Title</b>	<b>Number of Orders</b>
New Markets: The Untapped Retail Buying Power of America's Inner Cities	1
Now is the Time: Places Left Behind in the New Economy	1
From Welfare to Work: Using HUD's Programs to Help Families in Transition	1



**Publication Orders by Financial Institutions**

Title	Number of Orders
New Markets: The Untapped Retail Buying Power of America's Inner Cities	40
The Widening Gap: New Findings on Housing Affordability in America	31
Opting In: Renewing America's Commitment to Affordable Housing	25
Cityscape, Volume 3, Issue 1: Ethnicity and Homeownership	25
Now is the Time: Places Left Behind in the New Economy	21
Building Innovation for Homeownership (1998)	15
Cityscape, Volume 3, Issue 3: Emerging Issues in Urban Development	15
Cityscape, Volume 4, Issue 2: Racially and Ethnically Diverse Urban Neighborhoods	15
Building Communities and New Markets for the New Century: 1998 Consolidated Report	14
Waiting in Vain: An Update on America's Rental Housing Crisis	12
American Housing Survey for Metropolitan Areas (1995)	11
From Welfare to Work: Using HUD's Programs to Help Families in Transition	10
Rental Housing Assistance: The Worsening Crisis—A Report to Congress on Worst Case Need Housing	9
University-Community Partnerships: Current Practices, Volume 3	7
The Rehab Guide, Volume 8: HVAC/Plumbing	7
The Rehab Guide, Volume 5: Partitions, Ceilings, Floors, and Stairs	7
The Rehab Guide, Volume 6: Kitchens and Baths	7
Building Higher Education-Community Development Corporation Partnerships	6
Colleges and Communities: Partners in Urban Revitalization	6
The Rehab Guide, Volume 3: Roofs	4
A Builder's Guide to Marketable, Affordable, Durable, Entry-Level Homes Made to Last	4
Community Colleges and Urban Development (1996)	4
An Introduction to HUD for Institutions of Higher Education (1998)	3
University-Community Partnerships: Current Practices, Volume 2	2
The Rehab Guide, Volume 4: Windows and Doors	2

**Publication Orders by Professional Trade Associations**

Title	Number of Orders
New Markets: The Untapped Retail Buying Power of America’s Inner Cites	6
Cityscape, Volume 3, Issue 1: Ethnicity and Homeownership	6
Building Innovation for Homeownership (1998)	6
Now is the Time: Places Left Behind in the New Economy	5
Opting In: Renewing America’s Commitment to Affordable Housing	4
Cityscape, Volume 3, Issue 3: Emerging Issues in Urban Development	4
American Housing Survey for Metropolitan Areas (1995)	4
The Widening Gap: New Findings on Housing Affordability in America	3
The Rehab Guide, Volume 3: Roofs	3
Rental Housing Assistance: The Worsening Crisis—A Report to Congress on Worst Case Need Housing	3
From Welfare to Work: Using HUD’s Programs to Help Families in Transition	3
University-Community Partnerships: Current Practices, Volume 3	2
Cityscape, Volume 4, Issue 2: Racially and Ethnically Diverse Urban Neighborhoods	2
Waiting in Vain: An Update on America’s Rental Housing Crisis	2
University-Community Partnerships: Current Practices, Volume 2	2
Community Colleges and Urban Development (1996)	2
Building Higher Education-Community Development Corporation Partnerships	1
Building Communities and New Markets for the New Century: 1998 Consolidated Report	1
The Rehab Guide, Volume 6: Kitchens and Baths	1
The Rehab Guide, Volume 8: HVAC/Plumbing	1
The Rehab Guide, Volume 5: Partitions, Ceilings, Floors, and Stairs	1
Colleges and Communities: Partners in Urban Revitalization	1
An Introduction to HUD for Institutions of Higher Education (1998)	1
A Builder’s Guide to Marketable, Affordable, Durable, Entry-Level Homes Made to Last	1

**Publication Orders by Private Industry Councils**

<b>Title</b>	<b>Number of Orders</b>
Cityscape, Volume 3, Issue 1: Ethnicity and Homeownership	3
Now is the Time: Places Left Behind in the New Economy	1
University-Community Partnerships: Current Practices, Volume 3	1
Rental Housing Assistance: The Worsening Crisis—A Report to Congress on Worst Case Need Housing	1
From Welfare to Work: Using HUD's Programs to Help Families in Transition	1
A Builder's Guide to Marketable, Affordable, Durable, Entry-Level Homes Made to Last	1

**Publication Orders by Social Service Agencies**

Title	Number of Orders
The Widening Gap: New Findings on Housing Affordability in America	37
New Markets: The Untapped Retail Buying Power of America’s Inner Cites	36
Rental Housing Assistance: The Worsening Crisis—A Report to Congress on Worst Case Need Housing	23
From Welfare to Work: Using HUD’s Programs to Help Families in Transition	18
Building Higher Education-Community Development Corporation Partnerships	16
Building Communities and New Markets for the New Century: 1998 Consolidated Report	15
Opting In: Renewing America’s Commitment to Affordable Housing	13
Building Innovation for Homeownership (1998)	12
Now is the Time: Places Left Behind in the New Economy	12
University-Community Partnerships: Current Practices, Volume 3	12
The Rehab Guide, Volume 8: HVAC/Plumbing	12
Waiting in Vain: An Update on America’s Rental Housing Crisis	10
The Rehab Guide, Volume 4: Windows and Doors	4
Cityscape, Volume 3, Issue 1: Ethnicity and Homeownership	4
Cityscape, Volume 4, Issue 2: Racially and Ethnically Diverse Urban Neighborhoods	3
The Rehab Guide, Volume 6: Kitchens and Baths	3
The Rehab Guide, Volume 5: Partitions, Ceilings, Floors, and Stairs	3
American Housing Survey for Metropolitan Areas (1995)	3
An Introduction to HUD for Institutions of Higher Education (1998)	3
The Rehab Guide, Volume 3: Roofs	2
Colleges and Communities: Partners in Urban Revitalization	2
Cityscape, Volume 3, Issue 3: Emerging Issues in Urban Development	1
University-Community Partnerships: Current Practices, Volume 2	1
Community Colleges and Urban Development (1996)	1
A Builder’s Guide to Marketable, Affordable, Durable, Entry-Level Homes Made to Last	1

**Publication Orders by Individuals/Consumers**

Title	Number of Orders
Now is the Time: Places Left Behind in the New Economy	17
Building Communities and New Markets for the New Century: 1998 Consolidated Report	15
Building Innovation for Homeownership (1998)	15
Opting In: Renewing America's Commitment to Affordable Housing	15
New Markets: The Untapped Retail Buying Power of America's Inner Cities	12
The Rehab Guide, Volume 4: Windows and Doors	10
Waiting in Vain: An Update on America's Rental Housing Crisis	9
The Rehab Guide, Volume 6: Kitchens and Baths	9
Building Higher Education-Community Development Corporation Partnerships	7
The Rehab Guide, Volume 3: Roofs	7
The Widening Gap: New Findings on Housing Affordability in America	6
University-Community Partnerships: Current Practices, Volume 3	6
The Rehab Guide, Volume 8: HVAC/Plumbing	6
The Rehab Guide, Volume 5: Partitions, Ceilings, Floors, and Stairs	6
Colleges and Communities: Partners in Urban Revitalization	6
An Introduction to HUD for Institutions of Higher Education (1998)	5
Rental Housing Assistance: The Worsening Crisis—A Report to Congress on Worst Case Need Housing	4
From Welfare to Work: Using HUD's Programs to Help Families in Transition	4
Community Colleges and Urban Development (1996)	4
Cityscape, Volume 3, Issue 1: Ethnicity and Homeownership	3
American Housing Survey for Metropolitan Areas (1995)	3
A Builder's Guide to Marketable, Affordable, Durable, Entry-Level Homes Made to Last	3
Cityscape, Volume 4, Issue 2: Racially and Ethnically Diverse Urban Neighborhoods	2
Cityscape, Volume 3, Issue 3: Emerging Issues in Urban Development	2
University-Community Partnerships: Current Practices, Volume 2	2

### Publication Orders by Public Interest Groups

Title	Number of Orders
The Widening Gap: New Findings on Housing Affordability in America	12
Opting In: Renewing America's Commitment to Affordable Housing	9
Building Higher Education-Community Development Corporation Partnerships	7
New Markets: The Untapped Retail Buying Power of America's Inner Cities	7
Rental Housing Assistance: The Worsening Crisis—A Report to Congress on Worst Case Need Housing	7
Building Innovation for Homeownership (1998)	5
Now is the Time: Places Left Behind in the New Economy	5
University-Community Partnerships: Current Practices, Volume 3	5
Building Communities and New Markets for the New Century: 1998 Consolidated Report	5
Cityscape, Volume 4, Issue 2: Racially and Ethnically Diverse Urban Neighborhoods	3
From Welfare to Work: Using HUD's Programs to Help Families in Transition	3
Waiting in Vain: An Update on America's Rental Housing Crisis	3
The Rehab Guide, Volume 4: Windows and Doors	2
The Rehab Guide, Volume 6: Kitchens and Baths	2
The Rehab Guide, Volume 8: HVAC/Plumbing	2
The Rehab Guide, Volume 5: Partitions, Ceilings, Floors, and Stairs	2
Cityscape, Volume 3, Issue 1: Ethnicity and Homeownership	2
American Housing Survey for Metropolitan Areas (1995)	2
The Rehab Guide, Volume 3: Roofs	1
Cityscape, Volume 3, Issue 3: Emerging Issues in Urban Development	1
An Introduction to HUD for Institutions of Higher Education (1998)	1
A Builder's Guide to Marketable, Affordable, Durable, Entry-Level Homes Made to Last	1

**Publication Orders by Media**

Title	Number of Orders
The Widening Gap: New Findings on Housing Affordability in America	6
The Rehab Guide, Volume 3: Roofs	5
New Markets: The Untapped Retail Buying Power of America's Inner Cities	3
Now is the Time: Places Left Behind in the New Economy	3
The Rehab Guide, Volume 4: Windows and Doors	3
Building Communities and New Markets for the New Century: 1998 Consolidated Report	3
Rental Housing Assistance: The Worsening Crisis—A Report to Congress on Worst Case Need Housing	3
Waiting in Vain: An Update on America's Rental Housing Crisis	3
Cityscape, Volume 4, Issue 2: Racially and Ethnically Diverse Urban Neighborhoods	2
Opting In: Renewing America's Commitment to Affordable Housing	2
The Rehab Guide, Volume 6: Kitchens and Baths	2
The Rehab Guide, Volume 8: HVAC/Plumbing	2
The Rehab Guide, Volume 5: Partitions, Ceilings, Floors, and Stairs	2
University-Community Partnerships: Current Practices, Volume 3	2
Building Higher Education-Community Development Corporation Partnerships	1
American Housing Survey for Metropolitan Areas (1995)	1

**Publication Orders by Foreign Governments**

Title	Number of Orders
Building Innovation for Homeownership (1998)	3
Cityscape, Volume 3, Issue 1: Ethnicity and Homeownership	2
The Rehab Guide, Volume 3: Roofs	2
Community Colleges and Urban Development (1996)	2
New Markets: The Untapped Retail Buying Power of America's Inner Cities	1
Now is the Time: Places Left Behind in the New Economy	1
Cityscape, Volume 3, Issue 3: Emerging Issues in Urban Development	1
American Housing Survey for Metropolitan Areas (1995)	1
From Welfare to Work: Using HUD's Programs to Help Families in Transition	1
University-Community Partnerships: Current Practices, Volume 3	1
Building Higher Education-Community Development Corporation Partnerships	1
Colleges and Communities: Partners in Urban Revitalization	1
The Rehab Guide, Volume 4: Windows and Doors	1



**Publication Orders by Unknown**

<b>Title</b>	<b>Number of Orders</b>
Building Innovation for Homeownership (1998)	555
New Markets: The Untapped Retail Buying Power of America's Inner Cities	365
The Widening Gap: New Findings on Housing Affordability in America	362
Now is the Time: Places Left Behind in the New Economy	231
The Rehab Guide, Volume 3: Roofs	210
The Rehab Guide, Volume 4: Windows and Doors	205
Waiting in Vain: An Update on America's Rental Housing Crisis	195
Opting In: Renewing America's Commitment to Affordable Housing	188
Rental Housing Assistance: The Worsening Crisis—A Report to Congress on Worst Case Need Housing	176
University-Community Partnerships: Current Practices, Volume 3	175
Building Higher Education-Community Development Corporation Partnerships	158
The Rehab Guide, Volume 6: Kitchens and Baths	134
Building Communities and New Markets for the New Century: 1998 Consolidated Report	132
The Rehab Guide, Volume 5: Partitions, Ceilings, Floors, and Stairs	125
The Rehab Guide, Volume 8: HVAC/Plumbing	122
Cityscape, Volume 4, Issue 2: Racially and Ethnically Diverse Urban Neighborhoods	116
From Welfare to Work: Using HUD's Programs to Help Families in Transition	112
Community Colleges and Urban Development (1996)	85
American Housing Survey for Metropolitan Areas (1995)	83
Cityscape, Volume 3, Issue 1: Ethnicity and Homeownership	76
Colleges and Communities: Partners in Urban Revitalization	75
Cityscape, Volume 3, Issue 3: Emerging Issues in Urban Development	72
University-Community Partnerships: Current Practices, Volume 2	58
A Builder's Guide to Marketable, Affordable, Durable, Entry-Level Homes Made to Last	58
An Introduction to HUD for Institutions of Higher Education (1998)	57

**Publication Orders with No Mail or Other Contact Information**

Title	Number of Orders
New Markets: The Untapped Retail Buying Power of America's Inner Cities	114
Now is the Time: Places Left Behind in the New Economy	108
The Widening Gap: New Findings on Housing Affordability in America	93
Building Innovation for Homeownership (1998)	82
Building Higher Education-Community Development Corporation Partnerships	80
Cityscape, Volume 4, Issue 2: Racially and Ethnically Diverse Urban Neighborhoods	77
Opting In: Renewing America's Commitment to Affordable Housing	72
From Welfare to Work: Using HUD's Programs to Help Families in Transition	71
Cityscape, Volume 3, Issue 1: Ethnicity and Homeownership	68
Colleges and Communities: Partners in Urban Revitalization	66
Waiting in Vain: An Update on America's Rental Housing Crisis	61
Building Communities and New Markets for the New Century: 1998 Consolidated Report	59
Cityscape, Volume 3, Issue 3: Emerging Issues in Urban Development	57
The Rehab Guide, Volume 3: Roofs	52
University-Community Partnerships: Current Practices, Volume 3	52
The Rehab Guide, Volume 4: Windows and Doors	51
Rental Housing Assistance: The Worsening Crisis—A Report to Congress on Worst Case Need Housing	48
American Housing Survey for Metropolitan Areas (1995)	47
An Introduction to HUD for Institutions of Higher Education (1998)	38
The Rehab Guide, Volume 5: Partitions, Ceilings, Floors, and Stairs	37
The Rehab Guide, Volume 6: Kitchens and Baths	36
The Rehab Guide, Volume 8: HVAC/Plumbing	32
University-Community Partnerships: Current Practices, Volume 2	32
Community Colleges and Urban Development (1996)	32
A Builder's Guide to Marketable, Affordable, Durable, Entry-Level Homes Made to Last	23

**Publication Orders by Other**

Title	Number of Orders
The Widening Gap: New Findings on Housing Affordability in America	24
Cityscape, Volume 3, Issue 1: Ethnicity and Homeownership	18
University-Community Partnerships: Current Practices, Volume 2	17
Building Communities and New Markets for the New Century: 1998 Consolidated Report	15
New Markets: The Untapped Retail Buying Power of America's Inner Cities	14
The Rehab Guide, Volume 4: Windows and Doors	14
Rental Housing Assistance: The Worsening Crisis—A Report to Congress on Worst Case Need Housing	13
An Introduction to HUD for Institutions of Higher Education (1998)	13
The Rehab Guide, Volume 3: Roofs	11
University-Community Partnerships: Current Practices, Volume 3	11
Waiting in Vain: An Update on America's Rental Housing Crisis	11
Now is the Time: Places Left Behind in the New Economy	10
American Housing Survey for Metropolitan Areas (1995)	10
Community Colleges and Urban Development (1996)	9
Cityscape, Volume 3, Issue 3: Emerging Issues in Urban Development	8
Cityscape, Volume 4, Issue 2: Racially and Ethnically Diverse Urban Neighborhoods	7
From Welfare to Work: Using HUD's Programs to Help Families in Transition	7
Building Innovation for Homeownership (1998)	6
Opting In: Renewing America's Commitment to Affordable Housing	6
Building Higher Education-Community Development Corporation Partnerships	5
The Rehab Guide, Volume 6: Kitchens and Baths	5
The Rehab Guide, Volume 5: Partitions, Ceilings, Floors, and Stairs	5
The Rehab Guide, Volume 8: HVAC/Plumbing	4
Colleges and Communities: Partners in Urban Revitalization	3
A Builder's Guide to Marketable, Affordable, Durable, Entry-Level Homes Made to Last	1